

Global AI Chatbots Market 2024 by Company, Regions, Type and Application, Forecast to 2030

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Abstracts

According to our (Global Info Research) latest study, the global AI Chatbots market size was valued at US\$ 6217 million in 2023 and is forecast to a readjusted size of USD 102510 million by 2030 with a CAGR of 49.8% during review period.

A chatbot is a software application used to conduct an on-line chat conversation via text or text-to-speech, in lieu of providing direct contact with a live human agent. Designed to convincingly simulate the way a human would behave as a conversational partner, chatbot systems typically require continuous tuning and testing, and many in production remain unable to adequately converse or pass the industry standard Turing test.

The key players of global AI Chatbots market includes IBM, [24]7.ai, Google, Nuance Communications, AWS and so on. In 2019, the top 5 companies accounted for a total market share of about 33%, among which [24]7.ai is in the dominating position, with occupying nearly 9% of global market.

The growth of the AI chatbot market is driven by several key factors, ranging from advancements in technology to increasing business and consumer demands.

24/7 Availability: Businesses increasingly rely on AI chatbots to provide round-the-clock customer support. Automation reduces the need for large customer support teams, cutting operational costs. Chatbots handle queries instantly, improving customer satisfaction.

Improved Natural Language Understanding (NLU): AI chatbots can better understand and respond to complex queries, creating more human-like interactions. Technologies like OpenAI's GPT-4 enable contextual, coherent, and dynamic conversations.

Enhanced language support allows businesses to cater to global audiences.

This report is a detailed and comprehensive analysis for global AI Chatbots market. Both quantitative and qualitative analyses are presented by company, by region &

country, by Type and by End User. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2024, are provided.

Key Features:

Global AI Chatbots market size and forecasts, in consumption value (\$ Million), 2019-2030

Global AI Chatbots market size and forecasts by region and country, in consumption value (\$ Million), 2019-2030

Global AI Chatbots market size and forecasts, by Type and by End User, in consumption value (\$ Million), 2019-2030

Global AI Chatbots market shares of main players, in revenue (\$ Million), 2019-2024

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for AI Chatbots

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global AI Chatbots market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include OpenAI, Google, Microsoft, Amazon, IBM, [24]7.ai, Drift, Nuance Communications, AWS, LogMeIn, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

AI Chatbots market is split by Type and by End User. For the period 2019-2030, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by End User. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

- Messengers

- Web Widgets
- Others

Market segment by End User

- Large Enterprises
- SMEs

Market segment by players, this report covers

- OpenAI
- Google
- Microsoft
- Amazon
- IBM
- [24]7.ai
- Drift
- Nuance Communications
- AWS
- LogMeIn
- Inbenta
- Kore.ai
- Gupshup
- AIVO
- Yellow Messenger
- CogniCor Technologies
- Passage AI
- Chatfuel
- SmartBots.ai

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe AI Chatbots product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of AI Chatbots, with revenue, gross margin, and global market share of AI Chatbots from 2019 to 2024.

Chapter 3, the AI Chatbots competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by End User, with consumption value and growth rate by Type, by End User, from 2019 to 2030.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2019 to 2024. and AI Chatbots market forecast, by regions, by Type and by End User, with consumption value, from 2025 to 2030.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of AI Chatbots.

Chapter 13, to describe AI Chatbots research findings and conclusion.

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