

# Global Conversational AI Platforms Market Research Report 2024, Forecast to 2032

<https://marketpublishers.com/r/GA7BAC633363EN.html>

Date: October 2024

Pages: 144

Price: US\$ 3,200.00 (Single User License)

ID: GA7BAC633363EN

## Abstracts

### Report Overview

Conversational AI Platform offers a user-friendly dialog designer to help develop and implement solutions for automating customer service, customer engagement, and human-computer interactions through natural language understanding and speech generation.

The global Conversational AI Platforms market size was estimated at USD 2352.30 million in 2023 and is projected to reach USD 6575.72 million by 2032, exhibiting a CAGR of 12.10% during the forecast period.

North America Conversational AI Platforms market size was estimated at USD 746.68 million in 2023, at a CAGR of 10.37% during the forecast period of 2024 through 2032.

This report provides a deep insight into the global Conversational AI Platforms market covering all its essential aspects. This ranges from a macro overview of the market to micro details of the market size, competitive landscape, development trend, niche market, key market drivers and challenges, SWOT analysis, value chain analysis, etc.

The analysis helps the reader to shape the competition within the industries and strategies for the competitive environment to enhance the potential profit. Furthermore, it provides a simple framework for evaluating and accessing the position of the business organization. The report structure also focuses on the competitive landscape of the Global Conversational AI Platforms Market, this report introduces in detail the market share, market performance, product situation, operation situation, etc. of the main players, which helps the readers in the industry to identify the main competitors and

deeply understand the competition pattern of the market.

In a word, this report is a must-read for industry players, investors, researchers, consultants, business strategists, and all those who have any kind of stake or are planning to foray into the Conversational AI Platforms market in any manner.

### Global Conversational AI Platforms Market: Market Segmentation Analysis

The research report includes specific segments by region (country), manufacturers, Type, and Application. Market segmentation creates subsets of a market based on product type, end-user or application, Geographic, and other factors. By understanding the market segments, the decision-maker can leverage this targeting in the product, sales, and marketing strategies. Market segments can power your product development cycles by informing how you create product offerings for different segments.

#### Key Company

Acobot

ExecVision

FunnelDash

Gong.io

Activechat

LivePerson

Marchex

LiveChat

Brazen

Continually

SmatSocial

Kommunicate

Solvemate

Hellomybot

Bold360

Chatfuel

Conversica

Smith.ai

Locobuzz Solutions

Recast.AI

Dialogflow

ApexChat

BotXO

SoundHound

OneReach.ai

Syntheticx

Market Segmentation (by Type)

Cloud-Based

On-Premise

Market Segmentation (by Application)

Large Enterprises(1000+ Users)

Medium-Sized Enterprise(499-1000 Users)

Small Enterprises(1-499 Users)

Geographic Segmentation

North America (USA, Canada, Mexico)

Europe (Germany, UK, France, Russia, Italy, Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Rest of Asia-Pacific)

South America (Brazil, Argentina, Columbia, Rest of South America)

The Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria, South Africa, Rest of MEA)

Key Benefits of This Market Research:

Industry drivers, restraints, and opportunities covered in the study

Neutral perspective on the market performance

Recent industry trends and developments

Competitive landscape & strategies of key players

Potential & niche segments and regions exhibiting promising growth covered

Historical, current, and projected market size, in terms of value

In-depth analysis of the Conversational AI Platforms Market

Overview of the regional outlook of the Conversational AI Platforms Market:

## Key Reasons to Buy this Report:

Access to date statistics compiled by our researchers. These provide you with historical and forecast data, which is analyzed to tell you why your market is set to change

This enables you to anticipate market changes to remain ahead of your competitors

You will be able to copy data from the Excel spreadsheet straight into your marketing plans, business presentations, or other strategic documents

The concise analysis, clear graph, and table format will enable you to pinpoint the information you require quickly

Provision of market value data for each segment and sub-segment

Indicates the region and segment that is expected to witness the fastest growth as well as to dominate the market

Analysis by geography highlighting the consumption of the product/service in the region as well as indicating the factors that are affecting the market within each region

Competitive landscape which incorporates the market ranking of the major players, along with new service/product launches, partnerships, business expansions, and acquisitions in the past five years of companies profiled

Extensive company profiles comprising of company overview, company insights, product benchmarking, and SWOT analysis for the major market players

The current as well as the future market outlook of the industry concerning recent developments which involve growth opportunities and drivers as well as challenges and restraints of both emerging as well as developed regions

Includes in-depth analysis of the market from various perspectives through Porter's five forces analysis

Provides insight into the market through Value Chain

Market dynamics scenario, along with growth opportunities of the market in the years to come

6-month post-sales analyst support

### Customization of the Report

In case of any queries or customization requirements, please connect with our sales team, who will ensure that your requirements are met.

