

Global Conversational Commerce Platform Market Research Report 2025(Status and Outlook)

<https://marketpublishers.com/r/G236BF906FCCEN.html>

Date: March 2025

Pages: 166

Price: US\$ 3,200.00 (Single User License)

ID: G236BF906FCCEN

Abstracts

Report Overview

Conversational commerce platforms are software solutions that enable businesses to interact with customers through messaging and chat applications, providing a seamless and personalized shopping experience. These platforms leverage artificial intelligence and natural language processing to facilitate real-time conversations, product recommendations, order processing, and customer support. By integrating with various messaging channels such as SMS, social media, and chatbots, conversational commerce platforms offer businesses a convenient way to engage with customers, drive sales, and build brand loyalty.

The market for conversational commerce platforms is experiencing rapid growth due to the increasing demand for personalized and convenient shopping experiences. With the rise of e-commerce and mobile messaging apps, consumers are seeking more interactive and conversational ways to interact with brands. Additionally, advancements in AI technology have made it easier for businesses to automate customer interactions and provide instant responses to inquiries. Market drivers such as the growing adoption of mobile devices, the shift towards omnichannel retailing, and the need for businesses to differentiate themselves in a competitive market are fueling the expansion of the conversational commerce platform market. At the same time, the ability of these platforms to collect valuable customer data and insights is also driving their popularity among businesses looking to enhance their marketing strategies and improve customer engagement.

This report provides a deep insight into the global Conversational Commerce Platform market covering all its essential aspects. This ranges from a macro overview of the

market to micro details of the market size, competitive landscape, development trend, niche market, key market drivers and challenges, SWOT analysis, value chain analysis, etc.

The analysis helps the reader to shape the competition within the industries and strategies for the competitive environment to enhance the potential profit. Furthermore, it provides a simple framework for evaluating and accessing the position of the business organization. The report structure also focuses on the competitive landscape of the Global Conversational Commerce Platform Market, this report introduces in detail the market share, market performance, product situation, operation situation, etc. of the main players, which helps the readers in the industry to identify the main competitors and deeply understand the competition pattern of the market.

In a word, this report is a must-read for industry players, investors, researchers, consultants, business strategists, and all those who have any kind of stake or are planning to foray into the Conversational Commerce Platform market in any manner.

Global Conversational Commerce Platform Market: Market Segmentation Analysis

The research report includes specific segments by region (country), manufacturers, Type, and Application. Market segmentation creates subsets of a market based on product type, end-user or application, Geographic, and other factors. By understanding the market segments, the decision-maker can leverage this targeting in the product, sales, and marketing strategies. Market segments can power your product development cycles by informing how you create product offerings for different segments.

Key Company

Acobot

Activechat

ApexChat

AWS

Bold360

BotXO

Brazen

Chatfuel

Continually

Conversica

Dialogflow

ExecVision

FunnelDash

Gong.io

Hellomybot

Kommunicate

LiveChat

LivePerson

Locobuzz Solutions

Marchex

Microsoft

OneReach.ai

Recast.AI

SAP Conversational AI

SmatSocial

Smith.ai

Solvemate

SoundHound

Synthetix

Market Segmentation (by Type)

Cloud-Based

On-Premise

Market Segmentation (by Application)

Chat

Text

Voice

Geographic Segmentation

North America (USA, Canada, Mexico)

Europe (Germany, UK, France, Russia, Italy, Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Rest of Asia-Pacific)

South America (Brazil, Argentina, Columbia, Rest of South America)

The Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria, South Africa, Rest of MEA)

Key Benefits of This Market Research:

Industry drivers, restraints, and opportunities covered in the study

Neutral perspective on the market performance

Recent industry trends and developments

Competitive landscape & strategies of key players

Potential & niche segments and regions exhibiting promising growth covered

Historical, current, and projected market size, in terms of value

In-depth analysis of the Conversational Commerce Platform Market

Overview of the regional outlook of the Conversational Commerce Platform Market:

Key Reasons to Buy this Report:

Access to date statistics compiled by our researchers. These provide you with historical and forecast data, which is analyzed to tell you why your market is set to change

This enables you to anticipate market changes to remain ahead of your competitors

You will be able to copy data from the Excel spreadsheet straight into your marketing plans, business presentations, or other strategic documents

The concise analysis, clear graph, and table format will enable you to pinpoint the information you require quickly

Provision of market value (USD Billion) data for each segment and sub-segment

Indicates the region and segment that is expected to witness the fastest growth as well as to dominate the market

