

Healthcare BPO Market - 2025

<https://marketpublishers.com/r/H0E0872A211FEN.html>

Date: March 2026

Pages: 217

Price: US\$ 2,999.00 (Single User License)

ID: H0E0872A211FEN

Abstracts

The Healthcare BPO Market was valued at USD 260.45 billion in 2025 and is anticipated to reach by , at a CAGR of 0.11 from 2026 to 2032.

The report delivers in-depth insights into key market dynamics, including regional growth trends, market segmentation, CAGR projections, and the revenue performance of leading industry players. It also highlights major growth drivers shaping the market landscape. Designed to provide a clear and comprehensive perspective, the report offers a detailed view of the current market size in terms of both value and volume, along with emerging opportunities and the overall development outlook of the Healthcare BPO Market.

This report delivers a comprehensive overview of the Healthcare BPO Market, with both quantitative and qualitative analyses, to help readers develop growth strategies, assess the competitive landscape, evaluate their position in the current market, and make informed business decisions regarding Healthcare BPO Market. The Healthcare BPO Market size, estimates, and forecasts are provided in terms of output/shipments (K MT) and revenue (US\$ millions), with 2025 as the base year and historical and forecast data for 2025–.

Healthcare BPO Market Scope:

By Payer Service

Human Resource Management

Claims Management

Customer Relationship Management (CRM)

Operational/Administrative Management

Care Management

Provider Management

Other Payer Services

By Provider Service

Patient Enrollment and Strategic Planning

Patient Care Service

Revenue Cycle Management

By Life Science Service

Research and Development

Manufacturing

Non-clinical Service

Supply Chain Management and Logistics

Sales and Marketing Services

Other Non-clinical Services

Key Players

Accenture

HCLTech Lifesciences Limited

GeBBS Healthcare Solutions

Genpact

International Business Machines Corporation (IBM)

Parexel International Corporation

IQVIA

Sutherland Global Services

United Health Group

Cognizant Technology Solutions

Major Highlights

This report delivers a comprehensive overview of the Healthcare BPO Market, with both quantitative and qualitative analyses, to help readers develop growth strategies, assess the competitive landscape, evaluate their position in the current market, and make informed business decisions regarding Healthcare BPO Market. The Healthcare BPO Market size, estimates, and forecasts are provided in terms of output/shipments (K Sqm) and revenue (US\$ millions), with 2025 as the base year and historical and forecast data for 2025–.

This report will assist keyword manufacturers, new entrants, and companies across the industry value chain with information on revenues, production, and average prices for the overall market and its sub-segments, by company, by Type, by Application, and by region.

Regional Analysis:

North America (U.S., Canada, Mexico)

Europe (U.K., Italy, Germany, Russia, France, Spain, The Netherlands and Rest of Europe)

Asia-Pacific (India, Japan, China, South Korea, Australia, Indonesia Rest of Asia Pacific)

South America (Colombia, Brazil, Argentina, Rest of South America)

Middle East & Africa (Saudi Arabia, U.A.E., South Africa, Rest of Middle East & Africa)

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Target Audience 2026

Manufacturers/ Buyers

Industry Investors/Investment Bankers

Research Professionals

Emerging Companies

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