### Chapter Outline

Chapter 1 mainly introduces the statistical scope of the report, market division standards, and market research methods.

Chapter 2 is an executive summary of different market segments (by region, product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the Conversational AI Platforms Market and its likely evolution in the short to mid-term, and long term.

Chapter 3 makes a detailed analysis of the market's competitive landscape of the market and provides the market share, capacity, output, price, latest development plan, merger, and acquisition information of the main manufacturers in the market.

Chapter 4 is the analysis of the whole market industrial chain, including the upstream and downstream of the industry, as well as Porter's five forces analysis.

Chapter 5 introduces the latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by manufacturers in the industry, and the analysis of relevant policies in the industry.

Chapter 6 provides the analysis of various market segments according to product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 7 provides the analysis of various market segments according to application,

covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 8 provides a quantitative analysis of the market size and development potential of each region from the consumer side and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 9 shares the main producing countries of Conversational AI Platforms, their output value, profit level, regional supply, production capacity layout, etc. from the supply side.

Chapter 10 introduces the basic situation of the main companies in the market in detail, including product sales revenue, sales volume, price, gross profit margin, market share, product introduction, recent development, etc.

Chapter 11 provides a quantitative analysis of the market size and development potential of each region during the forecast period.

Chapter 12 provides a quantitative analysis of the market size and development potential of each market segment during the forecast period.

Chapter 13 is the main points and conclusions of the report.

