

Global Cloud IT Service Management (ITSM) Market Research Report 2025(Status and Outlook)

<https://marketpublishers.com/r/G75835E25E2EEN.html>

Date: March 2025

Pages: 185

Price: US\$ 3,680.00 (Single User License)

ID: G75835E25E2EEN

Abstracts

Report Overview

ITSM focuses on the management of the IT infrastructure, including hardware, software, processes, and services. While these services can be delivered independently, you'll find more value from solutions that combine capabilities for essential business functions, such as the delivery of business services, support for agile development and DevOps , and support for cloud services.

This report provides a deep insight into the global Cloud IT Service Management (ITSM) market covering all its essential aspects. This ranges from a macro overview of the market to micro details of the market size, competitive landscape, development trend, niche market, key market drivers and challenges, SWOT analysis, value chain analysis, etc.

The analysis helps the reader to shape the competition within the industries and strategies for the competitive environment to enhance the potential profit. Furthermore, it provides a simple framework for evaluating and accessing the position of the business organization. The report structure also focuses on the competitive landscape of the Global Cloud IT Service Management (ITSM) Market, this report introduces in detail the market share, market performance, product situation, operation situation, etc. of the main players, which helps the readers in the industry to identify the main competitors and deeply understand the competition pattern of the market.

In a word, this report is a must-read for industry players, investors, researchers, consultants, business strategists, and all those who have any kind of stake or are planning to foray into the Cloud IT Service Management (ITSM) market in any manner.

Global Cloud IT Service Management (ITSM) Market: Market Segmentation Analysis

The research report includes specific segments by region (country), manufacturers, Type, and Application. Market segmentation creates subsets of a market based on product type, end-user or application, Geographic, and other factors. By understanding the market segments, the decision-maker can leverage this targeting in the product, sales, and marketing strategies. Market segments can power your product development cycles by informing how you create product offerings for different segments.

Key Company

ServiceNow

HPE

IBM

BMC Software

CA Technologies

Cherwell Software

Ivanti

Citrix Systems

Hornbill

Axios Systems

Efecte

ManageEngine

EasyVista

Atlassian

Alemba

SysAid

Microsoft

LogMein

Micro Focus

Freshworks

Market Segmentation (by Type)

Service Portfolio Management

Configuration & Change Management

Operations & Performance Management

Market Segmentation (by Application)

BFSI

IT & Telecommunication

Retail & Consumer Goods

Geographic Segmentation

North America (USA, Canada, Mexico)

Europe (Germany, UK, France, Russia, Italy, Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Rest of Asia-Pacific)

South America (Brazil, Argentina, Columbia, Rest of South America)

The Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria, South Africa, Rest of MEA)

Key Benefits of This Market Research:

Industry drivers, restraints, and opportunities covered in the study

Neutral perspective on the market performance

Recent industry trends and developments

Competitive landscape & strategies of key players

Potential & niche segments and regions exhibiting promising growth covered

Historical, current, and projected market size, in terms of value

In-depth analysis of the Cloud IT Service Management (ITSM) Market

Overview of the regional outlook of the Cloud IT Service Management (ITSM) Market:

Key Reasons to Buy this Report:

Access to date statistics compiled by our researchers. These provide you with historical and forecast data, which is analyzed to tell you why your market is set to change

This enables you to anticipate market changes to remain ahead of your competitors

You will be able to copy data from the Excel spreadsheet straight into your marketing plans, business presentations, or other strategic documents

The concise analysis, clear graph, and table format will enable you to pinpoint the information you require quickly

Provision of market value (USD Billion) data for each segment and sub-segment

Indicates the region and segment that is expected to witness the fastest growth as well as to dominate the market

Analysis by geography highlighting the consumption of the product/service in the region as well as indicating the factors that are affecting the market within each region

Competitive landscape which incorporates the market ranking of the major players, along with new service/product launches, partnerships, business expansions, and acquisitions in the past five years of companies profiled

Extensive company profiles comprising of company overview, company insights, product benchmarking, and SWOT analysis for the major market players

The current as well as the future market outlook of the industry concerning recent developments which involve growth opportunities and drivers as well as challenges and restraints of both emerging as well as developed regions

Includes in-depth analysis of the market from various perspectives through Porter's five forces analysis

Provides insight into the market through Value Chain

Market dynamics scenario, along with growth opportunities of the market in the years to come

6-month post-sales analyst support

Customization of the Report

In case of any queries or customization requirements, please connect with our sales team, who will ensure that your requirements are met.

