

# **Global Unified Communication And Collaboration Market: Size, Trends & Forecast with Impact Analysis of COVID-19 (2022-2026)**

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## **Abstracts**

### **Scope of the Report**

The report titled “Global Unified Communication And Collaboration (UCC) Market: Size, Trends & Forecast with Impact Analysis of COVID-19 (2022-2026)”, provides an in depth analysis of the global unified communication and collaboration market by value, by type, by applications, by region, etc. The report provides a regional analysis of the unified communication and collaboration market, including the following regions: North America, Europe, Middle East, and Africa (EMEA), Asia/Pacific (Including Japan) and Latin America. The report also provides a detailed analysis of the COVID-19 impact on the global unified communication and collaboration market.

The report also assesses the key opportunities in the market and outlines the factors that are and will be driving the growth of the industry. Growth of the global unified communication and collaboration market has also been forecasted for the period 2022-2026, taking into consideration the previous growth patterns, the growth drivers and the current and future trends.

The global unified communication and collaboration market is dominated with few major market players operating worldwide. The key players of the market: Microsoft Corporation, Cisco Systems Inc., Avaya Holdings Corp., and Zoom Video Communications Inc., are also profiled with their financial information and respective business strategies.

### **Country Coverage**

North America

Europe, Middle East, and Africa (EMEA)

Asia/Pacific (Including Japan)

Latin America

## Company Coverage

Microsoft Corporation

Cisco Systems Inc.

Avaya Holdings Corp.

Zoom Video Communications Inc.

## Executive Summary

Unified Communications and Collaboration (UCC) is a set of corporate solutions that ensures that nearly all of their technology works together smoothly and securely for-real-time collaboration. Voice, IP telephony calling, instant messaging, desktop sharing, presence, and web conferencing, audio conferencing, and video conferencing are just a few of the communication tools that UCC uses to connect people digitally. The major benefits of unified communications and collaboration include increased productivity, improved flexibility and customer satisfaction, cost reduction and it also facilitates collaboration.

The unified communication and collaboration market can be divided into two segments: by type (UC collaboration, UCaaS, videoconferencing systems, IP phone and others), and by application (IT & telecom, BFSI, public sector, retail, healthcare, education, and others).

The global unified communication and collaboration market is projected to rise considerably in the next four years i.e. 2022-2026. The global unified communication and collaboration market is expected to rise due to rapid urbanization, growing adoption

of UCaaS, increased IT spending, diversified use, and growing adoption of BYOD. The market also faces some challenges like data security and privacy issues, and lack of interoperability.?

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