

Global Field Service Management (FSM) Tools Market Research Report 2026(Status and Outlook)

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Abstracts

Field Service Management (FSM) Tools, sometimes called field service staff management, is a type of software or solution that used to staff, schedule and manage field force. It can help companies manage and optimize the business activities performed by field-based workers. Field Service Management (FSM) Tools is mainly classified into the following types: cloud based and web based. Cloud based product is the most widely used type which takes up about 71.75% of the global market. Field Service Management (FSM) Tools has wide range of applications, such as SMEs and large enterprises. And SMEs was the most widely used area which took up about 78.3% of the global market. Field Service Management (FSM) Tools can be used in many industries, such as HVAC, electrical, plumbing, security, fire protection, solar etc. These years, there are several big acquisitions. In big players, such as SAP or Oracle, Field Service Management (FSM) Tools usually belongs into the customer experience service business. Verizon Connect, IFS, ServiceTitan, ServiceMax, Microsoft, SAP, Trimble, Oracle, Salesforce.com, ServicePower etc. are the key suppliers in the global Field Service Management (FSM) Tools market. Top 10 took up about 55% of the global market.

The global Field Service Management (FSM) Tools market size was estimated at USD 2428.0 million in 2025 and is projected to grow at a compound annual growth rate (CAGR) of 10.10% during the forecast period.

This report offers a comprehensive and in-depth analysis of the global Field Service Management (FSM) Tools market, covering all critical facets from a broad macroeconomic overview to detailed micro-level insights. It examines market size, competitive landscape, emerging development trends, niche segments, key drivers and challenges, as well as conducts SWOT and value chain analyses.

The insights provided enable readers to understand the competitive dynamics within the industry and formulate effective strategies to enhance profitability and market positioning. Additionally, the report presents a clear framework for evaluating the current status and future outlook of business organizations operating in this sector.

A significant focus of this report lies in the competitive landscape of the global Field Service Management (FSM) Tools market. It offers detailed profiles of major players, including their market shares, performance metrics, product portfolios, and operational status. This enables stakeholders to identify leading competitors and gain a nuanced understanding of market rivalry and structure.

In summary, this report serves as an essential resource for industry participants, investors, researchers, consultants, and business strategists, as well as anyone planning to enter or expand their presence in the Field Service Management (FSM) Tools market.

Global Field Service Management (FSM) Tools Market: Market Segmentation Analysis

This research report provides a detailed segmentation of the market by region (country), key manufacturers, product type, and application. Market segmentation divides the overall market into distinct subsets based on factors such as product categories, end-user industries, geographic locations, and other relevant criteria.

A clear understanding of these market segments enables decision-makers to tailor their product development, sales, and marketing strategies more effectively to meet the unique needs of each segment. Leveraging market segmentation insights can significantly enhance targeted approaches, optimize resource allocation, and accelerate product innovation cycles by aligning offerings with the specific demands of diverse customer groups.

Key Company

Comarch

SAP

IFS

Salesforce.com

ServiceMax

Housecall Pro
Skedulo
FieldEdge
Trimble
Microsoft
ServiceTitan
FieldEZ Technologies
Synchroteam
mHelpDesk
Accruent
ServicePower
Oracle
Verizon Connect
Jobber
SimPRO
ServiceNow
Service Fusion
FieldPulse
Workiz
PTC

Market Segmentation (by Type)

Cloud Based
Web Based

Market Segmentation (by Application)

SMEs
Large Enterprises

Geographic Segmentation

North America (USA, Canada, Mexico)
Europe (Germany, UK, France, Russia, Italy, Rest of Europe)
Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Rest of Asia-Pacific)
South America (Brazil, Argentina, Columbia, Rest of South America)
The Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria, South Africa, Rest of MEA)

Key Benefits of This Market Research:

Industry drivers, restraints, and opportunities covered in the study

Neutral perspective on the market performance

Recent industry trends and developments

Competitive landscape & strategies of key players

Potential & niche segments and regions exhibiting promising growth covered

Historical, current, and projected market size, in terms of value

In-depth analysis of the Field Service Management (FSM) Tools Market

Overview of the regional outlook of the Field Service Management (FSM) Tools Market:

Customization of the Report

In case of any queries or customization requirements, please connect with our sales team, who will ensure that your requirements are met.

Chapter Outline

Chapter 1 mainly introduces the statistical scope of the report, market division standards, and market research methods.

Chapter 2 is an executive summary of different market segments (by region, product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the Field Service Management (FSM) Tools Market and its likely evolution in the short to mid-term, and long term.

