

# Global Online CRM Tools Competitive Landscape Professional Research Report 2025

<https://marketpublishers.com/r/O72C46A5E5ACEN.html>

Date: June 2025

Pages: 165

Price: US\$ 3,500.00 (Single User License)

ID: O72C46A5E5ACEN

## Abstracts

### Market Overview

According to DIResearch's in-depth investigation and research, the global Online CRM Tools market size will reach 74,067 Million USD in 2025 and is projected to reach 184,654 Million USD by 2032, with a CAGR of 13.94% (2025-2032). Notably, the China Online CRM Tools market has changed rapidly in the past few years. By 2025, China's market size is expected to be Million USD, representing approximately % of the global market share.

### Research Summary

Online CRM (Customer Relationship Management) tools are software applications accessible via the internet that help businesses manage and streamline their interactions with customers. These tools provide a centralized platform for storing, organizing, and analyzing customer data, allowing businesses to track customer interactions, manage leads and sales opportunities, and deliver personalized marketing and customer support. Online CRM tools typically offer features such as contact management, sales pipeline management, email marketing, reporting and analytics, task and calendar management, and integration with other business systems. They enable businesses to improve customer engagement, nurture leads, track customer communication history, and provide better customer service. The cloud-based nature of online CRM tools allows for real-time access to customer data from any location or device, facilitating collaboration among team members and ensuring data security through regular backups and updates. Overall, online CRM tools are valuable resources that empower businesses to build and maintain strong customer relationships, boost productivity, and drive growth.

The major global suppliers of Online CRM Tools include Salesforce, SAP, Oracle, Adobe Marketing Cloud, Microsoft, Epsilon, Mailchimp, HubSpot, Genesys, amoCRM, Copper, Zoho CRM, Freshsales, Creatio, Teamgate CRM, Really Simple Systems CRM, Agile CRM, Yetiforce CRM, InStream, SutiCRM, Vtiger CRM, Bitrix24, SeoToaster CRM, Breezz, RepairShopr, Wakeupsales, Yonyx, etc. The global players competition landscape in this report is divided into three tiers. The first tier comprises global leading enterprises that command a substantial market share, hold a dominant industry position, possess strong competitiveness and influence, and generate significant revenue. The second tier includes companies with a notable market presence and reputation; these firms actively follow industry leaders in product, service, or technological innovation and maintain a moderate revenue scale. The third tier consists of smaller companies with limited market share and lower brand recognition, primarily focused on local markets and generating comparatively lower revenue.

This report studies the market size, price trends and future development prospects of Online CRM Tools. Focus on analysing the market share, product portfolio, prices, sales, revenue and gross profit margin of global major suppliers, as well as the market status and trends of different product types and applications in the global Online CRM Tools market. The report data covers historical data from 2020 to 2024, based year in 2025 and forecast data from 2026 to 2032.

The regions and countries in the report include North America, Europe, China, APAC (excl. China), Latin America and Middle East and Africa, covering the Online CRM Tools market conditions and future development trends of key regions and countries, combined with industry-related policies and the latest technological developments, analyze the development characteristics of Online CRM Tools industries in various regions and countries, help companies understand the development characteristics of each region, help companies formulate business strategies, and achieve the ultimate goal of the company's global development strategy.

The data sources of this report mainly include the National Bureau of Statistics, customs databases, industry associations, corporate financial reports, third-party databases, etc. Among them, macroeconomic data mainly comes from the National Bureau of Statistics, International Economic Research Organization; industry statistical data mainly come from industry associations; company data mainly comes from interviews, public information collection, third-party reliable databases, and price data mainly comes from various markets monitoring database.

Global Key Suppliers of Online CRM Tools Include:

Salesforce

SAP

Oracle

Adobe Marketing Cloud

Microsoft

Epsilon

Mailchimp

HubSpot

Genesys

amoCRM

Copper

Zoho CRM

Freshsales

Creatio

Teamgate CRM

Really Simple Systems CRM

Agile CRM

Yetiforce CRM

InStream

SutiCRM

Vtiger CRM

Bitrix24

SeoToaster CRM

Breezz

RepairShopr

Wakeupsales

Yonyx

Online CRM Tools Product Segment Include:

Cloud-based

Web-based

Online CRM Tools Product Application Include:

