

# Global A2P Messaging Market (2018-2022 Edition)

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## **Abstracts**

Scope of the Report

The report entitled "Global A2P Messaging Market (2018-2022 Edition)", provides analysis of the global A2P messaging market and its segments, with detailed analysis of market size and growth, market share and economic impact of the industry. The report also provides the analysis of global SMS market by traffic and by segments.

The report includes the detailed regional analysis, covering market size and growth for A2P messaging market for the following regions: Asia Pacific, North America, Europe and Latin America and Middle East and Africa (MEA).

Growth of the overall global A2P messaging market has also been forecasted for the period 2018-2022, taking into consideration the previous growth patterns, the growth drivers and the current and future trends.

The global A2P messaging market is highly fragmented with various players. The Carlyle Group (Syniverse Technologies), CLX Communications AB, Infobip Ltd. and Twilio are some of the key players operating in the A2P messaging market, whose company profiling has been done in the report. In this segment of the report, business overview, financial overview and business strategies of the companies are provided.

Country Coverage

Asia Pacific

North America

Europe



Latin America and Middle East and Africa (MEA)

## Company Coverage

The Carlyle Group (Syniverse Technologies)

**CLX Communications AB** 

Infobip Ltd.

Twilio

### **Executive Summary**

SMS is a text message service, that allows mobile devices to exchange short text messages by using standardized communication. The SMS is the most effective way of mobile messaging, as it is secure, have reach on all types of phones, do not require phone to download anything, etc. The SMS are of two types: A2P messages and P2P messages. The P2P messages are those exchanged between persons.

A2P messaging implies application to person messaging. An A2P SMS is an SMS message which is sent from a web based application, to a mobile subscriber. There are many uses of A2P messages, such as alerts, notification, banking updates, one-time password, appointment reminders, etc.

The A2P messaging market can be segmented on the basis of traffic, tools, application and verticals. On the basis of traffic, the market can be divided into national SMS and multi-country SMS. On the basis of tools, the A2P messaging can be divided into cloud API messaging platform and traditional and managed messaging services. The different verticals in which A2P messaging is used are: health, hospitality, retail, transport, gaming, financial institutions and others. The A2P messaging has various applications, such as push content services, interactive services, promotional campaigns, CRM services and others.

The global A2P messaging market has increased with a healthy growth rate over the years and is expected to increase further during the forecasted period (2018-2022). The



global A2P messaging market is supported by various growth drivers, such as increasing population, rising smartphone connections, increasing mobile payments market, growing retail industry, the use of SMS for marketing and customer relation management. Yet, the market faces certain challenges, such as grey routing, cumbersome traditional telecom infrastructure and a few challenges for MNOs (partial realization of revenue.)



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