Analysis by geography highlighting the consumption of the product/service in the

region as well as indicating the factors that are affecting the market within each region

Competitive landscape which incorporates the market ranking of the major players, along with new service/product launches, partnerships, business expansions, and acquisitions in the past five years of companies profiled

Extensive company profiles comprising of company overview, company insights, product benchmarking, and SWOT analysis for the major market players

The current as well as the future market outlook of the industry concerning recent developments which involve growth opportunities and drivers as well as challenges and restraints of both emerging as well as developed regions

Includes in-depth analysis of the market from various perspectives through Porter's five forces analysis

Provides insight into the market through Value Chain

Market dynamics scenario, along with growth opportunities of the market in the years to come

6-month post-sales analyst support

Customization of the Report

In case of any queries or customization requirements, please connect with our sales team, who will ensure that your requirements are met.

Chapter Outline

Chapter 1 mainly introduces the statistical scope of the report, market division standards, and market research methods.

Chapter 2 is an executive summary of different market segments (by region, product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the Conversational Commerce Platform Market and its likely evolution in the short to mid-

term, and long term.

Chapter 3 makes a detailed analysis of the market's competitive landscape of the market and provides the market share, capacity, output, price, latest development plan, merger, and acquisition information of the main manufacturers in the market.

Chapter 4 is the analysis of the whole market industrial chain, including the upstream and downstream of the industry, as well as Porter's five forces analysis.

Chapter 5 introduces the latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by manufacturers in the industry, and the analysis of relevant policies in the industry.

Chapter 6 provides the analysis of various market segments according to product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 7 provides the analysis of various market segments according to application, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 8 provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 9 introduces the basic situation of the main companies in the market in detail, including product sales revenue, sales volume, price, gross profit margin, market share, product introduction, recent development, etc.

Chapter 10 provides a quantitative analysis of the market size and development potential of each region in the next five years.

Chapter 11 provides a quantitative analysis of the market size and development potential of each market segment (product type and application) in the next five years.

Chapter 12 is the main points and conclusions of the report.