## Contents

### **1 RESEARCH METHODOLOGY AND STATISTICAL SCOPE**

#### 1.1 Market Definition and Statistical Scope of Conversational AI Platforms

#### 1.2 Key Market Segments

##### 1.2.1 Conversational AI Platforms Segment by Type

##### 1.2.2 Conversational AI Platforms Segment by Application

#### 1.3 Methodology & Sources of Information

##### 1.3.1 Research Methodology

##### 1.3.2 Research Process

##### 1.3.3 Market Breakdown and Data Triangulation

##### 1.3.4 Base Year

##### 1.3.5 Report Assumptions & Caveats

### **2 CONVERSATIONAL AI PLATFORMS MARKET OVERVIEW**

#### 2.1 Global Market Overview

#### 2.2 Market Segment Executive Summary

#### 2.3 Global Market Size by Region

### **3 CONVERSATIONAL AI PLATFORMS MARKET COMPETITIVE LANDSCAPE**

#### 3.1 Global Conversational AI Platforms Revenue Market Share by Company (2019-2024)

#### 3.2 Conversational AI Platforms Market Share by Company Type (Tier 1, Tier 2, and Tier 3)

#### 3.3 Company Conversational AI Platforms Market Size Sites, Area Served, Product Type

#### 3.4 Conversational AI Platforms Market Competitive Situation and Trends

##### 3.4.1 Conversational AI Platforms Market Concentration Rate

##### 3.4.2 Global 5 and 10 Largest Conversational AI Platforms Players Market Share by Revenue

##### 3.4.3 Mergers & Acquisitions, Expansion

### **4 CONVERSATIONAL AI PLATFORMS VALUE CHAIN ANALYSIS**

#### 4.1 Conversational AI Platforms Value Chain Analysis

#### 4.2 Midstream Market Analysis



#### 4.3 Downstream Customer Analysis

### **5 THE DEVELOPMENT AND DYNAMICS OF CONVERSATIONAL AI PLATFORMS MARKET**

#### 5.1 Key Development Trends

#### 5.2 Driving Factors

#### 5.3 Market Challenges

#### 5.4 Market Restraints

#### 5.5 Industry News

##### 5.5.1 Mergers & Acquisitions

##### 5.5.2 Expansions

##### 5.5.3 Collaboration/Supply Contracts

#### 5.6 Industry Policies

### **6 CONVERSATIONAL AI PLATFORMS MARKET SEGMENTATION BY TYPE**

#### 6.1 Evaluation Matrix of Segment Market Development Potential (Type)

#### 6.2 Global Conversational AI Platforms Market Size Market Share by Type (2019-2024)

#### 6.3 Global Conversational AI Platforms Market Size Growth Rate by Type (2019-2024)

### **7 CONVERSATIONAL AI PLATFORMS MARKET SEGMENTATION BY APPLICATION**

#### 7.1 Evaluation Matrix of Segment Market Development Potential (Application)

#### 7.2 Global Conversational AI Platforms Market Size (M USD) by Application (2019-2024)

#### 7.3 Global Conversational AI Platforms Market Size Growth Rate by Application (2019-2024)

### **8 CONVERSATIONAL AI PLATFORMS MARKET SEGMENTATION BY REGION**

#### 8.1 Global Conversational AI Platforms Market Size by Region

##### 8.1.1 Global Conversational AI Platforms Market Size by Region

##### 8.1.2 Global Conversational AI Platforms Market Size Market Share by Region

#### 8.2 North America

##### 8.2.1 North America Conversational AI Platforms Market Size by Country

##### 8.2.2 U.S.

##### 8.2.3 Canada

#### 8.2.4 Mexico

### 8.3 Europe

#### 8.3.1 Europe Conversational AI Platforms Market Size by Country

##### 8.3.2 Germany

##### 8.3.3 France

##### 8.3.4 U.K.

##### 8.3.5 Italy

##### 8.3.6 Russia

### 8.4 Asia Pacific

#### 8.4.1 Asia Pacific Conversational AI Platforms Market Size by Region

##### 8.4.2 China

##### 8.4.3 Japan

##### 8.4.4 South Korea

##### 8.4.5 India

##### 8.4.6 Southeast Asia

### 8.5 South America

#### 8.5.1 South America Conversational AI Platforms Market Size by Country

##### 8.5.2 Brazil

##### 8.5.3 Argentina

##### 8.5.4 Columbia

### 8.6 Middle East and Africa

#### 8.6.1 Middle East and Africa Conversational AI Platforms Market Size by Region

##### 8.6.2 Saudi Arabia

##### 8.6.3 UAE

##### 8.6.4 Egypt

##### 8.6.5 Nigeria

##### 8.6.6 South Africa

## 9 KEY COMPANIES PROFILE

### 9.1 Acobot

#### 9.1.1 Acobot Conversational AI Platforms Basic Information

#### 9.1.2 Acobot Conversational AI Platforms Product Overview

#### 9.1.3 Acobot Conversational AI Platforms Product Market Performance

#### 9.1.4 Acobot Conversational AI Platforms SWOT Analysis

#### 9.1.5 Acobot Business Overview

#### 9.1.6 Acobot Recent Developments

### 9.2 ExecVision

#### 9.2.1 ExecVision Conversational AI Platforms Basic Information

- 9.2.2 ExecVision Conversational AI Platforms Product Overview
- 9.2.3 ExecVision Conversational AI Platforms Product Market Performance
- 9.2.4 ExecVision Conversational AI Platforms SWOT Analysis
- 9.2.5 ExecVision Business Overview
- 9.2.6 ExecVision Recent Developments

### 9.3 FunnelDash

- 9.3.1 FunnelDash Conversational AI Platforms Basic Information
- 9.3.2 FunnelDash Conversational AI Platforms Product Overview
- 9.3.3 FunnelDash Conversational AI Platforms Product Market Performance
- 9.3.4 FunnelDash Conversational AI Platforms SWOT Analysis
- 9.3.5 FunnelDash Business Overview
- 9.3.6 FunnelDash Recent Developments

### 9.4 Gong.io

- 9.4.1 Gong.io Conversational AI Platforms Basic Information
- 9.4.2 Gong.io Conversational AI Platforms Product Overview
- 9.4.3 Gong.io Conversational AI Platforms Product Market Performance
- 9.4.4 Gong.io Business Overview
- 9.4.5 Gong.io Recent Developments

### 9.5 Activechat

- 9.5.1 Activechat Conversational AI Platforms Basic Information
- 9.5.2 Activechat Conversational AI Platforms Product Overview
- 9.5.3 Activechat Conversational AI Platforms Product Market Performance
- 9.5.4 Activechat Business Overview
- 9.5.5 Activechat Recent Developments

### 9.6 LivePerson

- 9.6.1 LivePerson Conversational AI Platforms Basic Information
- 9.6.2 LivePerson Conversational AI Platforms Product Overview
- 9.6.3 LivePerson Conversational AI Platforms Product Market Performance
- 9.6.4 LivePerson Business Overview
- 9.6.5 LivePerson Recent Developments

### 9.7 Marchex

- 9.7.1 Marchex Conversational AI Platforms Basic Information
- 9.7.2 Marchex Conversational AI Platforms Product Overview
- 9.7.3 Marchex Conversational AI Platforms Product Market Performance
- 9.7.4 Marchex Business Overview
- 9.7.5 Marchex Recent Developments

### 9.8 LiveChat

- 9.8.1 LiveChat Conversational AI Platforms Basic Information
- 9.8.2 LiveChat Conversational AI Platforms Product Overview

