

Information Technology Services: Market Research Report

https://marketpublishers.com/r/IDA78B8DA27EN.html

Date: December 2011 Pages: 174 Price: US\$ 2,450.00 (Single User License) ID: IDA78B8DA27EN

Abstracts

The global outlook series on Information Technology Services provides a collection of statistical anecdotes, market briefs, and concise summaries of research findings.

The report offers a rudimentary overview of the industry, and details trends such as, the emergence of SaaS model, growing popularity of Green IT and cloud IT services, shift towards offshoring, and continued consolidation in the service provider market, among others.

Key insights are provided for IT service segments such as computer programming services, custom software development services, IT consulting services, IT education and training services, hardware maintenance services, IT support services, and IT outsourcing services.

The report identifies and discusses key regional markets, such as, the US, Japan, Europe, Asia-Pacific, Latin America and Middle East.

Also included is an indexed, easy-to-refer, fact-finder directory listing the addresses, and contact details of 529 major companies worldwide.



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