Chapter 3 makes a detailed analysis of the market's competitive landscape of the market and provides the market share, capacity, output, price, latest development plan, merger, and acquisition information of the main manufacturers in the market.

Chapter 4 is the analysis of the whole market industrial chain, including the upstream and downstream of the industry, as well as Porter's five forces analysis.

Chapter 5 introduces the latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by manufacturers in the industry, and the analysis of relevant policies in the industry.

Chapter 6 provides the analysis of various market segments according to product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 7 provides the analysis of various market segments according to application, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 8 provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 9 shares the main producing countries of Field Service Management (FSM) Tools, their output value, profit level, regional supply, production capacity layout, etc. from the supply side.

Chapter 10 introduces the basic situation of the main companies in the market in detail, including product sales revenue, sales volume, price, gross profit margin, market share, product introduction, recent development, etc.

Chapter 11 provides a quantitative analysis of the market size and development potential of each region in the next five years.

Chapter 12 provides a quantitative analysis of the market size and development potential of each market segment in the next five years.

Chapter 13 is the main points and conclusions of the report.

Key Reasons to Buy this Report:

Access to date statistics compiled by our researchers. These provide you with historical and forecast data, which is analyzed to tell you why your market is set to change

This enables you to anticipate market changes to remain ahead of your competitors

You will be able to copy data from the Excel spreadsheet straight into your marketing plans, business presentations, or other strategic documents

The concise analysis, clear graph, and table format will enable you to pinpoint the information you require quickly

Provision of market value data for each segment and sub-segment

Indicates the region and segment that is expected to witness the fastest growth as well

as to dominate the market

Analysis by geography highlighting the consumption of the product/service in the region as well as indicating the factors that are affecting the market within each region

Competitive landscape which incorporates the market ranking of the major players, along with new service/product launches, partnerships, business expansions, and acquisitions in the past five years of companies profiled

Extensive company profiles comprising of company overview, company insights, product benchmarking, and SWOT analysis for the major market players

The current as well as the future market outlook of the industry concerning recent developments which involve growth opportunities and drivers as well as challenges and restraints of both emerging as well as developed regions

Includes in-depth analysis of the market from various perspectives through Porter's five forces analysis

Provides insight into the market through Value Chain

Market dynamics scenario, along with growth opportunities of the market in the years to come

6-month post-sales analyst support

Customization of the Report

In case of any queries or customization requirements, please connect with our sales team, who will ensure that your requirements are met.

Contents

1 RESEARCH METHODOLOGY AND STATISTICAL SCOPE

- 1.1 Market Definition and Statistical Scope of Field Service Management (FSM) Tools
- 1.2 Key Market Segments
 - 1.2.1 Field Service Management (FSM) Tools Segment by Type
 - 1.2.2 Field Service Management (FSM) Tools Segment by Application
- 1.3 Methodology & Sources of Information
 - 1.3.1 Research Methodology
 - 1.3.2 Research Process
 - 1.3.3 Market Breakdown and Data Triangulation
 - 1.3.4 Base Year
 - 1.3.5 Report Assumptions & Caveats

2 FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET OVERVIEW

- 2.1 Global Market Overview
- 2.2 Market Segment Executive Summary
- 2.3 Global Market Size by Region

3 FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET COMPETITIVE LANDSCAPE

- 3.1 Company Assessment Quadrant
- 3.2 Global Field Service Management (FSM) Tools Product Life Cycle
- 3.3 Global Field Service Management (FSM) Tools Revenue Market Share by Company (2020-2025)
- 3.4 Field Service Management (FSM) Tools Market Share by Company Type (Tier 1, Tier 2, and Tier 3)
- 3.5 Headquarters, Areas Served, and Product Types of Major Players
- 3.6 Field Service Management (FSM) Tools Market Competitive Situation and Trends
 - 3.6.1 Field Service Management (FSM) Tools Market Concentration Rate
 - 3.6.2 Global 5 and 10 Largest Field Service Management (FSM) Tools Players Market Share by Revenue
 - 3.6.3 Mergers & Acquisitions, Expansion

4 FIELD SERVICE MANAGEMENT (FSM) TOOLS VALUE CHAIN ANALYSIS

- 4.1 Field Service Management (FSM) Tools Value Chain Analysis
- 4.2 Midstream Market Analysis
- 4.3 Downstream Customer Analysis