9.8.3 LiveChat Conversational AI Platforms Product Market Performance

9.8.4 LiveChat Business Overview

9.8.5 LiveChat Recent Developments

## 9.9 Brazen

9.9.1 Brazen Conversational AI Platforms Basic Information

9.9.2 Brazen Conversational AI Platforms Product Overview

9.9.3 Brazen Conversational AI Platforms Product Market Performance

9.9.4 Brazen Business Overview

9.9.5 Brazen Recent Developments

## 9.10 Continually

9.10.1 Continually Conversational AI Platforms Basic Information

9.10.2 Continually Conversational AI Platforms Product Overview

9.10.3 Continually Conversational AI Platforms Product Market Performance

9.10.4 Continually Business Overview

9.10.5 Continually Recent Developments

## 9.11 SmatSocial

9.11.1 SmatSocial Conversational AI Platforms Basic Information

9.11.2 SmatSocial Conversational AI Platforms Product Overview

9.11.3 SmatSocial Conversational AI Platforms Product Market Performance

9.11.4 SmatSocial Business Overview

9.11.5 SmatSocial Recent Developments

## 9.12 Kommunicate

9.12.1 Kommunicate Conversational AI Platforms Basic Information

9.12.2 Kommunicate Conversational AI Platforms Product Overview

9.12.3 Kommunicate Conversational AI Platforms Product Market Performance

9.12.4 Kommunicate Business Overview

9.12.5 Kommunicate Recent Developments

## 9.13 Solvemate

9.13.1 Solvemate Conversational AI Platforms Basic Information

9.13.2 Solvemate Conversational AI Platforms Product Overview

9.13.3 Solvemate Conversational AI Platforms Product Market Performance

9.13.4 Solvemate Business Overview

9.13.5 Solvemate Recent Developments

## 9.14 Hellomybot

9.14.1 Hellomybot Conversational AI Platforms Basic Information

9.14.2 Hellomybot Conversational AI Platforms Product Overview

9.14.3 Hellomybot Conversational AI Platforms Product Market Performance

9.14.4 Hellomybot Business Overview

9.14.5 Hellomybot Recent Developments

## 9.15 Bold360

- 9.15.1 Bold360 Conversational AI Platforms Basic Information
- 9.15.2 Bold360 Conversational AI Platforms Product Overview
- 9.15.3 Bold360 Conversational AI Platforms Product Market Performance
- 9.15.4 Bold360 Business Overview
- 9.15.5 Bold360 Recent Developments

## 9.16 Chatfuel

- 9.16.1 Chatfuel Conversational AI Platforms Basic Information
- 9.16.2 Chatfuel Conversational AI Platforms Product Overview
- 9.16.3 Chatfuel Conversational AI Platforms Product Market Performance
- 9.16.4 Chatfuel Business Overview
- 9.16.5 Chatfuel Recent Developments

## 9.17 Conversica

- 9.17.1 Conversica Conversational AI Platforms Basic Information
- 9.17.2 Conversica Conversational AI Platforms Product Overview
- 9.17.3 Conversica Conversational AI Platforms Product Market Performance
- 9.17.4 Conversica Business Overview
- 9.17.5 Conversica Recent Developments

## 9.18 Smith.ai

- 9.18.1 Smith.ai Conversational AI Platforms Basic Information
- 9.18.2 Smith.ai Conversational AI Platforms Product Overview
- 9.18.3 Smith.ai Conversational AI Platforms Product Market Performance
- 9.18.4 Smith.ai Business Overview
- 9.18.5 Smith.ai Recent Developments

## 9.19 Locobuzz Solutions

- 9.19.1 Locobuzz Solutions Conversational AI Platforms Basic Information
- 9.19.2 Locobuzz Solutions Conversational AI Platforms Product Overview
- 9.19.3 Locobuzz Solutions Conversational AI Platforms Product Market Performance
- 9.19.4 Locobuzz Solutions Business Overview
- 9.19.5 Locobuzz Solutions Recent Developments

## 9.20 Recast.AI

- 9.20.1 Recast.AI Conversational AI Platforms Basic Information
- 9.20.2 Recast.AI Conversational AI Platforms Product Overview
- 9.20.3 Recast.AI Conversational AI Platforms Product Market Performance
- 9.20.4 Recast.AI Business Overview
- 9.20.5 Recast.AI Recent Developments

## 9.21 Dialogflow

- 9.21.1 Dialogflow Conversational AI Platforms Basic Information
- 9.21.2 Dialogflow Conversational AI Platforms Product Overview

