

Global Hotel PMS Competitive Landscape Professional Research Report 2025

<https://marketpublishers.com/r/HCB764A11590EN.html>

Date: June 2025

Pages: 165

Price: US\$ 3,500.00 (Single User License)

ID: HCB764A11590EN

Abstracts

Market Overview

According to DIResearch's in-depth investigation and research, the global Hotel PMS market size will reach 3,623.61 Million USD in 2025 and is projected to reach 9,452.69 Million USD by 2032, with a CAGR of 14.68% (2025-2032). Notably, the China Hotel PMS market has changed rapidly in the past few years. By 2025, China's market size is expected to be Million USD, representing approximately % of the global market share.

Research Summary

Hotel PMS, or Property Management System, is a comprehensive software solution designed to streamline and centralize the day-to-day operations of hotels and hospitality establishments. This system typically includes modules for reservations, check-ins and check-outs, room assignments, billing and invoicing, housekeeping management, and guest relationship management. Hotel PMS serves as a centralized platform that allows hoteliers to efficiently manage various aspects of their property, from front desk operations to back-office tasks. It enables real-time updates on room availability, pricing, and guest information, facilitating smooth communication between different hotel departments. The integration of a Hotel PMS contributes to improved guest experiences, operational efficiency, and effective decision-making through access to data analytics and reporting features.

The major global suppliers of Hotel PMS include Oracle OPERA, Maestro, StayNTouch, SkyTouch, Preno, innRoad, Cloudbeds, Guesty, WebRezPro, Frontdesk Anywhere, Kloudhotels, Djubo, etc. The global players competition landscape in this report is divided into three tiers. The first tier comprises global leading enterprises that command

a substantial market share, hold a dominant industry position, possess strong competitiveness and influence, and generate significant revenue. The second tier includes companies with a notable market presence and reputation; these firms actively follow industry leaders in product, service, or technological innovation and maintain a moderate revenue scale. The third tier consists of smaller companies with limited market share and lower brand recognition, primarily focused on local markets and generating comparatively lower revenue.

This report studies the market size, price trends and future development prospects of Hotel PMS. Focus on analysing the market share, product portfolio, prices, sales, revenue and gross profit margin of global major suppliers, as well as the market status and trends of different product types and applications in the global Hotel PMS market. The report data covers historical data from 2020 to 2024, based year in 2025 and forecast data from 2026 to 2032.

The regions and countries in the report include North America, Europe, China, APAC (excl. China), Latin America and Middle East and Africa, covering the Hotel PMS market conditions and future development trends of key regions and countries, combined with industry-related policies and the latest technological developments, analyze the development characteristics of Hotel PMS industries in various regions and countries, help companies understand the development characteristics of each region, help companies formulate business strategies, and achieve the ultimate goal of the company's global development strategy.

The data sources of this report mainly include the National Bureau of Statistics, customs databases, industry associations, corporate financial reports, third-party databases, etc. Among them, macroeconomic data mainly comes from the National Bureau of Statistics, International Economic Research Organization; industry statistical data mainly come from industry associations; company data mainly comes from interviews, public information collection, third-party reliable databases, and price data mainly comes from various markets monitoring database.

Global Key Suppliers of Hotel PMS Include:

Oracle OPERA

Maestro

StayNTouch

SkyTouch

Preno

innRoad

Cloudbeds

Guesty

WebRezPro

Frontdesk Anywhere

Kloudhotels

Djubo

Hotel PMS Product Segment Include:

Cloud-based

On Premise

Mobile

Hotel PMS Product Application Include:

SMEs

Large Enterprise

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