

North America HealthCare BPO Market-Companies Profiles, Size, Share, Growth, Trends and Forecast to 2026

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Abstracts

North America healthcare BPO market is expected to register a healthy CAGR of 11.0% in the forecast period of 2019 to 2026. The new market report contains data for historic year 2017, the base year of calculation is 2018 and the forecast period is 2019 to 2026.

MARKET SEGMENTATION

By Component (Payer Services, Provider Services, Pharmaceutical Services), End User (Hospital, Dental Clinics, Public Services, Life Sciences Companies, Medical Devices Companies, Pharmacy Benefit Managers, Others), Country (U.S., Canada, Mexico) Industry Trends and Forecast to 2026.

Major growing sectors under the market segmentation are as follows:

In component segment, provider services segment is growing at the highest CAGR, because medical billing and medical coding is expected to raise due to demand for ICD -10 coding standards in healthcare and upcoming ICD – 11 coding standards.

In the end user segment, the hospital segment is growing with the highest CAGR because hospitals are bigger establishments and hence they outsource most of their administration and financial and revenue cycle task to third party via a healthcare BPO, so that doctors and nurses can pay their full attention to patients.

KEY MARKET PLAYERS

The key market players for North America healthcare BPO market are listed below:

ACCENTURE

COGNIZANT

GEBBS HEALTHCARE SOLUTIONS

UNITED HEALTH GROUP

FIRSTSOURCE

CHARLES RIVER

GENPACT

INVENSIS TECHNOLOGIES PVT LTD

HCL TECHNOLOGIES LIMITED

IQVIA

WNS (HOLDINGS) LTD

PHARMACEUTICAL PRODUCT DEVELOPMENT, LLC.

PAREXEL

CATALENT, INC

LONZA

COVANCE INC.

SUTHERLAND GLOBAL, INC.

PREMIER BPO, INC.

HGS LTD.

BOEHRINGER INGELHEIM.

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