- 9.21.3 Dialogflow Conversational AI Platforms Product Market Performance
- 9.21.4 Dialogflow Business Overview
- 9.21.5 Dialogflow Recent Developments
- 9.22 ApexChat
  - 9.22.1 ApexChat Conversational AI Platforms Basic Information
  - 9.22.2 ApexChat Conversational AI Platforms Product Overview
  - 9.22.3 ApexChat Conversational AI Platforms Product Market Performance
  - 9.22.4 ApexChat Business Overview
  - 9.22.5 ApexChat Recent Developments
- 9.23 BotXO
  - 9.23.1 BotXO Conversational AI Platforms Basic Information
  - 9.23.2 BotXO Conversational AI Platforms Product Overview
  - 9.23.3 BotXO Conversational AI Platforms Product Market Performance
  - 9.23.4 BotXO Business Overview
  - 9.23.5 BotXO Recent Developments
- 9.24 SoundHound
  - 9.24.1 SoundHound Conversational AI Platforms Basic Information
  - 9.24.2 SoundHound Conversational AI Platforms Product Overview
  - 9.24.3 SoundHound Conversational AI Platforms Product Market Performance
  - 9.24.4 SoundHound Business Overview
  - 9.24.5 SoundHound Recent Developments
- 9.25 OneReach.ai
  - 9.25.1 OneReach.ai Conversational AI Platforms Basic Information
  - 9.25.2 OneReach.ai Conversational AI Platforms Product Overview
  - 9.25.3 OneReach.ai Conversational AI Platforms Product Market Performance
  - 9.25.4 OneReach.ai Business Overview
  - 9.25.5 OneReach.ai Recent Developments
- 9.26 Synthetix
  - 9.26.1 Synthetix Conversational AI Platforms Basic Information
  - 9.26.2 Synthetix Conversational AI Platforms Product Overview
  - 9.26.3 Synthetix Conversational AI Platforms Product Market Performance
  - 9.26.4 Synthetix Business Overview
  - 9.26.5 Synthetix Recent Developments

## **10 CONVERSATIONAL AI PLATFORMS REGIONAL MARKET FORECAST**

- 10.1 Global Conversational AI Platforms Market Size Forecast
- 10.2 Global Conversational AI Platforms Market Forecast by Region
  - 10.2.1 North America Market Size Forecast by Country

- 10.2.2 Europe Conversational AI Platforms Market Size Forecast by Country
- 10.2.3 Asia Pacific Conversational AI Platforms Market Size Forecast by Region
- 10.2.4 South America Conversational AI Platforms Market Size Forecast by Country
- 10.2.5 Middle East and Africa Forecasted Consumption of Conversational AI Platforms by Country

## **11 FORECAST MARKET BY TYPE AND BY APPLICATION (2025-2032)**

- 11.1 Global Conversational AI Platforms Market Forecast by Type (2025-2032)
- 11.2 Global Conversational AI Platforms Market Forecast by Application (2025-2032)

## **12 CONCLUSION AND KEY FINDINGS**



## List Of Tables

### LIST OF TABLES

Table 1. Introduction of the Type

Table 2. Introduction of the Application

Table 3. Market Size (M USD) Segment Executive Summary

Table 4. Conversational AI Platforms Market Size Comparison by Region (M USD)

Table 5. Global Conversational AI Platforms Revenue (M USD) by Company  
(2019-2024)

Table 6. Global Conversational AI Platforms Revenue Share by Company (2019-2024)

Table 7. Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in  
Conversational AI Platforms as of 2022)

Table 8. Company Conversational AI Platforms Market Size Sites and Area Served

Table 9. Company Conversational AI Platforms Product Type

Table 10. Global Conversational AI Platforms Company Market Concentration Ratio  
(CR5 and HHI)

Table 11. Mergers & Acquisitions, Expansion Plans

Table 12. Value Chain Map of Conversational AI Platforms

Table 13. Midstream Market Analysis

Table 14. Downstream Customer Analysis

Table 15. Key Development Trends

Table 16. Driving Factors

Table 17. Conversational AI Platforms Market Challenges

Table 18. Global Conversational AI Platforms Market Size by Type (M USD)

Table 19. Global Conversational AI Platforms Market Size (M USD) by Type  
(2019-2024)

Table 20. Global Conversational AI Platforms Market Size Share by Type (2019-2024)

Table 21. Global Conversational AI Platforms Market Size Growth Rate by Type  
(2019-2024)

Table 22. Global Conversational AI Platforms Market Size by Application

Table 23. Global Conversational AI Platforms Market Size by Application (2019-2024) &  
(M USD)

Table 24. Global Conversational AI Platforms Market Share by Application (2019-2024)

Table 25. Global Conversational AI Platforms Market Size Growth Rate by Application  
(2019-2024)

Table 26. Global Conversational AI Platforms Market Size by Region (2019-2024) & (M  
USD)