SMBs

Large Enterprises

## **Chapter Scope**

Chapter 1: Product Research Range, Product Types and Applications, Market Overview, Market Situation and Trends

Chapter 2: Global Online CRM Tools Industry PESTEL Analysis

Chapter 3: Global Online CRM Tools Industry Porter's Five Forces Analysis

Chapter 4: Global Online CRM Tools Major Regional Market Size and Forecast Analysis

Chapter 5: Global Online CRM Tools Market Size and Forecast by Type and Application Analysis

Chapter 6: North America Passenger Online CRM Tools Competitive Analysis (Market Size, Key Players and Market Share, Product Type and Application Segment Analysis, Countries Analysis)

Chapter 7: Europe Online CRM Tools Competitive Analysis (Market Size, Key Players and Market Share, Product Type and Application Segment Analysis, Countries Analysis)

Chapter 8: China Online CRM Tools Competitive Analysis (Market Size, Key Players and Market Share, Product Type and Application Segment Analysis, Countries Analysis)

Chapter 9: APAC (Excl. China) Online CRM Tools Competitive Analysis (Market Size, Key Players and Market Share, Product Type and Application Segment Analysis, Countries Analysis)

Chapter 10: Latin America Online CRM Tools Competitive Analysis (Market Size, Key Players and Market Share, Product Type and Application Segment Analysis, Countries Analysis)

Chapter 11: Middle East and Africa Online CRM Tools Competitive Analysis (Market Size, Key Players and Market Share, Product Type and Application Segment Analysis, Countries Analysis)

Chapter 12: Global Online CRM Tools Competitive Analysis of Key Suppliers (Revenue, Market Share, Regional Distribution and Industry Concentration)

Chapter 13: Key Company Profiles (Product Portfolio, Revenue and Gross Margin)

Chapter 14: Industrial Chain Analysis, Include Raw Material Suppliers, Distributors and Customers

Chapter 15: Research Findings and Conclusion

Chapter 16: Methodology and Data Sources

## Contents

### **1 ONLINE CRM TOOLS MARKET OVERVIEW**

- 1.1 Product Definition and Statistical Scope
- 1.2 Online CRM Tools Product by Type
  - 1.2.1 Cloud-based
  - 1.2.2 Web-based
- 1.3 Online CRM Tools Product by Application
  - 1.3.1 SMBs
  - 1.3.2 Large Enterprises
- 1.4 Global Online CRM Tools Market Size Analysis (2020-2032)
- 1.5 Online CRM Tools Market Development Status and Trends
  - 1.5.1 Online CRM Tools Industry Development Status Analysis
  - 1.5.2 Online CRM Tools Industry Development Trends Analysis

### **2 ONLINE CRM TOOLS MARKET PESTEL ANALYSIS**

- 2.1 Political Factors Analysis
- 2.2 Economic Factors Analysis
- 2.3 Social Factors Analysis
- 2.4 Technological Factors Analysis
- 2.5 Environmental Factors Analysis
- 2.6 Legal Factors Analysis

### **3 ONLINE CRM TOOLS MARKET PORTER'S FIVE FORCES ANALYSIS**

- 3.1 Competitive Rivalry
- 3.2 Threat of New Entrants
- 3.3 Bargaining Power of Suppliers
- 3.4 Bargaining Power of Buyers
- 3.5 Threat of Substitutes

### **4 GLOBAL ONLINE CRM TOOLS MARKET ANALYSIS BY REGIONS**

- 4.1 Global Online CRM Tools Overall Market: 2024 VS 2025 VS 2032
- 4.2 Global Online CRM Tools Revenue and Forecast Analysis (2020-2032)
  - 4.2.1 Global Online CRM Tools Revenue and Market Share by Region (2020-2025)
  - 4.2.2 Global Online CRM Tools Revenue Forecast by Region (2026-2032)

