

# dm drogerie markt doo in Beauty and Personal Care (Bosnia-Herzegovina)

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### **Abstracts**

dm drogerie markt doo operates in Bosnia-Herzegovina under the slogan "Tu me cijene, tu kupujem!" ("I'm appreciated here, I buy here"), and this sums up dm's strategy to provide its customers with superior service at affordable prices. dm is one of few retail chains in Bosnia-Herzegovina which really doe treat its customers with the highest respect. dm is confident that by providing a superior shopping experience it will be able to increase its customer satisfaction levels and engender a high...

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