5 THE DEVELOPMENT AND DYNAMICS OF FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET

- 5.1 Key Development Trends
- 5.2 Driving Factors
- 5.3 Market Challenges
- 5.4 Industry News
 - 5.4.1 New Product Developments
 - 5.4.2 Mergers & Acquisitions
 - 5.4.3 Expansions
 - 5.4.4 Collaboration/Supply Contracts
- 5.5 PEST Analysis
 - 5.5.1 Industry Policies Analysis
 - 5.5.2 Economic Environment Analysis
 - 5.5.3 Social Environment Analysis
 - 5.5.4 Technological Environment Analysis
- 5.6 Global Field Service Management (FSM) Tools Market Porter's Five Forces Analysis

6 FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET SEGMENTATION BY TYPE

- 6.1 Evaluation Matrix of Segment Market Development Potential (Type)
- 6.2 Global Field Service Management (FSM) Tools Market by Type (2020-2025)
- 6.3 Global Field Service Management (FSM) Tools Market Size Growth Rate by Type (2021-2025)

7 FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET SEGMENTATION BY APPLICATION

- 7.1 Evaluation Matrix of Segment Market Development Potential (Application)
- 7.2 Global Field Service Management (FSM) Tools Market Size (M USD) by Application (2020-2025)
- 7.3 Global Field Service Management (FSM) Tools Market Size Growth Rate by Application (2021-2025)