Table 27. Global Conversational AI Platforms Market Size Market Share by Region



(2019-2024)

Table 28. North America Conversational AI Platforms Market Size by Country  
(2019-2024) & (M USD)

Table 29. Europe Conversational AI Platforms Market Size by Country (2019-2024) &  
(M USD)

Table 30. Asia Pacific Conversational AI Platforms Market Size by Region (2019-2024)  
& (M USD)

Table 31. South America Conversational AI Platforms Market Size by Country  
(2019-2024) & (M USD)

Table 32. Middle East and Africa Conversational AI Platforms Market Size by Region  
(2019-2024) & (M USD)

Table 33. Acobot Conversational AI Platforms Basic Information

Table 34. Acobot Conversational AI Platforms Product Overview

Table 35. Acobot Conversational AI Platforms Revenue (M USD) and Gross Margin  
(2019-2024)

Table 36. Acobot Conversational AI Platforms SWOT Analysis

Table 37. Acobot Business Overview

Table 38. Acobot Recent Developments

Table 39. ExecVision Conversational AI Platforms Basic Information

Table 40. ExecVision Conversational AI Platforms Product Overview

Table 41. ExecVision Conversational AI Platforms Revenue (M USD) and Gross Margin  
(2019-2024)

Table 42. ExecVision Conversational AI Platforms SWOT Analysis

Table 43. ExecVision Business Overview

Table 44. ExecVision Recent Developments

Table 45. FunnelDash Conversational AI Platforms Basic Information

Table 46. FunnelDash Conversational AI Platforms Product Overview

Table 47. FunnelDash Conversational AI Platforms Revenue (M USD) and Gross  
Margin (2019-2024)

Table 48. FunnelDash Conversational AI Platforms SWOT Analysis

Table 49. FunnelDash Business Overview

Table 50. FunnelDash Recent Developments

Table 51. Gong.io Conversational AI Platforms Basic Information

Table 52. Gong.io Conversational AI Platforms Product Overview

Table 53. Gong.io Conversational AI Platforms Revenue (M USD) and Gross Margin  
(2019-2024)

Table 54. Gong.io Business Overview

Table 55. Gong.io Recent Developments

Table 56. Activechat Conversational AI Platforms Basic Information

|                                                                                                |
|------------------------------------------------------------------------------------------------|
| Table 57. Activechat Conversational AI Platforms Product Overview                              |
| Table 58. Activechat Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)  |
| Table 59. Activechat Business Overview                                                         |
| Table 60. Activechat Recent Developments                                                       |
| Table 61. LivePerson Conversational AI Platforms Basic Information                             |
| Table 62. LivePerson Conversational AI Platforms Product Overview                              |
| Table 63. LivePerson Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)  |
| Table 64. LivePerson Business Overview                                                         |
| Table 65. LivePerson Recent Developments                                                       |
| Table 66. Marchex Conversational AI Platforms Basic Information                                |
| Table 67. Marchex Conversational AI Platforms Product Overview                                 |
| Table 68. Marchex Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)     |
| Table 69. Marchex Business Overview                                                            |
| Table 70. Marchex Recent Developments                                                          |
| Table 71. LiveChat Conversational AI Platforms Basic Information                               |
| Table 72. LiveChat Conversational AI Platforms Product Overview                                |
| Table 73. LiveChat Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)    |
| Table 74. LiveChat Business Overview                                                           |
| Table 75. LiveChat Recent Developments                                                         |
| Table 76. Brazen Conversational AI Platforms Basic Information                                 |
| Table 77. Brazen Conversational AI Platforms Product Overview                                  |
| Table 78. Brazen Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)      |
| Table 79. Brazen Business Overview                                                             |
| Table 80. Brazen Recent Developments                                                           |
| Table 81. Continually Conversational AI Platforms Basic Information                            |
| Table 82. Continually Conversational AI Platforms Product Overview                             |
| Table 83. Continually Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024) |
| Table 84. Continually Business Overview                                                        |
| Table 85. Continually Recent Developments                                                      |
| Table 86. SmatSocial Conversational AI Platforms Basic Information                             |
| Table 87. SmatSocial Conversational AI Platforms Product Overview                              |
| Table 88. SmatSocial Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)  |

Table 89. SmatSocial Business Overview

Table 90. SmatSocial Recent Developments

Table 91. Kommunicate Conversational AI Platforms Basic Information

Table 92. Kommunicate Conversational AI Platforms Product Overview

Table 93. Kommunicate Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)

Table 94. Kommunicate Business Overview

Table 95. Kommunicate Recent Developments

Table 96. Solvemate Conversational AI Platforms Basic Information

Table 97. Solvemate Conversational AI Platforms Product Overview

Table 98. Solvemate Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)

