

Global Interactive Voice Response Detailed Analysis Report 2017-2022

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Abstracts

This report mainly introduces volume and value market share by players, by regions, by product type, by consumers and also their price change details. As a Detailed Analysis report, it covers all details inside analysis and opinion in Interactive Voice Response industry.

This report splits Interactive Voice Response market By Technology, By Deployment Mode, By Services, which covers the history data information from 2012 to 2016 and forecast from 2017 to 2022.

This report focuses Global market, it covers details as following:

Major Companies

8X8, Inc. (US)

Nuance Communications, Inc. (US)

Convergys Corporation (US)

Avaya Inc. (US)

Cisco Systems, Inc. (US)

AT&T Inc. (US)

West Corporation (US)

Genesys Telecommunication Laboratories, Inc. (US)

Verizon Communications Inc. (US)

IVR Lab (US),

Aspect Software Parent Inc. (US)

24/7 Customer, Inc. (US)

inContact Inc. (US)

NewVoiceMedia (UK)
Five9, Inc. (US)
Quintum (US)

Main Regions

North America

United States

Canada

Latin America

Mexico

Brazil

Argentina

Others

Europe

Germany

United Kingdom

France

Italy

Spain

Russia

Netherland

Others

Asia & Pacific

China

Japan

India

Korea

Australia

Southeast Asia

Indonesia

Thailand

Philippines

Vietnam

Singapore

Malaysia

Others

Africa & Middle East

South Africa

Egypt

Turkey

Saudi Arabia

Iran

Others

Main Product Type

Interactive Voice Response Market, by Technology

Speech Based

Touch-tone Based

Interactive Voice Response Market, by Deployment Mode

Cloud

On Premise

Interactive Voice Response Market, by Services

Installation

Training & Education

Maintenance & Support

Main Applications

BFSI

Travel and Hospitality

Pharma and Healthcare

Telecommunications

Government and Public Sector

Transportation and Logistics

ITES

Media, Retail, and E-commerce

Education

Others

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