8 FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET SEGMENTATION BY REGION

8.1 Global Field Service Management (FSM) Tools Market Size by Region

8.1.1 Global Field Service Management (FSM) Tools Market Size by Region

8.1.2 Global Field Service Management (FSM) Tools Market Size Market Share by Region

8.2 North America

8.2.1 North America Field Service Management (FSM) Tools Market Size by Country

8.2.2 U.S.

8.2.3 Canada

8.2.4 Mexico

8.3 Europe

8.3.1 Europe Field Service Management (FSM) Tools Market Size by Country

8.3.2 Germany

8.3.3 France

8.3.4 U.K.

8.3.5 Italy

8.3.6 Spain

8.4 Asia Pacific

8.4.1 Asia Pacific Field Service Management (FSM) Tools Market Size by Region

8.4.2 China

8.4.3 Japan

8.4.4 South Korea

8.4.5 India

8.4.6 Southeast Asia

8.5 South America

8.5.1 South America Field Service Management (FSM) Tools Market Size by Country

8.5.2 Brazil

8.5.3 Argentina

8.5.4 Columbia

8.6 Middle East and Africa

8.6.1 Middle East and Africa Field Service Management (FSM) Tools Market Size by Region

8.6.2 Saudi Arabia

8.6.3 UAE

8.6.4 Egypt

8.6.5 Nigeria

8.6.6 South Africa

9 KEY COMPANIES PROFILE

9.1 Comarch

9.1.1 Comarch Basic Information

9.1.2 Comarch Field Service Management (FSM) Tools Product Overview

9.1.3 Comarch Field Service Management (FSM) Tools Product Market Performance

9.1.4 Comarch SWOT Analysis

9.1.5 Comarch Business Overview

9.1.6 Comarch Recent Developments

9.2 SAP

9.2.1 SAP Basic Information

9.2.2 SAP Field Service Management (FSM) Tools Product Overview

9.2.3 SAP Field Service Management (FSM) Tools Product Market Performance

9.2.4 SAP SWOT Analysis

9.2.5 SAP Business Overview

9.2.6 SAP Recent Developments

9.3 IFS

9.3.1 IFS Basic Information

9.3.2 IFS Field Service Management (FSM) Tools Product Overview

9.3.3 IFS Field Service Management (FSM) Tools Product Market Performance

9.3.4 IFS SWOT Analysis

9.3.5 IFS Business Overview

9.3.6 IFS Recent Developments

9.4 Salesforce.com

9.4.1 Salesforce.com Basic Information

9.4.2 Salesforce.com Field Service Management (FSM) Tools Product Overview

9.4.3 Salesforce.com Field Service Management (FSM) Tools Product Market

Performance

9.4.4 Salesforce.com Business Overview

9.4.5 Salesforce.com Recent Developments

9.5 ServiceMax

9.5.1 ServiceMax Basic Information

9.5.2 ServiceMax Field Service Management (FSM) Tools Product Overview

9.5.3 ServiceMax Field Service Management (FSM) Tools Product Market

Performance

9.5.4 ServiceMax Business Overview

9.5.5 ServiceMax Recent Developments

9.6 Housecall Pro

9.6.1 Housecall Pro Basic Information

9.6.2 Housecall Pro Field Service Management (FSM) Tools Product Overview

9.6.3 Housecall Pro Field Service Management (FSM) Tools Product Market

Performance

9.6.4 Housecall Pro Business Overview

9.6.5 Housecall Pro Recent Developments

9.7 Skedulo

9.7.1 Skedulo Basic Information

9.7.2 Skedulo Field Service Management (FSM) Tools Product Overview

9.7.3 Skedulo Field Service Management (FSM) Tools Product Market Performance

9.7.4 Skedulo Business Overview

9.7.5 Skedulo Recent Developments

9.8 FieldEdge

9.8.1 FieldEdge Basic Information

9.8.2 FieldEdge Field Service Management (FSM) Tools Product Overview

9.8.3 FieldEdge Field Service Management (FSM) Tools Product Market Performance

9.8.4 FieldEdge Business Overview

9.8.5 FieldEdge Recent Developments

9.9 Trimble

9.9.1 Trimble Basic Information

9.9.2 Trimble Field Service Management (FSM) Tools Product Overview

9.9.3 Trimble Field Service Management (FSM) Tools Product Market Performance

9.9.4 Trimble Business Overview

9.9.5 Trimble Recent Developments

9.10 Microsoft

9.10.1 Microsoft Basic Information

9.10.2 Microsoft Field Service Management (FSM) Tools Product Overview

9.10.3 Microsoft Field Service Management (FSM) Tools Product Market Performance

9.10.4 Microsoft Business Overview

9.10.5 Microsoft Recent Developments

9.11 ServiceTitan

9.11.1 ServiceTitan Basic Information

9.11.2 ServiceTitan Field Service Management (FSM) Tools Product Overview

9.11.3 ServiceTitan Field Service Management (FSM) Tools Product Market

Performance

9.11.4 ServiceTitan Business Overview

9.11.5 ServiceTitan Recent Developments

9.12 FieldEZ Technologies

- 9.12.1 FieldEZ Technologies Basic Information
- 9.12.2 FieldEZ Technologies Field Service Management (FSM) Tools Product Overview
- 9.12.3 FieldEZ Technologies Field Service Management (FSM) Tools Product Market Performance
- 9.12.4 FieldEZ Technologies Business Overview
- 9.12.5 FieldEZ Technologies Recent Developments
- 9.13 Synchroteam
 - 9.13.1 Synchroteam Basic Information
 - 9.13.2 Synchroteam Field Service Management (FSM) Tools Product Overview
 - 9.13.3 Synchroteam Field Service Management (FSM) Tools Product Market Performance
 - 9.13.4 Synchroteam Business Overview
 - 9.13.5 Synchroteam Recent Developments
- 9.14 mHelpDesk
 - 9.14.1 mHelpDesk Basic Information
 - 9.14.2 mHelpDesk Field Service Management (FSM) Tools Product Overview
 - 9.14.3 mHelpDesk Field Service Management (FSM) Tools Product Market Performance
 - 9.14.4 mHelpDesk Business Overview
 - 9.14.5 mHelpDesk Recent Developments
- 9.15 Accruent
 - 9.15.1 Accruent Basic Information
 - 9.15.2 Accruent Field Service Management (FSM) Tools Product Overview
 - 9.15.3 Accruent Field Service Management (FSM) Tools Product Market Performance
 - 9.15.4 Accruent Business Overview
 - 9.15.5 Accruent Recent Developments
- 9.16 ServicePower
 - 9.16.1 ServicePower Basic Information
 - 9.16.2 ServicePower Field Service Management (FSM) Tools Product Overview
 - 9.16.3 ServicePower Field Service Management (FSM) Tools Product Market Performance
 - 9.16.4 ServicePower Business Overview
 - 9.16.5 ServicePower Recent Developments
- 9.17 Oracle
 - 9.17.1 Oracle Basic Information
 - 9.17.2 Oracle Field Service Management (FSM) Tools Product Overview
 - 9.17.3 Oracle Field Service Management (FSM) Tools Product Market Performance
 - 9.17.4 Oracle Business Overview