Table 99. Solvemate Business Overview

Table 100. Solvemate Recent Developments

Table 101. Hellomybot Conversational AI Platforms Basic Information

Table 102. Hellomybot Conversational AI Platforms Product Overview

Table 103. Hellomybot Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)

Table 104. Hellomybot Business Overview

Table 105. Hellomybot Recent Developments

Table 106. Bold360 Conversational AI Platforms Basic Information

Table 107. Bold360 Conversational AI Platforms Product Overview

Table 108. Bold360 Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)

Table 109. Bold360 Business Overview

Table 110. Bold360 Recent Developments

Table 111. Chatfuel Conversational AI Platforms Basic Information

Table 112. Chatfuel Conversational AI Platforms Product Overview

Table 113. Chatfuel Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)

Table 114. Chatfuel Business Overview

Table 115. Chatfuel Recent Developments

Table 116. Conversica Conversational AI Platforms Basic Information

Table 117. Conversica Conversational AI Platforms Product Overview

Table 118. Conversica Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)

Table 119. Conversica Business Overview

Table 120. Conversica Recent Developments

Table 121. Smith.ai Conversational AI Platforms Basic Information

|                                                                                                        |
|--------------------------------------------------------------------------------------------------------|
| Table 122. Smith.ai Conversational AI Platforms Product Overview                                       |
| Table 123. Smith.ai Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)           |
| Table 124. Smith.ai Business Overview                                                                  |
| Table 125. Smith.ai Recent Developments                                                                |
| Table 126. Locobuzz Solutions Conversational AI Platforms Basic Information                            |
| Table 127. Locobuzz Solutions Conversational AI Platforms Product Overview                             |
| Table 128. Locobuzz Solutions Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024) |
| Table 129. Locobuzz Solutions Business Overview                                                        |
| Table 130. Locobuzz Solutions Recent Developments                                                      |
| Table 131. Recast.AI Conversational AI Platforms Basic Information                                     |
| Table 132. Recast.AI Conversational AI Platforms Product Overview                                      |
| Table 133. Recast.AI Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)          |
| Table 134. Recast.AI Business Overview                                                                 |
| Table 135. Recast.AI Recent Developments                                                               |
| Table 136. Dialogflow Conversational AI Platforms Basic Information                                    |
| Table 137. Dialogflow Conversational AI Platforms Product Overview                                     |
| Table 138. Dialogflow Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)         |
| Table 139. Dialogflow Business Overview                                                                |
| Table 140. Dialogflow Recent Developments                                                              |
| Table 141. ApexChat Conversational AI Platforms Basic Information                                      |
| Table 142. ApexChat Conversational AI Platforms Product Overview                                       |
| Table 143. ApexChat Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)           |
| Table 144. ApexChat Business Overview                                                                  |
| Table 145. ApexChat Recent Developments                                                                |
| Table 146. BotXO Conversational AI Platforms Basic Information                                         |
| Table 147. BotXO Conversational AI Platforms Product Overview                                          |
| Table 148. BotXO Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)              |
| Table 149. BotXO Business Overview                                                                     |
| Table 150. BotXO Recent Developments                                                                   |
| Table 151. SoundHound Conversational AI Platforms Basic Information                                    |
| Table 152. SoundHound Conversational AI Platforms Product Overview                                     |
| Table 153. SoundHound Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)         |

|                                                                                                                     |
|---------------------------------------------------------------------------------------------------------------------|
| Table 154. SoundHound Business Overview                                                                             |
| Table 155. SoundHound Recent Developments                                                                           |
| Table 156. OneReach.ai Conversational AI Platforms Basic Information                                                |
| Table 157. OneReach.ai Conversational AI Platforms Product Overview                                                 |
| Table 158. OneReach.ai Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)                     |
| Table 159. OneReach.ai Business Overview                                                                            |
| Table 160. OneReach.ai Recent Developments                                                                          |
| Table 161. Synthetix Conversational AI Platforms Basic Information                                                  |
| Table 162. Synthetix Conversational AI Platforms Product Overview                                                   |
| Table 163. Synthetix Conversational AI Platforms Revenue (M USD) and Gross Margin (2019-2024)                       |
| Table 164. Synthetix Business Overview                                                                              |
| Table 165. Synthetix Recent Developments                                                                            |
| Table 166. Global Conversational AI Platforms Market Size Forecast by Region (2025-2032) & (M USD)                  |
| Table 167. North America Conversational AI Platforms Market Size Forecast by Country (2025-2032) & (M USD)          |
| Table 168. Europe Conversational AI Platforms Market Size Forecast by Country (2025-2032) & (M USD)                 |
| Table 169. Asia Pacific Conversational AI Platforms Market Size Forecast by Region (2025-2032) & (M USD)            |
| Table 170. South America Conversational AI Platforms Market Size Forecast by Country (2025-2032) & (M USD)          |
| Table 171. Middle East and Africa Conversational AI Platforms Market Size Forecast by Country (2025-2032) & (M USD) |
| Table 172. Global Conversational AI Platforms Market Size Forecast by Type (2025-2032) & (M USD)                    |
| Table 173. Global Conversational AI Platforms Market Size Forecast by Application (2025-2032) & (M USD)             |