Contents

Table of Contents

1 Research Methodology and Statistical Scope

1.1 Market Definition and Statistical Scope of Conversational Commerce Platform

1.2 Key Market Segments

1.2.1 Conversational Commerce Platform Segment by Type

1.2.2 Conversational Commerce Platform Segment by Application

1.3 Methodology & Sources of Information

1.3.1 Research Methodology

1.3.2 Research Process

1.3.3 Market Breakdown and Data Triangulation

1.3.4 Base Year

1.3.5 Report Assumptions & Caveats

2 Conversational Commerce Platform Market Overview

2.1 Global Market Overview

2.2 Market Segment Executive Summary

2.3 Global Market Size by Region

3 Conversational Commerce Platform Market Competitive Landscape

3.1 Company Assessment Quadrant

3.2 Global Conversational Commerce Platform Product Life Cycle

3.3 Global Conversational Commerce Platform Revenue Market Share by Company (2020-2025)

3.4 Conversational Commerce Platform Market Share by Company Type (Tier 1, Tier 2, and Tier 3)

3.5 Conversational Commerce Platform Company Headquarters, Area Served, Product Type

3.6 Conversational Commerce Platform Market Competitive Situation and Trends

3.6.1 Conversational Commerce Platform Market Concentration Rate

3.6.2 Global 5 and 10 Largest Conversational Commerce Platform Players Market Share by Revenue

3.6.3 Mergers & Acquisitions, Expansion

4 Conversational Commerce Platform Value Chain Analysis

4.1 Conversational Commerce Platform Value Chain Analysis

4.2 Midstream Market Analysis

4.3 Downstream Customer Analysis

5 The Development and Dynamics of Conversational Commerce Platform Market

5.1 Key Development Trends

5.2 Driving Factors

5.3 Market Challenges

5.4 Industry News

5.4.1 New Product Developments

5.4.2 Mergers & Acquisitions

5.4.3 Expansions

5.4.4 Collaboration/Supply Contracts

5.5 PEST Analysis

5.5.1 Industry Policies Analysis

5.5.2 Economic Environment Analysis

5.5.3 Social Environment Analysis

5.5.4 Technological Environment Analysis

5.6 Global Conversational Commerce Platform Market Porter's Five Forces Analysis

6 Conversational Commerce Platform Market Segmentation by Type

6.1 Evaluation Matrix of Segment Market Development Potential (Type)

6.2 Global Conversational Commerce Platform Market Size Market Share by Type (2020-2025)

6.3 Global Conversational Commerce Platform Market Size Growth Rate by Type (2021-2025)

7 Conversational Commerce Platform Market Segmentation by Application

7.1 Evaluation Matrix of Segment Market Development Potential (Application)

7.2 Global Conversational Commerce Platform Market Size (M USD) by Application (2020-2025)

7.3 Global Conversational Commerce Platform Sales Growth Rate by Application (2020-2025)

8 Conversational Commerce Platform Market Segmentation by Region

8.1 Global Conversational Commerce Platform Market Size by Region

8.1.1 Global Conversational Commerce Platform Market Size by Region

8.1.2 Global Conversational Commerce Platform Market Size Market Share by Region

8.2 North America

8.2.1 North America Conversational Commerce Platform Market Size by Country

8.2.2 U.S.

8.2.3 Canada

8.2.4 Mexico

8.3 Europe

8.3.1 Europe Conversational Commerce Platform Market Size by Country

8.3.2 Germany

8.3.3 France

8.3.4 U.K.

8.3.5 Italy

8.3.6 Spain

8.4 Asia Pacific

8.4.1 Asia Pacific Conversational Commerce Platform Market Size by Region

8.4.2 China

8.4.3 Japan

8.4.4 South Korea

8.4.5 India

8.4.6 Southeast Asia

8.5 South America

8.5.1 South America Conversational Commerce Platform Market Size by Country

8.5.2 Brazil

8.5.3 Argentina

8.5.4 Columbia

8.6 Middle East and Africa

8.6.1 Middle East and Africa Conversational Commerce Platform Market Size by Region

8.6.2 Saudi Arabia

8.6.3 UAE

8.6.4 Egypt

8.6.5 Nigeria

8.6.6 South Africa

9 Key Companies Profile

9.1 Acobot

9.1.1 Acobot Basic Information

9.1.2 Acobot Conversational Commerce Platform Product Overview

9.1.3 Acobot Conversational Commerce Platform Product Market Performance

9.1.4 Acobot SWOT Analysis

9.1.5 Acobot Business Overview

9.1.6 Acobot Recent Developments

9.2 Activechat

9.2.1 Activechat Basic Information

9.2.2 Activechat Conversational Commerce Platform Product Overview

9.2.3 Activechat Conversational Commerce Platform Product Market Performance

9.2.4 Activechat SWOT Analysis

9.2.5 Activechat Business Overview

9.2.6 Activechat Recent Developments

9.3 ApexChat

9.3.1 ApexChat Basic Information

9.3.2 ApexChat Conversational Commerce Platform Product Overview

9.3.3 ApexChat Conversational Commerce Platform Product Market Performance

- 9.3.4 ApexChat SWOT Analysis
- 9.3.5 ApexChat Business Overview
- 9.3.6 ApexChat Recent Developments
- 9.4 AWS
 - 9.4.1 AWS Basic Information
 - 9.4.2 AWS Conversational Commerce Platform Product Overview
 - 9.4.3 AWS Conversational Commerce Platform Product Market Performance
 - 9.4.4 AWS Business Overview
 - 9.4.5 AWS Recent Developments
- 9.5 Bold360
 - 9.5.1 Bold360 Basic Information
 - 9.5.2 Bold360 Conversational Commerce Platform Product Overview
 - 9.5.3 Bold360 Conversational Commerce Platform Product Market Performance
 - 9.5.4 Bold360 Business Overview
 - 9.5.5 Bold360 Recent Developments
- 9.6 BotXO
 - 9.6.1 BotXO Basic Information
 - 9.6.2 BotXO Conversational Commerce Platform Product Overview
 - 9.6.3 BotXO Conversational Commerce Platform Product Market Performance
 - 9.6.4 BotXO Business Overview
 - 9.6.5 BotXO Recent Developments
- 9.7 Brazen
 - 9.7.1 Brazen Basic Information
 - 9.7.2 Brazen Conversational Commerce Platform Product Overview
 - 9.7.3 Brazen Conversational Commerce Platform Product Market Performance
 - 9.7.4 Brazen Business Overview
 - 9.7.5 Brazen Recent Developments
- 9.8 Chatfuel
 - 9.8.1 Chatfuel Basic Information
 - 9.8.2 Chatfuel Conversational Commerce Platform Product Overview
 - 9.8.3 Chatfuel Conversational Commerce Platform Product Market Performance
 - 9.8.4 Chatfuel Business Overview
 - 9.8.5 Chatfuel Recent Developments
- 9.9 Continually
 - 9.9.1 Continually Basic Information
 - 9.9.2 Continually Conversational Commerce Platform Product Overview
 - 9.9.3 Continually Conversational Commerce Platform Product Market Performance
 - 9.9.4 Continually Business Overview
 - 9.9.5 Continually Recent Developments