Chapter Outline

Chapter 1 mainly introduces the statistical scope of the report, market division standards, and market research methods.

Chapter 2 is an executive summary of different market segments (by region, product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the Cloud IT Service Management (ITSM) Market and its likely evolution in the short to mid-term, and long term.

Chapter 3 makes a detailed analysis of the market's competitive landscape of the market and provides the market share, capacity, output, price, latest development plan, merger, and acquisition information of the main manufacturers in the market.

Chapter 4 is the analysis of the whole market industrial chain, including the upstream and downstream of the industry, as well as Porter's five forces analysis.

Chapter 5 introduces the latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by manufacturers in the industry, and the analysis of relevant policies in the industry.

Chapter 6 provides the analysis of various market segments according to product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 7 provides the analysis of various market segments according to application, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 8 provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 9 introduces the basic situation of the main companies in the market in detail, including product sales revenue, sales volume, price, gross profit margin, market share, product introduction, recent development, etc.

Chapter 10 provides a quantitative analysis of the market size and development potential of each region in the next five years.

Chapter 11 provides a quantitative analysis of the market size and development potential of each market segment (product type and application) in the next five years.

Chapter 12 is the main points and conclusions of the report.

Contents

1 RESEARCH METHODOLOGY AND STATISTICAL SCOPE

1.1 Market Definition and Statistical Scope of Cloud IT Service Management (ITSM)

1.2 Key Market Segments

1.2.1 Cloud IT Service Management (ITSM) Segment by Type

1.2.2 Cloud IT Service Management (ITSM) Segment by Application

1.3 Methodology & Sources of Information

1.3.1 Research Methodology

1.3.2 Research Process

1.3.3 Market Breakdown and Data Triangulation

1.3.4 Base Year

1.3.5 Report Assumptions & Caveats

2 GLOBAL CLOUD IT SERVICE MANAGEMENT (ITSM) MARKET OVERVIEW

2.1 Global Market Overview

2.2 Market Segment Executive Summary

2.3 Global Market Size by Region

3 GLOBAL CLOUD IT SERVICE MANAGEMENT (ITSM) MARKET COMPETITIVE LANDSCAPE

3.1 Company Assessment Quadrant

3.2 Global Cloud IT Service Management (ITSM) Product Life Cycle

3.3 Global Cloud IT Service Management (ITSM) Revenue Market Share by Company (2020-2025)

3.4 Cloud IT Service Management (ITSM) Market Share by Company Type (Tier 1, Tier 2, and Tier 3)

3.5 Cloud IT Service Management (ITSM) Company Headquarters, Area Served, Product Type

3.6 Cloud IT Service Management (ITSM) Market Competitive Situation and Trends

3.6.1 Cloud IT Service Management (ITSM) Market Concentration Rate

3.6.2 Global 5 and 10 Largest Cloud IT Service Management (ITSM) Players Market Share by Revenue

3.6.3 Mergers & Acquisitions, Expansion

4 DEVELOPMENT AND DYNAMICS OF CLOUD IT SERVICE MANAGEMENT (ITSM)

MARKET

- 4.1 Key Development Trends
- 4.2 Driving Factors
- 4.3 Market Challenges
- 4.4 Market Restraints
- 4.5 Industry News
 - 4.5.1 New Product Developments
 - 4.5.2 Mergers & Acquisitions
 - 4.5.3 Expansions
 - 4.5.4 Collaboration/Supply Contracts
- 4.6 PEST Analysis
 - 4.6.1 Industry Policies Analysis
 - 4.6.2 Economic Environment Analysis
 - 4.6.3 Social Environment Analysis
 - 4.6.4 Technological Environment Analysis
- 4.7 Global Cloud IT Service Management (ITSM) Market Porter's Five Forces Analysis

5 GLOBAL CLOUD IT SERVICE MANAGEMENT (ITSM) MARKET SEGMENTATION BY REGION

- 5.1 Global Cloud IT Service Management (ITSM) Market Size by Region
- 5.2 Global Cloud IT Service Management (ITSM) Market Size by Country

6 NORTH AMERICA MARKET OVERVIEW

- 6.1 North America Cloud IT Service Management (ITSM) Market Size by Country
 - 6.1.1 USA Market Overview
 - 6.1.2 Canada Market Overview
 - 6.1.3 Mexico Market Overview
- 6.2 North America Cloud IT Service Management (ITSM) Market Size by Type
- 6.3 North America Cloud IT Service Management (ITSM) Market Size by Application