## **5 GLOBAL ONLINE CRM TOOLS MARKET SIZE BY TYPE AND APPLICATION**

5.1 Global Online CRM Tools Market Size by Type (2020-2032)

5.2 Global Online CRM Tools Market Size by Application (2020-2032)

## **6 NORTH AMERICA**

6.1 North America Online CRM Tools Market Size and Growth Rate Analysis (2020-2032)

6.2 North America Key Suppliers Analysis

6.3 North America Online CRM Tools Market Size by Type

6.4 North America Online CRM Tools Market Size by Application

6.5 North America Online CRM Tools Market Size by Country

6.5.1 US

6.5.2 Canada

## **7 EUROPE**

7.1 Europe Online CRM Tools Market Size and Growth Rate Analysis (2020-2032)

7.2 Europe Key Suppliers Analysis

7.3 Europe Online CRM Tools Market Size by Type

7.4 Europe Online CRM Tools Market Size by Application

7.5 Europe Online CRM Tools Market Size by Country

7.5.1 Germany

7.5.2 France

7.5.3 United Kingdom

7.5.4 Italy

7.5.5 Spain

7.5.6 Benelux

## **8 CHINA**

8.1 China Online CRM Tools Market Size and Growth Rate Analysis (2020-2032)

8.2 China Key Suppliers Analysis

8.3 China Online CRM Tools Market Size by Type

8.4 China Online CRM Tools Market Size by Application

## **9 APAC (EXCL. CHINA)**

9.1 APAC (excl. China) Online CRM Tools Market Size and Growth Rate Analysis (2020-2032)

9.2 APAC (excl. China) Key Suppliers Analysis

9.3 APAC (excl. China) Online CRM Tools Market Size by Type

9.4 APAC (excl. China) Online CRM Tools Market Size by Application

9.5 APAC (excl. China) Online CRM Tools Market Size by Country

9.5.1 Japan

9.5.2 South Korea

9.5.3 India

9.5.4 Australia

9.5.5 Southeast Asia

## **10 LATIN AMERICA**

10.1 Latin America Online CRM Tools Market Size and Growth Rate Analysis (2020-2032)

10.2 Latin America Key Suppliers Analysis

10.3 Latin America Online CRM Tools Market Size by Type

10.4 Latin America Online CRM Tools Market Size by Application

10.5 Latin America Online CRM Tools Market Size by Country

10.5.1 Mexico

10.5.2 Brazil

## **11 MIDDLE EAST & AFRICA**

11.1 Middle East & Africa Online CRM Tools Market Size and Growth Rate Analysis (2020-2032)

11.2 Middle East & Africa Key Suppliers Analysis

11.3 Middle East & Africa Online CRM Tools Market Size by Type

11.4 Middle East & Africa Online CRM Tools Market Size by Application

11.5 Middle East & Africa Online CRM Tools Market Size by Country

11.5.1 Saudi Arabia

11.5.2 South Africa

## **12 COMPETITION BY SUPPLIERS**

12.1 Global Online CRM Tools Market Revenue by Key Suppliers (2021-2025)

12.2 Online CRM Tools Competitive Landscape Analysis and Market Dynamic

- 12.2.1 Online CRM Tools Competitive Landscape Analysis
- 12.2.2 Global Key Suppliers Headquarter Location and Key Area Sales
- 12.2.3 Market Dynamic

## **13 KEY COMPANIES ANALYSIS**

### 13.1 Salesforce

- 13.1.1 Salesforce Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
- 13.1.2 Salesforce Online CRM Tools Product Portfolio
- 13.1.3 Salesforce Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.2 SAP

- 13.2.1 SAP Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
- 13.2.2 SAP Online CRM Tools Product Portfolio
- 13.2.3 SAP Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.3 Oracle

- 13.3.1 Oracle Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
- 13.3.2 Oracle Online CRM Tools Product Portfolio
- 13.3.3 Oracle Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.4 Adobe Marketing Cloud

- 13.4.1 Adobe Marketing Cloud Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
- 13.4.2 Adobe Marketing Cloud Online CRM Tools Product Portfolio
- 13.4.3 Adobe Marketing Cloud Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.5 Microsoft

- 13.5.1 Microsoft Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
- 13.5.2 Microsoft Online CRM Tools Product Portfolio
- 13.5.3 Microsoft Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.6 Epsilon

- 13.6.1 Epsilon Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

- 13.6.2 Epsilon Online CRM Tools Product Portfolio
- 13.6.3 Epsilon Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.7 Mailchimp
  - 13.7.1 Mailchimp Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.7.2 Mailchimp Online CRM Tools Product Portfolio
  - 13.7.3 Mailchimp Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.8 HubSpot
  - 13.8.1 HubSpot Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.8.2 HubSpot Online CRM Tools Product Portfolio
  - 13.8.3 HubSpot Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.9 Genesys
  - 13.9.1 Genesys Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.9.2 Genesys Online CRM Tools Product Portfolio
  - 13.9.3 Genesys Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.10 amoCRM
  - 13.10.1 amoCRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.10.2 amoCRM Online CRM Tools Product Portfolio
  - 13.10.3 amoCRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.11 Copper
  - 13.11.1 Copper Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.11.2 Copper Online CRM Tools Product Portfolio
  - 13.11.3 Copper Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.12 Zoho CRM
  - 13.12.1 Zoho CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.12.2 Zoho CRM Online CRM Tools Product Portfolio
  - 13.12.3 Zoho CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.13 Freshsales

