

# UCaaS Market in Europe 2022 - Industry Briefing

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## **Abstracts**

Unified communications as a service (UCaaS) is a category of 'as a service' or 'cloud' delivery mechanisms for enterprise communications. With UCaaS, businesses can realize the promise of a simpler, more cost effective way to communicate and collaborate. According to Gen Consulting Company, the ucaas market in Europe is set to achieve an incremental growth of USD 8 billion, acelerating at a CAGR of almost 10.8% during the forecast period 2022-2028.

This industry report offers market estimates of the Europe market, followed by a detailed analysis of the component, organization size, end user, and country. The Europe market data on ucaas can be segmented by component: conferencing, telephony, unified messaging. Ucaas market is further segmented by organization size: large enterprises, small & medium enterprises (SMEs). The SMEs segment is estimated to account for the largest share of the ucaas market in Europe. Based on end user, the ucaas market is segmented into: BFSI, education, healthcare, IT & Telecom, retail & consumer goods, transportation & logistics, travel & hospitality, others. On the basis of country, the ucaas market also can be divided into: Benelux, France, Germany, Italy, Spain, UK, Rest of Europe.

The Europe ucaas market is highly competitive. As of 2021, the major players in the Europe ucaas market were 8x8 Inc., BT Group plc, Cisco Systems Inc., Destiny NV, Deutsche Telekom AG, Fuze Inc., Gamma Telecom Ltd., Kazakhtelecom JSC, Microsoft Corporation, NFON AG, Orange S.A., RingCentral Inc., TDC Holding A/S, Tele2 AB, Telefonica S.A., Telia Company AB, Verizon Communications Inc., Vodafone Group Plc.

The data-centric report focuses on market trends, status and outlook for segments. With comprehensive market assessment across the major geographies, the report is a valuable asset for the existing players, new entrants and the future investors.



# Why buy this report?

Get a detailed picture of the Europe UCaaS Market

Identify segments/areas to invest in over the forecast period in the Europe UCaaS Market

Understand the competitive environment, the market's leading players

The market estimate for ease of analysis across scenarios in Excel format.

Strategy consulting and research support for three months.

Print authentication provided for the single-user license.



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Transportation & logistics

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Spain

UK

Rest of Europe

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8x8 Inc.

BT Group plc

Cisco Systems, Inc.

Destiny NV

Deutsche Telekom AG

Fuze, Inc.

Gamma Telecom Ltd.

Kazakhtelecom JSC

Microsoft Corporation

NFON AG

Orange S.A.

RingCentral, Inc.

TDC Holding A/S

Tele2 AB

Telefonica, S.A.

Telia Company AB

Verizon Communications Inc.

Vodafone Group Plc

## **PART 9. METHODOLOGY**



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