7 EUROPE MARKET OVERVIEW

- 7.1 Europe Cloud IT Service Management (ITSM) Market Size by Country
 - 7.1.1 Germany Market Overview
 - 7.1.2 France Market Overview
 - 7.1.3 U.K. Market Overview

- 7.1.4 Italy Market Overview
- 7.1.5 Spain Market Overview
- 7.2 Europe Cloud IT Service Management (ITSM) Market Size by Type
- 7.3 Europe Cloud IT Service Management (ITSM) Market Size by Application

8 ASIA-PACIFIC MARKET OVERVIEW

- 8.1 Asia-Pacific Cloud IT Service Management (ITSM) Market Size by Country
 - 8.1.1 China Market Overview
 - 8.1.2 Japan Market Overview
 - 8.1.3 South Korea Market Overview
 - 8.1.4 India Market Overview
 - 8.1.5 Southeast Asia Market Overview
- 8.2 Asia-Pacific Cloud IT Service Management (ITSM) Market Size by Type
- 8.3 Asia-Pacific Cloud IT Service Management (ITSM) Market Size by Application

9 SOUTH AMERICA MARKET OVERVIEW

- 9.1 South America Cloud IT Service Management (ITSM) Market Size by Country
 - 9.1.1 Brazil Market Overview
 - 9.1.2 Argentina Market Overview
 - 9.1.3 Columbia Market Overview
- 9.2 South America Cloud IT Service Management (ITSM) Market Size by Type
- 9.3 South America Cloud IT Service Management (ITSM) Market Size by Application

10 MIDDLE EAST AND AFRICA MARKET OVERVIEW

- 10.1 Middle East and Africa Cloud IT Service Management (ITSM) Market Size by Country
 - 10.1.1 Saudi Arabia Market Overview
 - 10.1.2 UAE Market Overview
 - 10.1.3 Egypt Market Overview
 - 10.1.4 Nigeria Market Overview
 - 10.1.5 South Africa Market Overview
- 10.2 Middle East and Africa Cloud IT Service Management (ITSM) Market Size by Type
- 10.3 Middle East and Africa Cloud IT Service Management (ITSM) Market Size by Application

11 CLOUD IT SERVICE MANAGEMENT (ITSM) MARKET SEGMENTATION BY

TYPE

- 11.1 Evaluation Matrix of Segment Market Development Potential (Type)
- 11.2 Global Cloud IT Service Management (ITSM) Market Share by Type (2020-2033)
- 11.3 Global Cloud IT Service Management (ITSM) Growth Rate by Type (2020-2033)

12 CLOUD IT SERVICE MANAGEMENT (ITSM) MARKET SEGMENTATION BY APPLICATION

- 12.1 Evaluation Matrix of Segment Market Development Potential (Application)
- 12.2 Global Cloud IT Service Management (ITSM) Market Size (M USD) by Application (2020-2033)
- 12.3 Global Cloud IT Service Management (ITSM) Growth Rate by Application (2020-2033)

13 KEY COMPANIES PROFILE

13.1 ServiceNow

- 13.1.1 ServiceNow Basic Information
- 13.1.2 ServiceNow Cloud IT Service Management (ITSM) Product Overview
- 13.1.3 ServiceNow Cloud IT Service Management (ITSM) Product Market Performance
- 13.1.4 ServiceNow Cloud IT Service Management (ITSM) SWOT Analysis
- 13.1.5 ServiceNow Business Overview
- 13.1.6 ServiceNow Recent Developments

13.2 HPE

- 13.2.1 HPE Basic Information
- 13.2.2 HPE Cloud IT Service Management (ITSM) Product Overview
- 13.2.3 HPE Cloud IT Service Management (ITSM) Product Market Performance
- 13.2.4 HPE Cloud IT Service Management (ITSM) SWOT Analysis
- 13.2.5 HPE Business Overview
- 13.2.6 HPE Recent Developments

13.3 IBM

- 13.3.1 IBM Basic Information
- 13.3.2 IBM Cloud IT Service Management (ITSM) Product Overview
- 13.3.3 IBM Cloud IT Service Management (ITSM) Product Market Performance
- 13.3.4 IBM Cloud IT Service Management (ITSM) SWOT Analysis
- 13.3.5 IBM Business Overview
- 13.3.6 IBM Recent Developments

