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Customer Experience Monitoring: Market Research Report

https://marketpublishers.com/r/C3F9B8E8FEFEN.html

Date: January 2015
Pages: 178
Price: US$ 4,950.00 (Single User License)
ID: C3F9B8E8FEFEN

Abstracts

This report analyzes the worldwide markets for Customer Experience Monitoring in US$ Thousands. The report provides separate comprehensive analytics for the US, Canada, Japan, Europe, Asia-Pacific, Latin America, and Rest of World. Annual estimates and forecasts are provided for the period 2014 through 2020. Also, a five-year historic analysis is provided for these markets. Market data and analytics are derived from primary and secondary research. Company profiles are primarily based on public domain information including company URLs. The report profiles 49 companies including many key and niche players such as -

Aternity, Inc.

BMC Software, Inc.

CA Technologies, Inc.

Comarch SA

Compuware Corporation

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New Relic Plans To Host a Panel with Their Customers

CustVox Launches Customer Experience Management (CEM) Maturity Assessment Tool

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Metrica Inks Strategic Partnership Agreement with Sensiple

RADCOM Partners With Allot to Provide VoIP Quality of Experience Monitoring Solution

RADCOM Announces Expansion in China with CTC

CustVox Enters into Partnership with Jacobsons Direct Marketing Services

Nexus Telecom Joins Hands with Aito Technologies

6. FOCUS ON SELECT PLAYERS

Aternity, Inc. (US)

BMC Software, Inc. (US)

CA Technologies, Inc. (US)

Comarch SA (Poland)

Compuware Corporation (US)

CorrelSense, Inc. (US)

Dominion Digital, Inc. (US)

Huawei Technologies Co. , Ltd. (China)

IBM (US)

Inforonics Global Services, LLC (US)
Knoa Software, Inc. (US)
KoHorts IT Services, LLC (US)
Metrica Systems Pvt. Ltd. (India)
NetCracker Technology Corp. (US)
New Relic, Inc. (US)
NEXA Group Pty Ltd. (Australia)
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IV. COMPETITIVE LANDSCAPE

Total Companies Profiled: 49 (including Divisions/Subsidiaries - 49)
The United States (25)
Canada (2)
Japan (1)
Europe (13)
  France (3)
  Germany (2)
  The United Kingdom (1)
  Rest of Europe (7)
Asia-Pacific (Excluding Japan) (5)
Middle East (3)

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