- 9.17.5 Oracle Recent Developments
- 9.18 Verizon Connect
 - 9.18.1 Verizon Connect Basic Information
 - 9.18.2 Verizon Connect Field Service Management (FSM) Tools Product Overview
 - 9.18.3 Verizon Connect Field Service Management (FSM) Tools Product Market Performance
 - 9.18.4 Verizon Connect Business Overview
 - 9.18.5 Verizon Connect Recent Developments
- 9.19 Jobber
 - 9.19.1 Jobber Basic Information
 - 9.19.2 Jobber Field Service Management (FSM) Tools Product Overview
 - 9.19.3 Jobber Field Service Management (FSM) Tools Product Market Performance
 - 9.19.4 Jobber Business Overview
 - 9.19.5 Jobber Recent Developments
- 9.20 SimPRO
 - 9.20.1 SimPRO Basic Information
 - 9.20.2 SimPRO Field Service Management (FSM) Tools Product Overview
 - 9.20.3 SimPRO Field Service Management (FSM) Tools Product Market Performance
 - 9.20.4 SimPRO Business Overview
 - 9.20.5 SimPRO Recent Developments
- 9.21 ServiceNow
 - 9.21.1 ServiceNow Basic Information
 - 9.21.2 ServiceNow Field Service Management (FSM) Tools Product Overview
 - 9.21.3 ServiceNow Field Service Management (FSM) Tools Product Market Performance
 - 9.21.4 ServiceNow Business Overview
 - 9.21.5 ServiceNow Recent Developments
- 9.22 Service Fusion
 - 9.22.1 Service Fusion Basic Information
 - 9.22.2 Service Fusion Field Service Management (FSM) Tools Product Overview
 - 9.22.3 Service Fusion Field Service Management (FSM) Tools Product Market Performance
 - 9.22.4 Service Fusion Business Overview
 - 9.22.5 Service Fusion Recent Developments
- 9.23 FieldPulse
 - 9.23.1 FieldPulse Basic Information
 - 9.23.2 FieldPulse Field Service Management (FSM) Tools Product Overview
 - 9.23.3 FieldPulse Field Service Management (FSM) Tools Product Market Performance

9.23.4 FieldPulse Business Overview

9.23.5 FieldPulse Recent Developments

9.24 Workiz

9.24.1 Workiz Basic Information

9.24.2 Workiz Field Service Management (FSM) Tools Product Overview

9.24.3 Workiz Field Service Management (FSM) Tools Product Market Performance

9.24.4 Workiz Business Overview

9.24.5 Workiz Recent Developments

9.25 PTC

9.25.1 PTC Basic Information

9.25.2 PTC Field Service Management (FSM) Tools Product Overview

9.25.3 PTC Field Service Management (FSM) Tools Product Market Performance

9.25.4 PTC Business Overview

9.25.5 PTC Recent Developments

10 FIELD SERVICE MANAGEMENT (FSM) TOOLS MARKET FORECAST BY REGION

10.1 Global Field Service Management (FSM) Tools Market Size Forecast

10.2 Global Field Service Management (FSM) Tools Market Forecast by Region

10.2.1 North America Market Size Forecast by Country

10.2.2 Europe Field Service Management (FSM) Tools Market Size Forecast by Country

10.2.3 Asia Pacific Field Service Management (FSM) Tools Market Size Forecast by Region

10.2.4 South America Field Service Management (FSM) Tools Market Size Forecast by Country

10.2.5 Middle East and Africa Forecasted Sales of Field Service Management (FSM) Tools by Country

11 FORECAST MARKET BY TYPE AND BY APPLICATION (2026-2035)

11.1 Global Field Service Management (FSM) Tools Market Forecast by Type (2026-2035)

11.1.1 Global Field Service Management (FSM) Tools Market Size Forecast by Type (2026-2035)

11.2 Global Field Service Management (FSM) Tools Market Forecast by Application (2026-2035)

11.2.1 Global Field Service Management (FSM) Tools Market Size (M USD) Forecast

by Application (2026-2035)

12 CONCLUSION AND KEY FINDINGS

List Of Tables

LIST OF TABLES

Table 1. Introduction of the Type

Table 2. Introduction of the Application

Table 3. Global Field Service Management (FSM) Tools Market Size by Type (M USD)

Table 4. Global Field Service Management (FSM) Tools Market Size by Application

Table 5. Field Service Management (FSM) Tools Market Size Comparison by Region (M USD)

Table 6. Global Field Service Management (FSM) Tools Revenue (M USD) by Company (2020-2025)

Table 7. Global Field Service Management (FSM) Tools Revenue Share by Company (2020-2025)

Table 8. Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Field Service Management (FSM) Tools as of 2025)

Table 9. Headquarters, Areas Served, and Product Types of Major Players

Table 10. Product Type of Major Players

Table 11. Global Field Service Management (FSM) Tools Company Market Concentration Ratio (CR5 and HHI)