9.10 Conversica

9.10.1 Conversica Basic Information

9.10.2 Conversica Conversational Commerce Platform Product Overview

9.10.3 Conversica Conversational Commerce Platform Product Market Performance

9.10.4 Conversica Business Overview

9.10.5 Conversica Recent Developments

9.11 Dialogflow

9.11.1 Dialogflow Basic Information

9.11.2 Dialogflow Conversational Commerce Platform Product Overview

9.11.3 Dialogflow Conversational Commerce Platform Product Market Performance

9.11.4 Dialogflow Business Overview

9.11.5 Dialogflow Recent Developments

9.12 ExecVision

9.12.1 ExecVision Basic Information

9.12.2 ExecVision Conversational Commerce Platform Product Overview

9.12.3 ExecVision Conversational Commerce Platform Product Market Performance

9.12.4 ExecVision Business Overview

9.12.5 ExecVision Recent Developments

9.13 FunnelDash

9.13.1 FunnelDash Basic Information

9.13.2 FunnelDash Conversational Commerce Platform Product Overview

9.13.3 FunnelDash Conversational Commerce Platform Product Market Performance

9.13.4 FunnelDash Business Overview

9.13.5 FunnelDash Recent Developments

9.14 Gong.io

9.14.1 Gong.io Basic Information

9.14.2 Gong.io Conversational Commerce Platform Product Overview

9.14.3 Gong.io Conversational Commerce Platform Product Market Performance

9.14.4 Gong.io Business Overview

9.14.5 Gong.io Recent Developments

9.15 Hellomybot

9.15.1 Hellomybot Basic Information

9.15.2 Hellomybot Conversational Commerce Platform Product Overview

9.15.3 Hellomybot Conversational Commerce Platform Product Market Performance

9.15.4 Hellomybot Business Overview

9.15.5 Hellomybot Recent Developments

9.16 Kommunicate

9.16.1 Kommunicate Basic Information

9.16.2 Kommunicate Conversational Commerce Platform Product Overview

9.16.3 Kommunicate Conversational Commerce Platform Product Market Performance

9.16.4 Kommunicate Business Overview

9.16.5 Kommunicate Recent Developments

9.17 LiveChat

9.17.1 LiveChat Basic Information

9.17.2 LiveChat Conversational Commerce Platform Product Overview

9.17.3 LiveChat Conversational Commerce Platform Product Market Performance

9.17.4 LiveChat Business Overview

9.17.5 LiveChat Recent Developments

9.18 LivePerson

9.18.1 LivePerson Basic Information

9.18.2 LivePerson Conversational Commerce Platform Product Overview

9.18.3 LivePerson Conversational Commerce Platform Product Market Performance

9.18.4 LivePerson Business Overview

9.18.5 LivePerson Recent Developments

9.19 Locobuzz Solutions

9.19.1 Locobuzz Solutions Basic Information

9.19.2 Locobuzz Solutions Conversational Commerce Platform Product Overview

9.19.3 Locobuzz Solutions Conversational Commerce Platform Product Market Performance

9.19.4 Locobuzz Solutions Business Overview

9.19.5 Locobuzz Solutions Recent Developments

9.20 Marchex

9.20.1 Marchex Basic Information

9.20.2 Marchex Conversational Commerce Platform Product Overview

9.20.3 Marchex Conversational Commerce Platform Product Market Performance

9.20.4 Marchex Business Overview

9.20.5 Marchex Recent Developments

9.21 Microsoft

9.21.1 Microsoft Basic Information

9.21.2 Microsoft Conversational Commerce Platform Product Overview

9.21.3 Microsoft Conversational Commerce Platform Product Market Performance

9.21.4 Microsoft Business Overview

9.21.5 Microsoft Recent Developments

9.22 OneReach.ai

9.22.1 OneReach.ai Basic Information

9.22.2 OneReach.ai Conversational Commerce Platform Product Overview

9.22.3 OneReach.ai Conversational Commerce Platform Product Market Performance

9.22.4 OneReach.ai Business Overview

- 9.22.5 OneReach.ai Recent Developments
- 9.23 Recast.AI
 - 9.23.1 Recast.AI Basic Information
 - 9.23.2 Recast.AI Conversational Commerce Platform Product Overview