## List Of Figures

### LIST OF FIGURES

- Figure 1. Industrial Chain of Conversational AI Platforms
- Figure 2. Data Triangulation
- Figure 3. Key Caveats
- Figure 4. Global Conversational AI Platforms Market Size (M USD), 2019-2032
- Figure 5. Global Conversational AI Platforms Market Size (M USD) (2019-2032)
- Figure 6. Evaluation Matrix of Segment Market Development Potential (Type)
- Figure 7. Evaluation Matrix of Segment Market Development Potential (Application)
- Figure 8. Evaluation Matrix of Regional Market Development Potential
- Figure 9. Conversational AI Platforms Market Size by Country (M USD)
- Figure 10. Global Conversational AI Platforms Revenue Share by Company in 2023
- Figure 11. Conversational AI Platforms Market Share by Company Type (Tier 1, Tier 2 and Tier 3): 2023
- Figure 12. The Global 5 and 10 Largest Players: Market Share by Conversational AI Platforms Revenue in 2023
- Figure 13. Evaluation Matrix of Segment Market Development Potential (Type)
- Figure 14. Global Conversational AI Platforms Market Share by Type
- Figure 15. Market Size Share of Conversational AI Platforms by Type (2019-2024)
- Figure 16. Market Size Market Share of Conversational AI Platforms by Type in 2022
- Figure 17. Global Conversational AI Platforms Market Size Growth Rate by Type (2019-2024)
- Figure 18. Evaluation Matrix of Segment Market Development Potential (Application)
- Figure 19. Global Conversational AI Platforms Market Share by Application
- Figure 20. Global Conversational AI Platforms Market Share by Application (2019-2024)
- Figure 21. Global Conversational AI Platforms Market Share by Application in 2022
- Figure 22. Global Conversational AI Platforms Market Size Growth Rate by Application (2019-2024)
- Figure 23. Global Conversational AI Platforms Market Size Market Share by Region (2019-2024)
- Figure 24. North America Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)
- Figure 25. North America Conversational AI Platforms Market Size Market Share by Country in 2023
- Figure 26. U.S. Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)
- Figure 27. Canada Conversational AI Platforms Market Size (M USD) and Growth Rate



(2019-2024)

Figure 28. Mexico Conversational AI Platforms Market Size (Units) and Growth Rate (2019-2024)

Figure 29. Europe Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 30. Europe Conversational AI Platforms Market Size Market Share by Country in 2023

Figure 31. Germany Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 32. France Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 33. U.K. Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 34. Italy Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 35. Russia Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 36. Asia Pacific Conversational AI Platforms Market Size and Growth Rate (M USD)

Figure 37. Asia Pacific Conversational AI Platforms Market Size Market Share by Region in 2023

Figure 38. China Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 39. Japan Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 40. South Korea Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 41. India Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 42. Southeast Asia Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 43. South America Conversational AI Platforms Market Size and Growth Rate (M USD)

Figure 44. South America Conversational AI Platforms Market Size Market Share by Country in 2023

Figure 45. Brazil Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 46. Argentina Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 47. Columbia Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 48. Middle East and Africa Conversational AI Platforms Market Size and Growth Rate (M USD)

Figure 49. Middle East and Africa Conversational AI Platforms Market Size Market Share by Region in 2023

Figure 50. Saudi Arabia Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 51. UAE Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 52. Egypt Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 53. Nigeria Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 54. South Africa Conversational AI Platforms Market Size and Growth Rate (2019-2024) & (M USD)

Figure 55. Global Conversational AI Platforms Market Size Forecast by Value (2019-2032) & (M USD)

Figure 56. Global Conversational AI Platforms Market Share Forecast by Type (2025-2032)

Figure 57. Global Conversational AI Platforms Market Share Forecast by Application (2025-2032)



## I would like to order

Product name: Global Conversational AI Platforms Market Research Report 2024, Forecast to 2032

Product link: <https://marketpublishers.com/r/GA7BAC633363EN.html>

Price: US\$ 3,200.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/GA7BAC633363EN.html>