13.13.1 Freshsales Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.13.2 Freshsales Online CRM Tools Product Portfolio

13.13.3 Freshsales Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.14 Creatio

13.14.1 Creatio Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.14.2 Creatio Online CRM Tools Product Portfolio

13.14.3 Creatio Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.15 Teamgate CRM

13.15.1 Teamgate CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.15.2 Teamgate CRM Online CRM Tools Product Portfolio

13.15.3 Teamgate CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.16 Really Simple Systems CRM

13.16.1 Really Simple Systems CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.16.2 Really Simple Systems CRM Online CRM Tools Product Portfolio

13.16.3 Really Simple Systems CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.17 Agile CRM

13.17.1 Agile CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.17.2 Agile CRM Online CRM Tools Product Portfolio

13.17.3 Agile CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.18 Yetiforce CRM

13.18.1 Yetiforce CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.18.2 Yetiforce CRM Online CRM Tools Product Portfolio

13.18.3 Yetiforce CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.19 InStream

13.19.1 InStream Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

- 13.19.2 InStream Online CRM Tools Product Portfolio
- 13.19.3 InStream Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.20 SutiCRM
  - 13.20.1 SutiCRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.20.2 SutiCRM Online CRM Tools Product Portfolio
  - 13.20.3 SutiCRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.21 Vtiger CRM
  - 13.21.1 Vtiger CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.21.2 Vtiger CRM Online CRM Tools Product Portfolio
  - 13.21.3 Vtiger CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.22 Bitrix24
  - 13.22.1 Bitrix24 Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.22.2 Bitrix24 Online CRM Tools Product Portfolio
  - 13.22.3 Bitrix24 Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.23 SeoToaster CRM
  - 13.23.1 SeoToaster CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.23.2 SeoToaster CRM Online CRM Tools Product Portfolio
  - 13.23.3 SeoToaster CRM Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.24 Breezz
  - 13.24.1 Breezz Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.24.2 Breezz Online CRM Tools Product Portfolio
  - 13.24.3 Breezz Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)
- 13.25 RepairShopr
  - 13.25.1 RepairShopr Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)
  - 13.25.2 RepairShopr Online CRM Tools Product Portfolio
  - 13.25.3 RepairShopr Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.26 Wakeupsales

13.26.1 Wakeupsales Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.26.2 Wakeupsales Online CRM Tools Product Portfolio

13.26.3 Wakeupsales Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

### 13.27 Yonyx

13.27.1 Yonyx Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

13.27.2 Yonyx Online CRM Tools Product Portfolio

13.27.3 Yonyx Online CRM Tools Market Data Analysis (Revenue, Gross Margin and Market Share) (2021-2025)

## **14 INDUSTRY CHAIN ANALYSIS**

14.1 Online CRM Tools Industry Chain Analysis

14.2 Online CRM Tools Typical Downstream Customers

14.3 Online CRM Tools Sales Channel Analysis

## **15 RESEARCH FINDINGS AND CONCLUSION**

## **16 METHODOLOGY AND DATA SOURCE**

16.1 Methodology/Research Approach

16.2 Research Scope

16.3 Benchmarks and Assumptions

16.4 Data Source

16.4.1 Primary Sources

16.4.2 Secondary Sources

16.5 Data Cross Validation

16.6 Disclaimer

## List Of Tables

### LIST OF TABLES

Table 1: Global Online CRM Tools Market Size Growth Rate by Type, 2024 VS 2025 VS 2032 (US\$ Million)

Table 2: Global Online CRM Tools Market Size Growth Rate by Application, 2024 VS 2025 VS 2032 (US\$ Million)

Table 3: Online CRM Tools Industry Development Status

Table 4: Online CRM Tools Industry Development Trends

Table 5: Global Online CRM Tools Market Size by Region in US\$ Million: 2024 VS 2025 VS 2032