 - 9.23.3 Recast.AI Conversational Commerce Platform Product Market Performance
 - 9.23.4 Recast.AI Business Overview
 - 9.23.5 Recast.AI Recent Developments
- 9.24 SAP Conversational AI
 - 9.24.1 SAP Conversational AI Basic Information
 - 9.24.2 SAP Conversational AI Conversational Commerce Platform Product Overview
 - 9.24.3 SAP Conversational AI Conversational Commerce Platform Product Market Performance
 - 9.24.4 SAP Conversational AI Business Overview
 - 9.24.5 SAP Conversational AI Recent Developments
- 9.25 SmatSocial
 - 9.25.1 SmatSocial Basic Information
 - 9.25.2 SmatSocial Conversational Commerce Platform Product Overview
 - 9.25.3 SmatSocial Conversational Commerce Platform Product Market Performance
 - 9.25.4 SmatSocial Business Overview
 - 9.25.5 SmatSocial Recent Developments
- 9.26 Smith.ai
 - 9.26.1 Smith.ai Basic Information
 - 9.26.2 Smith.ai Conversational Commerce Platform Product Overview
 - 9.26.3 Smith.ai Conversational Commerce Platform Product Market Performance
 - 9.26.4 Smith.ai Business Overview
 - 9.26.5 Smith.ai Recent Developments
- 9.27 Solvemate
 - 9.27.1 Solvemate Basic Information
 - 9.27.2 Solvemate Conversational Commerce Platform Product Overview
 - 9.27.3 Solvemate Conversational Commerce Platform Product Market Performance
 - 9.27.4 Solvemate Business Overview
 - 9.27.5 Solvemate Recent Developments
- 9.28 SoundHound
 - 9.28.1 SoundHound Basic Information
 - 9.28.2 SoundHound Conversational Commerce Platform Product Overview
 - 9.28.3 SoundHound Conversational Commerce Platform Product Market Performance
 - 9.28.4 SoundHound Business Overview
 - 9.28.5 SoundHound Recent Developments
- 9.29 Synthetix

9.29.1 Synthetix Basic Information
9.29.2 Synthetix Conversational Commerce Platform Product Overview
9.29.3 Synthetix Conversational Commerce Platform Product Market Performance
9.29.4 Synthetix Business Overview
9.29.5 Synthetix Recent Developments
10 Conversational Commerce Platform Market Forecast by Region
10.1 Global Conversational Commerce Platform Market Size Forecast
10.2 Global Conversational Commerce Platform Market Forecast by Region
10.2.1 North America Market Size Forecast by Country
10.2.2 Europe Conversational Commerce Platform Market Size Forecast by Country
10.2.3 Asia Pacific Conversational Commerce Platform Market Size Forecast by Region
10.2.4 South America Conversational Commerce Platform Market Size Forecast by Country
10.2.5 Middle East and Africa Forecasted Sales of Conversational Commerce Platform by Country
11 Forecast Market by Type and by Application (2026-2033)
11.1 Global Conversational Commerce Platform Market Forecast by Type (2026-2033)
11.2 Global Conversational Commerce Platform Market Forecast by Application (2026-2033)
12 Conclusion and Key Findings
List of Tables
Table 1. Introduction of the Type
Table 2. Introduction of the Application
Table 3. Market Size (M USD) Segment Executive Summary
Table 4. Conversational Commerce Platform Market Size Comparison by Region (M USD)
Table 5. Global Conversational Commerce Platform Revenue (M USD) by Company (2020-2025)
Table 6. Global Conversational Commerce Platform Revenue Share by Company (2020-2025)
Table 7. Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Conversational Commerce Platform as of 2024)
Table 8. Conversational Commerce Platform Company Headquarters and Area Served
Table 9. Company Conversational Commerce Platform Product Type
Table 10. Global Conversational Commerce Platform Company Market Concentration Ratio (CR5 and HHI)
Table 11. Mergers & Acquisitions, Expansion Plans
Table 12. Midstream Market Analysis
Table 13. Downstream Customer Analysis
Table 14. Key Development Trends

