

## TeleTech Holdings, Inc. (TTEC) - Financial and Strategic SWOT Analysis Review

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TeleTech Holdings, Inc. (TTEC) - Financial and Strategic SWOT Analysis Review provides you an in-depth strategic SWOT analysis of the company's businesses and operations. The profile has been compiled by GlobalData to bring to you a clear and an unbiased view of the company's key strengths and weaknesses and the potential opportunities and threats. The profile helps you formulate strategies that augment your business by enabling you to understand your partners, customers and competitors better.

The profile contains critical company information including:

- Business description – A detailed description of the company's operations and business divisions.
- Corporate strategy – Analyst's summarization of the company's business strategy.
- SWOT Analysis – A detailed analysis of the company's strengths, weakness, opportunities and threats.
- Company history – Progression of key events associated with the company.
- Major products and services – A list of major products, services and brands of the company.
- Key competitors – A list of key competitors to the company.
- Key employees – A list of the key executives of the company.
- Executive biographies – A brief summary of the executives' employment history.
- Key operational heads – A list of personnel heading key departments/functions.
- Important locations and subsidiaries – A list and contact details of key locations and subsidiaries of the company.
- Detailed financial ratios for the past five years – The latest financial ratios derived from the annual financial statements published by the company with 5 years history.
- Interim ratios for the last five interim periods – The latest financial ratios derived from the quarterly/semi-annual financial statements published by the company for 5 interims history.

### Highlights

TeleTech Holdings, Inc. (TeleTech) is a customer engagement management service provider. It delivers integrated consulting, technology, growth, and customer care solutions. The company provides services through integrating operational excellence, strategic consulting, process optimization, data analytics, system design and integration, and technology solutions and services. It assists its clients on acquiring, retaining and growing customer relationships. TeleTech partners with businesses across marketing, sales and customer care to design and deliver customer experience across interaction channels. The company serves clients in automotive, financial services, government solutions, communications, healthcare, retail and ecommerce, media and technology, and travel and hospitality industries in the North America, Latin America, Europe, the Middle East, Africa, and Asia Pacific. TeleTech is headquartered in Englewood, Colorado, the US.

### TeleTech Holdings, Inc. Key Recent Developments

Sep 14,2017: TeleTech opens new Humanify Customer Engagement Center in Temple, Texas  
Sep 14,2017: TeleTech opens new Humanify Customer Engagement Center in Temple, Texas  
Sep 06,2017: TeleTech welcomes Anthony (Tony) Tsai as new Chief Information and Innovation Officer  
Sep 06,2017: TeleTech welcomes Anthony (Tony) Tsai as new Chief Information and Innovation Officer  
Sep 05,2017: TeleTech hiring 12,000 new associates across 26 centers in the US

Key benefits of buying this profile include:

You get detailed information about the company and its operations to identify potential customers and suppliers.

- The profile analyzes the company's business structure, operations, major products and services, prospects, locations and subsidiaries, key executives and their biographies and key competitors.

Understand and respond to your competitors' business structure and strategies, and capitalize on their weaknesses. Stay up to date on the major developments affecting the company.

- The company's core strengths and weaknesses and areas of development or decline are analyzed and presented in the profile objectively. Recent developments in the company covered in the profile help you track important events.

Equip yourself with information that enables you to sharpen your strategies and transform your operations profitably.

- Opportunities that the company can explore and exploit are sized up and its growth potential assessed in the profile. Competitive and/or technological threats are highlighted.

Scout for potential investments and acquisition targets, with detailed insight into the companies' strategic, financial and operational performance.

- Financial ratio presented for major public companies in the profile include the revenue trends, profitability, growth, margins and returns, liquidity and leverage, financial position and efficiency ratios.

Gain key insights into the company for academic or business research.

- Key elements such as SWOT analysis, corporate strategy and financial ratios and charts are incorporated in the profile to assist your academic or business research needs.

**Note:** Some sections may be missing if data is unavailable for the company

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Aug 07, 2017: TeleTech reports higher Q2 net income, provides annual outlook

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Teleperformance USA  
Sykes Enterprises, Incorporated  
McKinsey & Company Inc  
Interactive Intelligence Group, Inc.  
Convergys Corporation  
Bain & Company  
Accenture Ltd.

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