Table 6: Global Online CRM Tools Revenue by Region (2020-2025) & (US\$ Million)

Table 7: Global Online CRM Tools Revenue Market Share by Region (2020-2025)

Table 8: Global Online CRM Tools Revenue Forecast by Region (2026-2032) & (US\$ Million)

Table 9: Global Online CRM Tools Revenue Market Share Forecast by Region (2026-2032)

Table 10: Global Online CRM Tools Revenue Analysis by Type (2020-2025) & (US\$ Million)

Table 11: Global Online CRM Tools Revenue Analysis Forecast by Type (2026-2032) & (US\$ Million)

Table 12: Global Online CRM Tools Revenue Analysis by Application (2020-2025) & (US\$ Million)

Table 13: Global Online CRM Tools Revenue Analysis Forecast by Application (2026-2032) & (US\$ Million)

Table 14: Key Online CRM Tools Players in North America

Table 15: North America Online CRM Tools Revenue by Type (2020-2025) & (US\$ Million)

Table 16: North America Online CRM Tools Revenue by Type (2026-2032) & (US\$ Million)

Table 17: North America Online CRM Tools Revenue by Application (2020-2025) & (US\$ Million)

Table 18: North America Online CRM Tools Revenue by Application (2026-2032) & (US\$ Million)

Table 19: North America Online CRM Tools Revenue Market Size by Country (2020-2025) & (US\$ Million)

Table 20: North America Online CRM Tools Revenue Market Size by Country (2026-2032) & (US\$ Million)

Table 21: Key Online CRM Tools Players in Europe

Table 22: Europe Online CRM Tools Revenue by Type (2020-2025) & (US\$ Million)

Table 23: Europe Online CRM Tools Revenue by Type (2026-2032) & (US\$ Million)

Table 24: Europe Online CRM Tools Revenue by Application (2020-2025) & (US\$ Million)

Table 25: Europe Online CRM Tools Revenue by Application (2026-2032) & (US\$ Million)

Table 26: Europe Online CRM Tools Revenue Market Size by Country (2020-2025) & (US\$ Million)

Table 27: Europe Online CRM Tools Revenue Market Size by Country (2026-2032) & (US\$ Million)

Table 28: Key Online CRM Tools Players in China

Table 29: China Online CRM Tools Revenue by Type (2020-2025) & (US\$ Million)

Table 30: China Online CRM Tools Revenue by Type (2026-2032) & (US\$ Million)

Table 31: China Online CRM Tools Revenue by Application (2020-2025) & (US\$ Million)

Table 32: China Online CRM Tools Revenue by Application (2026-2032) & (US\$ Million)

Table 33: Key Online CRM Tools Players in APAC (excl. China)

Table 34: APAC (excl. China) Online CRM Tools Revenue by Type (2020-2025) & (US\$ Million)

Table 35: APAC (excl. China) Online CRM Tools Revenue by Type (2026-2032) & (US\$ Million)

Table 36: APAC (excl. China) Online CRM Tools Revenue by Application (2020-2025) & (US\$ Million)

Table 37: APAC (excl. China) Online CRM Tools Revenue by Application (2026-2032) & (US\$ Million)

Table 38: APAC (excl. China) Online CRM Tools Revenue Market Size by Country (2020-2025) & (US\$ Million)

Table 39: APAC (excl. China) Online CRM Tools Revenue Market Size by Country (2026-2032) & (US\$ Million)

Table 40: Key Online CRM Tools Players in Latin America

Table 41: Latin America Online CRM Tools Revenue by Type (2020-2025) & (US\$ Million)

Table 42: Latin America Online CRM Tools Revenue by Type (2026-2032) & (US\$ Million)

Table 43: Latin America Online CRM Tools Revenue by Application (2020-2025) & (US\$ Million)

Table 44: Latin America Online CRM Tools Revenue by Application (2026-2032) & (US\$ Million)

Table 45: Latin America Online CRM Tools Revenue Market Size by Country

(2020-2025) & (US\$ Million)

Table 46: Latin America Online CRM Tools Revenue Market Size by Country

(2026-2032) & (US\$ Million)

Table 47: Key Online CRM Tools Players in Middle East & Africa

Table 48: Middle East & Africa Online CRM Tools Revenue by Type (2020-2025) & (US\$ Million)

Table 49: Middle East & Africa Online CRM Tools Revenue by Type (2026-2032) & (US\$ Million)