Table 15. Driving Factors

Table 16. Conversational Commerce Platform Market Challenges

Table 17. Goldman Sachs' forecast real GDP growth rate for 2024-2026

Table 18. S&P Global ' Forecast Real GDP Growth Rate For 2024-2027

Table 19. World Bank ' Forecast Real GDP Growth Rate For 2024-2026

Table 20. Global Conversational Commerce Platform Market Size by Type (M USD)

Table 21. Global Conversational Commerce Platform Market Size (M USD) by Type (2020-2025)

Table 22. Global Conversational Commerce Platform Market Size Share by Type (2020-2025)

Table 23. Global Conversational Commerce Platform Market Size Growth Rate by Type (2021-2025)

Table 24. Global Conversational Commerce Platform Market Size by Application

Table 25. Global Conversational Commerce Platform Market Size by Application (2020-2025) & (M USD)

Table 26. Global Conversational Commerce Platform Market Share by Application (2020-2025)

Table 27. Global Conversational Commerce Platform Sales Growth Rate by Application (2020-2025)

Table 28. Global Conversational Commerce Platform Market Size by Region (2020-2025) & (M USD)

Table 29. Global Conversational Commerce Platform Market Size Market Share by Region (2020-2025)

Table 30. North America Conversational Commerce Platform Market Size by Country (2020-2025) & (M USD)

Table 31. Europe Conversational Commerce Platform Market Size by Country (2020-2025) & (M USD)

Table 32. Asia Pacific Conversational Commerce Platform Market Size by Region (2020-2025) & (M USD)

Table 33. South America Conversational Commerce Platform Market Size by Country (2020-2025) & (M USD)

Table 34. Middle East and Africa Conversational Commerce Platform Market Size by Region (2020-2025) & (M USD)

Table 35. Acobot Basic Information

Table 36. Acobot Conversational Commerce Platform Product Overview

Table 37. Acobot Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 38. Acobot SWOT Analysis

Table 39. Acobot Business Overview

Table 40. Acobot Recent Developments
Table 41. Activechat Basic Information
Table 42. Activechat Conversational Commerce Platform Product Overview
Table 43. Activechat Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 44. Activechat SWOT Analysis
Table 45. Activechat Business Overview
Table 46. Activechat Recent Developments
Table 47. ApexChat Basic Information
Table 48. ApexChat Conversational Commerce Platform Product Overview
Table 49. ApexChat Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 50. ApexChat SWOT Analysis
Table 51. ApexChat Business Overview
Table 52. ApexChat Recent Developments
Table 53. AWS Basic Information
Table 54. AWS Conversational Commerce Platform Product Overview
Table 55. AWS Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 56. AWS Business Overview
Table 57. AWS Recent Developments
Table 58. Bold360 Basic Information
Table 59. Bold360 Conversational Commerce Platform Product Overview
Table 60. Bold360 Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 61. Bold360 Business Overview
Table 62. Bold360 Recent Developments
Table 63. BotXO Basic Information
Table 64. BotXO Conversational Commerce Platform Product Overview
Table 65. BotXO Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 66. BotXO Business Overview
Table 67. BotXO Recent Developments
Table 68. Brazen Basic Information
Table 69. Brazen Conversational Commerce Platform Product Overview
Table 70. Brazen Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 71. Brazen Business Overview
Table 72. Brazen Recent Developments

Table 73. Chatfuel Basic Information

Table 74. Chatfuel Conversational Commerce Platform Product Overview

Table 75. Chatfuel Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 76. Chatfuel Business Overview

Table 77. Chatfuel Recent Developments

Table 78. Continually Basic Information

Table 79. Continually Conversational Commerce Platform Product Overview

Table 80. Continually Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 81. Continually Business Overview

Table 82. Continually Recent Developments

Table 83. Conversica Basic Information

Table 84. Conversica Conversational Commerce Platform Product Overview

Table 85. Conversica Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 86. Conversica Business Overview

Table 87. Conversica Recent Developments

Table 88. Dialogflow Basic Information

Table 89. Dialogflow Conversational Commerce Platform Product Overview

Table 90. Dialogflow Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 91. Dialogflow Business Overview

Table 92. Dialogflow Recent Developments

Table 93. ExecVision Basic Information

Table 94. ExecVision Conversational Commerce Platform Product Overview

Table 95. ExecVision Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 96. ExecVision Business Overview

Table 97. ExecVision Recent Developments

Table 98. FunnelDash Basic Information

Table 99. FunnelDash Conversational Commerce Platform Product Overview

Table 100. FunnelDash Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 101. FunnelDash Business Overview