Table 12. Mergers & Acquisitions, Expansion Plans

Table 13. Midstream Market Analysis

Table 14. Downstream Customer Analysis

Table 15. Key Development Trends

Table 16. Driving Factors

Table 17. Field Service Management (FSM) Tools Market Challenges

Table 18. Goldman Sachs' forecast real GDP growth rate for 2024-2026

Table 19. S&P Global ' Forecast Real GDP Growth Rate For 2024-2027

Table 20. World Bank ' Forecast Real GDP Growth Rate For 2024-2026

Table 21. Global Field Service Management (FSM) Tools Market Size by Type (M USD)

Table 22. Global Field Service Management (FSM) Tools Market Size (M USD) by Type (2020-2025)

Table 23. Global Field Service Management (FSM) Tools Market Share by Type (2020-2025)

Table 24. Global Field Service Management (FSM) Tools Market Size Growth Rate by Type (2021-2025)

Table 25. Global Field Service Management (FSM) Tools Market Size by Application

Table 26. Global Field Service Management (FSM) Tools Market Size by Application (2020-2025) & (M USD)

Table 27. Global Field Service Management (FSM) Tools Market Share by Application (2020-2025)

Table 28. Global Field Service Management (FSM) Tools Market Size Growth Rate by Application (2021-2025)

Table 29. Global Field Service Management (FSM) Tools Market Size by Region (2020-2025) & (M USD)

Table 30. Global Field Service Management (FSM) Tools Market Size Market Share by Region (2020-2025)

Table 31. North America Field Service Management (FSM) Tools Market Size by Country (2020-2025) & (M USD)

Table 32. Europe Field Service Management (FSM) Tools Market Size by Country (2020-2025) & (M USD)

Table 33. Asia Pacific Field Service Management (FSM) Tools Market Size by Region (2020-2025) & (M USD)

Table 34. South America Field Service Management (FSM) Tools Market Size by Country (2020-2025) & (M USD)

Table 35. Middle East and Africa Field Service Management (FSM) Tools Market Size by Region (2020-2025) & (M USD)

Table 36. Comarch Basic Information

Table 37. Comarch Field Service Management (FSM) Tools Product Overview

Table 38. Comarch Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 39. Comarch SWOT Analysis

Table 40. Comarch Business Overview

Table 41. Comarch Recent Developments

Table 42. SAP Basic Information

Table 43. SAP Field Service Management (FSM) Tools Product Overview

Table 44. SAP Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 45. SAP SWOT Analysis

Table 46. SAP Business Overview

Table 47. SAP Recent Developments

Table 48. IFS Basic Information

Table 49. IFS Field Service Management (FSM) Tools Product Overview

Table 50. IFS Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 51. IFS SWOT Analysis

Table 52. IFS Business Overview

Table 53. IFS Recent Developments

- Table 54. Salesforce.com Basic Information
- Table 55. Salesforce.com Field Service Management (FSM) Tools Product Overview
- Table 56. Salesforce.com Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 57. Salesforce.com Business Overview
- Table 58. Salesforce.com Recent Developments
- Table 59. ServiceMax Basic Information
- Table 60. ServiceMax Field Service Management (FSM) Tools Product Overview
- Table 61. ServiceMax Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 62. ServiceMax Business Overview
- Table 63. ServiceMax Recent Developments
- Table 64. Housecall Pro Basic Information
- Table 65. Housecall Pro Field Service Management (FSM) Tools Product Overview
- Table 66. Housecall Pro Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 67. Housecall Pro Business Overview
- Table 68. Housecall Pro Recent Developments
- Table 69. Skedulo Basic Information
- Table 70. Skedulo Field Service Management (FSM) Tools Product Overview
- Table 71. Skedulo Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 72. Skedulo Business Overview
- Table 73. Skedulo Recent Developments
- Table 74. FieldEdge Basic Information
- Table 75. FieldEdge Field Service Management (FSM) Tools Product Overview
- Table 76. FieldEdge Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 77. FieldEdge Business Overview
- Table 78. FieldEdge Recent Developments
- Table 79. Trimble Basic Information
- Table 80. Trimble Field Service Management (FSM) Tools Product Overview
- Table 81. Trimble Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 82. Trimble Business Overview
- Table 83. Trimble Recent Developments
- Table 84. Microsoft Basic Information
- Table 85. Microsoft Field Service Management (FSM) Tools Product Overview
- Table 86. Microsoft Field Service Management (FSM) Tools Revenue (M USD) and

Gross Margin (2020-2025)