Table 50: Middle East & Africa Online CRM Tools Revenue by Application (2020-2025) & (US\$ Million)

Table 51: Middle East & Africa Online CRM Tools Revenue by Application (2026-2032) & (US\$ Million)

Table 52: Middle East & Africa Online CRM Tools Revenue Market Size by Country (2020-2025) & (US\$ Million)

Table 53: Middle East & Africa Online CRM Tools Revenue Market Size by Country (2026-2032) & (US\$ Million)

Table 54: Global Online CRM Tools Market Revenue by Key Suppliers (2021-2025) & (US\$ Million)

Table 55: Global Online CRM Tools Revenue Market Share by Key Suppliers (2021-2025)

Table 56: Global Key Suppliers Headquarter Location and Key Area Sales

Table 57: Market Mergers & Acquisitions, Expansion

Table 58: Salesforce Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 59: Salesforce Online CRM Tools Product Portfolio

Table 60: Salesforce Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 61: SAP Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 62: SAP Online CRM Tools Product Portfolio

Table 63: SAP Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 64: Oracle Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 65: Oracle Online CRM Tools Product Portfolio

Table 66: Oracle Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 67: Adobe Marketing Cloud Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 68: Adobe Marketing Cloud Online CRM Tools Product Portfolio

Table 69: Adobe Marketing Cloud Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 70: Microsoft Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 71: Microsoft Online CRM Tools Product Portfolio

Table 72: Microsoft Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 73: Epsilon Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 74: Epsilon Online CRM Tools Product Portfolio

Table 75: Epsilon Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 76: Mailchimp Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 77: Mailchimp Online CRM Tools Product Portfolio

Table 78: Mailchimp Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 79: HubSpot Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 80: HubSpot Online CRM Tools Product Portfolio

Table 81: HubSpot Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 82: Genesys Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 83: Genesys Online CRM Tools Product Portfolio

Table 84: Genesys Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 85: amoCRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 86: amoCRM Online CRM Tools Product Portfolio

Table 87: amoCRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 88: Copper Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 89: Copper Online CRM Tools Product Portfolio

Table 90: Copper Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 91: Zoho CRM Basic Company Profile (Employees, Areas Service, Competitors

and Contact Information)

Table 92: Zoho CRM Online CRM Tools Product Portfolio

Table 93: Zoho CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 94: Freshsales Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 95: Freshsales Online CRM Tools Product Portfolio

Table 96: Freshsales Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 97: Creatio Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 98: Creatio Online CRM Tools Product Portfolio

Table 99: Creatio Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 100: Teamgate CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 101: Teamgate CRM Online CRM Tools Product Portfolio

Table 102: Teamgate CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 103: Really Simple Systems CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 104: Really Simple Systems CRM Online CRM Tools Product Portfolio

Table 105: Really Simple Systems CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 106: Agile CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 107: Agile CRM Online CRM Tools Product Portfolio

Table 108: Agile CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 109: Yetiforce CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 110: Yetiforce CRM Online CRM Tools Product Portfolio

Table 111: Yetiforce CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 112: InStream Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 113: InStream Online CRM Tools Product Portfolio

Table 114: InStream Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 115: SutiCRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 116: SutiCRM Online CRM Tools Product Portfolio

Table 117: SutiCRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 118: Vtiger CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 119: Vtiger CRM Online CRM Tools Product Portfolio

Table 120: Vtiger CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 121: Bitrix24 Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 122: Bitrix24 Online CRM Tools Product Portfolio

Table 123: Bitrix24 Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 124: SeoToaster CRM Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 125: SeoToaster CRM Online CRM Tools Product Portfolio

Table 126: SeoToaster CRM Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 127: Breezz Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 128: Breezz Online CRM Tools Product Portfolio

Table 129: Breezz Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 130: RepairShopr Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 131: RepairShopr Online CRM Tools Product Portfolio

Table 132: RepairShopr Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 133: Wakeupsales Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 134: Wakeupsales Online CRM Tools Product Portfolio

Table 135: Wakeupsales Online CRM Tools Revenue (US\$ Million), Gross Margin and Market Share (2021-2025)

Table 136: Yonyx Basic Company Profile (Employees, Areas Service, Competitors and Contact Information)

Table 137: Yonyx Online CRM Tools Product Portfolio

Table 138: Yonyx Online CRM Tools Revenue (US\$ Million), Gross Margin and Market