Table 102. FunnelDash Recent Developments

Table 103. Gong.io Basic Information

Table 104. Gong.io Conversational Commerce Platform Product Overview

Table 105. Gong.io Conversational Commerce Platform Revenue (M USD) and Gross

Margin (2020-2025)

Table 106. Gong.io Business Overview

Table 107. Gong.io Recent Developments

Table 108. Hellomybot Basic Information

Table 109. Hellomybot Conversational Commerce Platform Product Overview

Table 110. Hellomybot Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 111. Hellomybot Business Overview

Table 112. Hellomybot Recent Developments

Table 113. Kommunicate Basic Information

Table 114. Kommunicate Conversational Commerce Platform Product Overview

Table 115. Kommunicate Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 116. Kommunicate Business Overview

Table 117. Kommunicate Recent Developments

Table 118. LiveChat Basic Information

Table 119. LiveChat Conversational Commerce Platform Product Overview

Table 120. LiveChat Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 121. LiveChat Business Overview

Table 122. LiveChat Recent Developments

Table 123. LivePerson Basic Information

Table 124. LivePerson Conversational Commerce Platform Product Overview

Table 125. LivePerson Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 126. LivePerson Business Overview

Table 127. LivePerson Recent Developments

Table 128. Locobuzz Solutions Basic Information

Table 129. Locobuzz Solutions Conversational Commerce Platform Product Overview

Table 130. Locobuzz Solutions Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 131. Locobuzz Solutions Business Overview

Table 132. Locobuzz Solutions Recent Developments

Table 133. Marchex Basic Information

Table 134. Marchex Conversational Commerce Platform Product Overview

Table 135. Marchex Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 136. Marchex Business Overview

Table 137. Marchex Recent Developments

Table 138. Microsoft Basic Information
Table 139. Microsoft Conversational Commerce Platform Product Overview
Table 140. Microsoft Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 141. Microsoft Business Overview
Table 142. Microsoft Recent Developments
Table 143. OneReach.ai Basic Information
Table 144. OneReach.ai Conversational Commerce Platform Product Overview
Table 145. OneReach.ai Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 146. OneReach.ai Business Overview
Table 147. OneReach.ai Recent Developments
Table 148. Recast.AI Basic Information
Table 149. Recast.AI Conversational Commerce Platform Product Overview
Table 150. Recast.AI Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 151. Recast.AI Business Overview
Table 152. Recast.AI Recent Developments
Table 153. SAP Conversational AI Basic Information
Table 154. SAP Conversational AI Conversational Commerce Platform Product Overview
Table 155. SAP Conversational AI Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 156. SAP Conversational AI Business Overview
Table 157. SAP Conversational AI Recent Developments
Table 158. SmatSocial Basic Information
Table 159. SmatSocial Conversational Commerce Platform Product Overview
Table 160. SmatSocial Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 161. SmatSocial Business Overview
Table 162. SmatSocial Recent Developments
Table 163. Smith.ai Basic Information
Table 164. Smith.ai Conversational Commerce Platform Product Overview
Table 165. Smith.ai Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)
Table 166. Smith.ai Business Overview
Table 167. Smith.ai Recent Developments
Table 168. Solvemate Basic Information
Table 169. Solvemate Conversational Commerce Platform Product Overview

Table 170. Solvemate Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 171. Solvemate Business Overview

Table 172. Solvemate Recent Developments

Table 173. SoundHound Basic Information

Table 174. SoundHound Conversational Commerce Platform Product Overview

Table 175. SoundHound Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 176. SoundHound Business Overview

Table 177. SoundHound Recent Developments

Table 178. Synthetix Basic Information

Table 179. Synthetix Conversational Commerce Platform Product Overview

Table 180. Synthetix Conversational Commerce Platform Revenue (M USD) and Gross Margin (2020-2025)

Table 181. Synthetix Business Overview

Table 182. Synthetix Recent Developments

Table 183. Global Conversational Commerce Platform Market Size Forecast by Region (2026-2033) & (M USD)

Table 184. North America Conversational Commerce Platform Market Size Forecast by Country (2026-2033) & (M USD)

Table 185. Europe Conversational Commerce Platform Market Size Forecast by Country (2026-2033) & (M USD)

Table 186. Asia Pacific Conversational Commerce Platform Market Size Forecast by Region (2026-2033) & (M USD)

Table 187. South America Conversational Commerce Platform Market Size Forecast by Country (2026-2033) & (M USD)

Table 188. Middle East and Africa Conversational Commerce Platform Market Size Forecast by Country (2026-2033) & (M USD)