Table 87. Microsoft Business Overview

Table 88. Microsoft Recent Developments

Table 89. ServiceTitan Basic Information

Table 90. ServiceTitan Field Service Management (FSM) Tools Product Overview

Table 91. ServiceTitan Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 92. ServiceTitan Business Overview

Table 93. ServiceTitan Recent Developments

Table 94. FieldEZ Technologies Basic Information

Table 95. FieldEZ Technologies Field Service Management (FSM) Tools Product Overview

Table 96. FieldEZ Technologies Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 97. FieldEZ Technologies Business Overview

Table 98. FieldEZ Technologies Recent Developments

Table 99. Synchroteam Basic Information

Table 100. Synchroteam Field Service Management (FSM) Tools Product Overview

Table 101. Synchroteam Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 102. Synchroteam Business Overview

Table 103. Synchroteam Recent Developments

Table 104. mHelpDesk Basic Information

Table 105. mHelpDesk Field Service Management (FSM) Tools Product Overview

Table 106. mHelpDesk Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 107. mHelpDesk Business Overview

Table 108. mHelpDesk Recent Developments

Table 109. Accruent Basic Information

Table 110. Accruent Field Service Management (FSM) Tools Product Overview

Table 111. Accruent Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 112. Accruent Business Overview

Table 113. Accruent Recent Developments

Table 114. ServicePower Basic Information

Table 115. ServicePower Field Service Management (FSM) Tools Product Overview

Table 116. ServicePower Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 117. ServicePower Business Overview

- Table 118. ServicePower Recent Developments
- Table 119. Oracle Basic Information
- Table 120. Oracle Field Service Management (FSM) Tools Product Overview
- Table 121. Oracle Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 122. Oracle Business Overview
- Table 123. Oracle Recent Developments
- Table 124. Verizon Connect Basic Information
- Table 125. Verizon Connect Field Service Management (FSM) Tools Product Overview
- Table 126. Verizon Connect Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 127. Verizon Connect Business Overview
- Table 128. Verizon Connect Recent Developments
- Table 129. Jobber Basic Information
- Table 130. Jobber Field Service Management (FSM) Tools Product Overview
- Table 131. Jobber Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 132. Jobber Business Overview
- Table 133. Jobber Recent Developments
- Table 134. SimPRO Basic Information
- Table 135. SimPRO Field Service Management (FSM) Tools Product Overview
- Table 136. SimPRO Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 137. SimPRO Business Overview
- Table 138. SimPRO Recent Developments
- Table 139. ServiceNow Basic Information
- Table 140. ServiceNow Field Service Management (FSM) Tools Product Overview
- Table 141. ServiceNow Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 142. ServiceNow Business Overview
- Table 143. ServiceNow Recent Developments
- Table 144. Service Fusion Basic Information
- Table 145. Service Fusion Field Service Management (FSM) Tools Product Overview
- Table 146. Service Fusion Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)
- Table 147. Service Fusion Business Overview
- Table 148. Service Fusion Recent Developments
- Table 149. FieldPulse Basic Information
- Table 150. FieldPulse Field Service Management (FSM) Tools Product Overview

Table 151. FieldPulse Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 152. FieldPulse Business Overview

Table 153. FieldPulse Recent Developments

Table 154. Workiz Basic Information

Table 155. Workiz Field Service Management (FSM) Tools Product Overview

Table 156. Workiz Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 157. Workiz Business Overview

Table 158. Workiz Recent Developments

Table 159. PTC Basic Information

Table 160. PTC Field Service Management (FSM) Tools Product Overview

Table 161. PTC Field Service Management (FSM) Tools Revenue (M USD) and Gross Margin (2020-2025)

Table 162. PTC Business Overview

Table 163. PTC Recent Developments

Table 164. Global Field Service Management (FSM) Tools Market Size Forecast by Region (2026-2035) & (M USD)

Table 165. North America Field Service Management (FSM) Tools Market Size Forecast by Country (2026-2035) & (M USD)

Table 166. Europe Field Service Management (FSM) Tools Market Size Forecast by Country (2026-2035) & (M USD)

Table 167. Asia Pacific Field Service Management (FSM) Tools Market Size Forecast by Region (2026-2035) & (M USD)

Table 168. South America Field Service Management (FSM) Tools Market Size Forecast by Country (2026-2035) & (M USD)

Table 169. Middle East and Africa Field Service Management (FSM) Tools Market Size Forecast by Country (2026-2035) & (M USD)

Table 170. Global Field Service Management (FSM) Tools Market Size Forecast by Type (2026-2035) & (M USD)