Share (2021-2025)

Table 139: Online CRM Tools Typical Customer List

Table 140: Online CRM Tools Distributors List

## List Of Figures

### LIST OF FIGURES

Figure 1: Online CRM Tools Product Pictures

Figure 2: Cloud-based Picture Scope

Figure 3: Web-based Picture Scope

Figure 4: SMBs Picture Scope

Figure 5: Large Enterprises Picture Scope

Figure 6: Global Online CRM Tools Market Size Analysis: 2024 VS 2025 VS 2032 (US\$ Million)

Figure 7: Global Online CRM Tools Market Revenue and Growth Rate Analysis: (2020-2032) & (US\$ Million)

Figure 8: Global Online CRM Tools Market Size by Region (2020-2032) & (US\$ Million)

Figure 9: Global Online CRM Tools Market Share Scenario by Region in Percentage: 2025 Versus 2032

Figure 10: North America Online CRM Tools Market Size and Growth Rate (2020-2032) & (US\$ Million)

Figure 11: North America Online CRM Tools Market Share by Players in 2024

Figure 12: North America Online CRM Tools Revenue Market Share by Type (2020-2032)

Figure 13: North America Online CRM Tools Revenue Market Share by Application (2020-2032)

Figure 14: US Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 15: Canada Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 16: Europe Online CRM Tools Market Size and Growth Rate (2020-2032) & (US\$ Million)

Figure 17: Europe Online CRM Tools Market Share by Players in 2024

Figure 18: Europe Online CRM Tools Revenue Market Share by Type (2020-2032)

Figure 19: Europe Online CRM Tools Revenue Market Share by Application (2020-2032)

Figure 20: Germany Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 21: France Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 22: United Kingdom Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 23: Italy Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 24: Spain Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 25: Benelux Online CRM Tools Revenue (2020-2032) & (US\$ Million)

Figure 26: China Online CRM Tools Market Size and Growth Rate (2020-2032) & (US\$ Million)

- Figure 27: China Online CRM Tools Market Share by Players in 2024
- Figure 28: China Online CRM Tools Revenue Market Share by Type (2020-2032)
- Figure 29: China Online CRM Tools Revenue Market Share by Application (2020-2032)
- Figure 30: APAC (excl. China) Online CRM Tools Market Size and Growth Rate (2020-2032) & (US\$ Million)
- Figure 31: APAC (excl. China) Online CRM Tools Market Share by Players in 2024
- Figure 32: APAC (excl. China) Online CRM Tools Revenue Market Share by Type (2020-2032)
- Figure 33: APAC (excl. China) Online CRM Tools Revenue Market Share by Application (2020-2032)
- Figure 34: Japan Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 35: South Korea Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 36: India Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 37: Australia Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 38: Southeast Asia Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 39: Latin America Online CRM Tools Market Size and Growth Rate (2020-2032) & (US\$ Million)
- Figure 40: Latin America Online CRM Tools Market Share by Players in 2024
- Figure 41: Latin America Online CRM Tools Revenue Market Share by Type (2020-2032)
- Figure 42: Latin America Online CRM Tools Revenue Market Share by Application (2020-2032)
- Figure 43: Mexico Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 44: Brazil Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 45: Middle East & Africa Online CRM Tools Market Size and Growth Rate (2020-2032) & (US\$ Million)
- Figure 46: Middle East & Africa Online CRM Tools Market Share by Players in 2024
- Figure 47: Middle East & Africa Online CRM Tools Revenue Market Share by Type (2020-2032)
- Figure 48: Middle East & Africa Online CRM Tools Revenue Market Share by Application (2020-2032)
- Figure 49: Saudi Arabia Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 50: South Africa Online CRM Tools Revenue (2020-2032) & (US\$ Million)
- Figure 51: Global Online CRM Tools Revenue Market Share by Key Suppliers in 2024
- Figure 52: Global Online CRM Tools Industry Competition Landscape
- Figure 53: Online CRM Tools Industry Chain Analysis
- Figure 54: Bottom-Up and Top-Down Research Methods
- Figure 55: Key Interview Objectives
- Figure 56: Data Cross Validation

## I would like to order

Product name: Global Online CRM Tools Competitive Landscape Professional Research Report 2025

Product link: <https://marketpublishers.com/r/O72C46A5E5ACEN.html>

Price: US\$ 3,500.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/O72C46A5E5ACEN.html>