Table 189. Global Conversational Commerce Platform Market Size Forecast by Type (2026-2033) & (M USD)

Table 190. Global Conversational Commerce Platform Market Size Forecast by Application (2026-2033) & (M USD)

List of Figures

Figure 1. Industry Chain of Conversational Commerce Platform

Figure 2. Data Triangulation

Figure 3. Key Caveats

Figure 4. Global Conversational Commerce Platform Market Size (M USD), 2024-2033

Figure 5. Global Conversational Commerce Platform Market Size (M USD) (2020-2033)

Figure 6. Evaluation Matrix of Segment Market Development Potential (Type)

Figure 7. Evaluation Matrix of Segment Market Development Potential (Application)

Figure 8. Evaluation Matrix of Regional Market Development Potential

Figure 9. Conversational Commerce Platform Market Size by Country (M USD)

Figure 10. Company Assessment Quadrant

Figure 11. Global Conversational Commerce Platform Product Life Cycle

Figure 12. Global Conversational Commerce Platform Revenue Share by Company in 2024

Figure 13. Conversational Commerce Platform Market Share by Company Type (Tier 1, Tier 2 and Tier 3): 2024

Figure 14. The Global 5 and 10 Largest Players: Market Share by Conversational Commerce Platform Revenue in 2024

Figure 15. Value Chain Map of Conversational Commerce Platform

Figure 16. Global Conversational Commerce Platform Market PEST Analysis

Figure 17. Global Conversational Commerce Platform Market Porter's Five Forces Analysis

Figure 18. Evaluation Matrix of Segment Market Development Potential (Type)

Figure 19. Global Conversational Commerce Platform Market Share by Type

Figure 20. Market Size Share of Conversational Commerce Platform by Type (2020-2025)

Figure 21. Market Size Share of Conversational Commerce Platform by Type in 2024

Figure 22. Global Conversational Commerce Platform Market Size Growth Rate by Type (2021-2025)

Figure 23. Evaluation Matrix of Segment Market Development Potential (Application)

Figure 24. Global Conversational Commerce Platform Market Share by Application

Figure 25. Global Conversational Commerce Platform Market Share by Application (2020-2025)

Figure 26. Global Conversational Commerce Platform Market Share by Application in 2024

Figure 27. Global Conversational Commerce Platform Sales Growth Rate by Application (2020-2025)

Figure 28. Global Conversational Commerce Platform Market Size Market Share by Region (2020-2025)

Figure 29. North America Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 30. North America Conversational Commerce Platform Market Size Market Share by Country in 2024

Figure 31. U.S. Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 32. Canada Conversational Commerce Platform Market Size (M USD) and

Growth Rate (2020-2025)

Figure 33. Mexico Conversational Commerce Platform Market Size (M USD) and Growth Rate (2020-2025)

Figure 34. Europe Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 35. Europe Conversational Commerce Platform Market Share by Country in 2024

Figure 36. Germany Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 37. France Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 38. U.K. Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 39. Italy Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 40. Spain Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 41. Asia Pacific Conversational Commerce Platform Market Size and Growth Rate (M USD)

Figure 42. Asia Pacific Conversational Commerce Platform Market Size Market Share by Region in 2024

Figure 43. China Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 44. Japan Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 45. South Korea Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 46. India Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 47. Southeast Asia Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 48. South America Conversational Commerce Platform Market Size and Growth Rate (M USD)

Figure 49. South America Conversational Commerce Platform Market Size Market Share by Country in 2024

Figure 50. Brazil Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 51. Argentina Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 52. Columbia Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 53. Middle East and Africa Conversational Commerce Platform Market Size and Growth Rate (M USD)

Figure 54. Middle East and Africa Conversational Commerce Platform Market Size Market Share by Region in 2024

Figure 55. Saudi Arabia Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 56. UAE Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 57. Egypt Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 58. Nigeria Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 59. South Africa Conversational Commerce Platform Market Size and Growth Rate (2020-2025) & (M USD)

Figure 60. Global Conversational Commerce Platform Market Size Forecast (2020-2033) & (M USD)

Figure 61. Global Conversational Commerce Platform Market Share Forecast by Type (2026-2033)

Figure 62. Global Conversational Commerce Platform Market Share Forecast by Application (2026-2033)

I would like to order

Product name: Global Conversational Commerce Platform Market Research Report 2025(Status and Outlook)

Product link: <https://marketpublishers.com/r/G236BF906FCCEN.html>

Price: US\$ 3,200.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G236BF906FCCEN.html>