Table 171. Global Field Service Management (FSM) Tools Market Size Forecast by Application (2026-2035) & (M USD)

List Of Figures

LIST OF FIGURES

- Figure 1. Industry Chain of Field Service Management (FSM) Tools
- Figure 2. Data Triangulation
- Figure 3. Key Caveats
- Figure 4. Global Field Service Management (FSM) Tools Market Size (M USD), 2025-2035
- Figure 5. Global Field Service Management (FSM) Tools Market Size (M USD) (2020-2035)
- Figure 6. Evaluation Matrix of Segment Market Development Potential (Type)
- Figure 7. Evaluation Matrix of Segment Market Development Potential (Application)
- Figure 8. Evaluation Matrix of Regional Market Development Potential
- Figure 9. Field Service Management (FSM) Tools Market Size by Country (M USD)
- Figure 10. Company Assessment Quadrant
- Figure 11. Global Field Service Management (FSM) Tools Product Life Cycle
- Figure 12. Global Field Service Management (FSM) Tools Revenue Share by Company in 2025
- Figure 13. Field Service Management (FSM) Tools Market Share by Company Type (Tier 1, Tier 2 and Tier 3): 2025
- Figure 14. The Global 5 and 10 Largest Players: Market Share by Field Service Management (FSM) Tools Revenue in 2025
- Figure 15. Value Chain Map of Field Service Management (FSM) Tools
- Figure 16. Global Field Service Management (FSM) Tools Market PEST Analysis
- Figure 17. Global Field Service Management (FSM) Tools Market Porter's Five Forces Analysis
- Figure 18. Evaluation Matrix of Segment Market Development Potential (Type)
- Figure 19. Global Field Service Management (FSM) Tools Market Share by Type
- Figure 20. Market Share of Field Service Management (FSM) Tools by Type (2020-2025)
- Figure 21. Global Field Service Management (FSM) Tools Market Size Growth Rate by Type (2021-2025)
- Figure 22. Evaluation Matrix of Segment Market Development Potential (Application)
- Figure 23. Global Field Service Management (FSM) Tools Market Share by Application
- Figure 24. Global Field Service Management (FSM) Tools Market Share by Application (2020-2025)
- Figure 25. Global Field Service Management (FSM) Tools Market Share by Application in 2024

- Figure 26. Global Field Service Management (FSM) Tools Market Size Growth Rate by Application (2021-2025)
- Figure 27. Global Field Service Management (FSM) Tools Market Size Market Share by Region (2020-2025)
- Figure 28. North America Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 29. North America Field Service Management (FSM) Tools Market Size Market Share by Country in 2024
- Figure 30. U.S. Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 31. Canada Field Service Management (FSM) Tools Market Size (M USD) and Growth Rate (2020-2025)
- Figure 32. Mexico Field Service Management (FSM) Tools Market Size (M USD) and Growth Rate (2020-2025)
- Figure 33. Europe Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 34. Europe Field Service Management (FSM) Tools Market Share by Country in 2024
- Figure 35. Germany Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 36. France Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 37. U.K. Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 38. Italy Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 39. Spain Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 40. Asia Pacific Field Service Management (FSM) Tools Market Size and Growth Rate (M USD)
- Figure 41. Asia Pacific Field Service Management (FSM) Tools Market Size Market Share by Region in 2024
- Figure 42. China Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 43. Japan Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 44. South Korea Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)
- Figure 45. India Field Service Management (FSM) Tools Market Size and Growth Rate

(2020-2025) & (M USD)

Figure 46. Southeast Asia Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 47. South America Field Service Management (FSM) Tools Market Size and Growth Rate (M USD)

Figure 48. South America Field Service Management (FSM) Tools Market Size Market Share by Country in 2024

Figure 49. Brazil Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 50. Argentina Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 51. Columbia Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 52. Middle East and Africa Field Service Management (FSM) Tools Market Size and Growth Rate (M USD)

Figure 53. Middle East and Africa Field Service Management (FSM) Tools Market Size Market Share by Region in 2024

Figure 54. Saudi Arabia Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 55. UAE Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 56. Egypt Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 57. Nigeria Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 58. South Africa Field Service Management (FSM) Tools Market Size and Growth Rate (2020-2025) & (M USD)

Figure 59. Global Field Service Management (FSM) Tools Market Size Forecast by Value (2020-2035) & (M USD)

Figure 60. Global Field Service Management (FSM) Tools Market Share Forecast by Type (2026-2035)

Figure 61. Global Field Service Management (FSM) Tools Market Share Forecast by Application (2026-2035)

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