

# Global Patient Portals Market - 2025-2033

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## Abstracts

### Overview

The global patient portals market reached US\$ 4.71 billion in 2024 and is expected to reach US\$ 23.68 billion by 2033, growing at a CAGR of 17.5% during the forecast period 2025-2033.

Patient portals are secure web-based applications that provide real-time access to patients' personal health information, including medical history, lab results, medication lists, and treatment plans. These applications allow patients to manage appointments, request prescription refills, view and pay bills, and communicate with clinicians. They promote transparency, convenience, and engagement in care, allowing users to actively monitor their health and collaborate with their care teams.

### Market Dynamics: Drivers & Restraints

#### Growing Demand for Patient Engagement Solutions

The global patient portals market is growing due to the increasing focus on improving patient outcomes and satisfaction in healthcare systems. Patient portals provide secure, real-time access to medical records, lab results, treatment plans, and prescriptions, as well as online appointment scheduling, bill payments, and direct messaging with healthcare providers. This enhances transparency, fosters better communication between patients and providers, and leads to improved treatment adherence and early intervention in case of health deterioration.

The growing burden of chronic diseases like diabetes, cardiovascular disorders, and asthma has increased the need for continuous patient monitoring and education. The integration of patient portals with mobile applications and wearable devices broadens

accessibility and encourages adoption across various age groups and demographics.

Governments and healthcare organizations are incentivizing the use of digital health technologies, including patient portals, as part of broader digital transformation and public health goals. The growing emphasis on patient-centric care and health literacy continues to fuel the demand for patient engagement tools, contributing significantly to the global patient portals market.

### Data Security and Privacy Concerns

The global patient portals market faces challenges in data security and privacy due to the storage of sensitive personal health information. Compliance with regulations like HIPAA and GDPR adds complexity. Smaller healthcare organizations lack a robust cybersecurity infrastructure, making them vulnerable. Data loss or misuse can damage providers' reputation and reduce patient adoption. Addressing security vulnerabilities with advanced encryption, secure authentication, regular audits, and user education is crucial for patient portals' growth and acceptance.

### Segment Analysis

The global patient portals market is segmented based on deployment mode, application, end-user, and region.

#### Deployment Mode:

The cloud-based deployment mode segment are expected to dominate the patient portals market with the highest market share.

Cloud-based patient portals are online platforms that enable patients to access medical records, communicate with healthcare providers, schedule appointments, and manage their health information securely from any location, eliminating the need for on-premise servers and offering scalability, flexibility, and cost-efficiency.

Cloud-based patient portals are gaining popularity due to their ease of access, improved interoperability, and reduced operational costs. Healthcare providers are utilizing these systems due to their scalability, ease of deployment, and lower upfront investments. The demand for real-time data sharing, remote patient monitoring, and telehealth services has also accelerated their use. The benefits of enhanced data security,

automatic updates, and mobile platform support further contribute to their popularity in the healthcare ecosystem.

For instance, in June 2024, MEDITECH launched its Patient and Consumer Health Portal, designed for improved accessibility and ease of deployment. The portal, available via the MHealth app, offers secure access to health information from anywhere. It features a responsive design, keyboard shortcuts, assistive technology labels, and a calendar with readable dates and times for the visually impaired. The portal is also available via the MHealth app.

### Geographical Analysis

North America is expected to hold a significant position in the patient portals market, with the highest market share

The global patient portals market is growing in North America due to advanced healthcare infrastructure, widespread adoption of electronic health records, and strong government initiatives. The rising prevalence of chronic diseases and increased awareness of health data management have boosted demand for patient portals. Favorable reimbursement policies, major market players, and a tech-savvy population have accelerated the integration of patient engagement technologies, positioning North America as a dominant contributor to the global market.

For instance, in August 2024, PatientPoint launched PatientPoint Focus, a digital health solution that enables 1:1 patient engagement before, after, and in between visits. This innovative capability aims to provide patients with relevant information, enabling more effective conversations with doctors and better health actions.

### Competitive Landscape

The major global players in the patient portals market include Epic Systems Corporation, Cerner Corporation, eClinicalWorks, athenahealth, Inc, Allscripts Healthcare Solutions, GE Healthcare, Solutionreach, Updax, Meditech, and NextGen Healthcare among others.

### Key Developments

In March 2025, NaphCare, Inc. developed the MyCare Patient Portal, a digital tool that provides patients with 24/7 access to their personal health information.

The portal connects patients with healthcare staff and allows them to access medical records, test results, medication details, and education resources. This increased access encourages engagement in care plans, equipping individuals with healthier choices and reducing recidivism and relapse.

### Why Purchase the Report?

**Technological Innovations:** Reviews ongoing clinical trials, product pipelines, and forecasts upcoming advancements in medical devices and pharmaceuticals.

**Product Performance & Market Positioning:** Analyzes product performance, market positioning, and growth potential to optimize strategies.

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evolving regulations in healthcare.

**Post-market Surveillance:** Uses post-market data to enhance product safety and access.

**Pharmacoeconomics & Value-Based Pricing:** Analyzes the shift to value-based pricing and data-driven decision-making in R&D.

The global patient portals market report delivers a detailed analysis with 70 key tables, more than 74 visually impactful figures, and 165 pages of expert insights, providing a complete view of the market landscape.

#### Target Audience 2024

**Manufacturers:** Pharmaceutical, Medical Device, Biotech Companies, Contract Manufacturers, Distributors, Hospitals.

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**Supply Chain:** Distribution and Supply Chain Managers.

**Consumers & Advocacy:** Patients, Advocacy Groups, Insurance Companies.

**Academic & Research:** Academic Institutions.

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