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Collaboration Tools Trends: Market Research Report

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Abstracts

The report expounds that the Web-based collaboration solutions market has come a long way since the beginning of 1990. Though document management remained the most dominant application for collaboration, emergence of numerous innovative solutions and technologies is enhancing the efficacy of the technology. 'Emerging collaboration solutions are impacting the way individuals interact with their organization's partners, customers, and each other. Technologies such as videoconferencing, voice mail, IM, wikis, chat forums, social networking, blogs, microblogging, telepresence, voice-over-IP, and mobile computing and communications, are adding an ever evolving dimension to online collaboration.' Presently, most collaboration portfolios offer Application Programming Interface (APIs) and custom developed Software Development Kit (SDKs), which are providing enhanced opportunities to the software developers for building custom solutions.

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