13.4 BMC Software

13.4.1 BMC Software Basic Information

13.4.2 BMC Software Cloud IT Service Management (ITSM) Product Overview

13.4.3 BMC Software Cloud IT Service Management (ITSM) Product Market

Performance

13.4.4 BMC Software Business Overview

13.4.5 BMC Software Recent Developments

13.5 CA Technologies

13.5.1 CA Technologies Basic Information

13.5.2 CA Technologies Cloud IT Service Management (ITSM) Product Overview

13.5.3 CA Technologies Cloud IT Service Management (ITSM) Product Market

Performance

13.5.4 CA Technologies Business Overview

13.5.5 CA Technologies Recent Developments

13.6 Cherwell Software

13.6.1 Cherwell Software Basic Information

13.6.2 Cherwell Software Cloud IT Service Management (ITSM) Product Overview

13.6.3 Cherwell Software Cloud IT Service Management (ITSM) Product Market

Performance

13.6.4 Cherwell Software Business Overview

13.6.5 Cherwell Software Recent Developments

13.7 Ivanti

13.7.1 Ivanti Basic Information

13.7.2 Ivanti Cloud IT Service Management (ITSM) Product Overview

13.7.3 Ivanti Cloud IT Service Management (ITSM) Product Market Performance

13.7.4 Ivanti Business Overview

13.7.5 Ivanti Recent Developments

13.8 Citrix Systems

13.8.1 Citrix Systems Basic Information

13.8.2 Citrix Systems Cloud IT Service Management (ITSM) Product Overview

13.8.3 Citrix Systems Cloud IT Service Management (ITSM) Product Market

Performance

13.8.4 Citrix Systems Business Overview

13.8.5 Citrix Systems Recent Developments

13.9 Hornbill

13.9.1 Hornbill Basic Information

13.9.2 Hornbill Cloud IT Service Management (ITSM) Product Overview

13.9.3 Hornbill Cloud IT Service Management (ITSM) Product Market Performance

13.9.4 Hornbill Business Overview

- 13.9.5 Hornbill Recent Developments
- 13.10 Axios Systems
 - 13.10.1 Axios Systems Basic Information
 - 13.10.2 Axios Systems Cloud IT Service Management (ITSM) Product Overview
 - 13.10.3 Axios Systems Cloud IT Service Management (ITSM) Product Market Performance
 - 13.10.4 Axios Systems Business Overview
 - 13.10.5 Axios Systems Recent Developments
- 13.11 Efecte
 - 13.11.1 Efecte Basic Information
 - 13.11.2 Efecte Cloud IT Service Management (ITSM) Product Overview
 - 13.11.3 Efecte Cloud IT Service Management (ITSM) Product Market Performance
 - 13.11.4 Efecte Business Overview
 - 13.11.5 Efecte Recent Developments
- 13.12 ManageEngine
 - 13.12.1 ManageEngine Basic Information
 - 13.12.2 ManageEngine Cloud IT Service Management (ITSM) Product Overview
 - 13.12.3 ManageEngine Cloud IT Service Management (ITSM) Product Market Performance
 - 13.12.4 ManageEngine Business Overview
 - 13.12.5 ManageEngine Recent Developments
- 13.13 EasyVista
 - 13.13.1 EasyVista Basic Information
 - 13.13.2 EasyVista Cloud IT Service Management (ITSM) Product Overview
 - 13.13.3 EasyVista Cloud IT Service Management (ITSM) Product Market Performance
 - 13.13.4 EasyVista Business Overview
 - 13.13.5 EasyVista Recent Developments
- 13.14 Atlassian
 - 13.14.1 Atlassian Basic Information
 - 13.14.2 Atlassian Cloud IT Service Management (ITSM) Product Overview
 - 13.14.3 Atlassian Cloud IT Service Management (ITSM) Product Market Performance
 - 13.14.4 Atlassian Business Overview
 - 13.14.5 Atlassian Recent Developments
- 13.15 Alemba
 - 13.15.1 Alemba Basic Information
 - 13.15.2 Alemba Cloud IT Service Management (ITSM) Product Overview
 - 13.15.3 Alemba Cloud IT Service Management (ITSM) Product Market Performance
 - 13.15.4 Alemba Business Overview
 - 13.15.5 Alemba Recent Developments

13.16 SysAid

13.16.1 SysAid Basic Information

13.16.2 SysAid Cloud IT Service Management (ITSM) Product Overview

13.16.3 SysAid Cloud IT Service Management (ITSM) Product Market Performance

13.16.4 SysAid Business Overview

13.16.5 SysAid Recent Developments

13.17 Microsoft

13.17.1 Microsoft Basic Information

13.17.2 Microsoft Cloud IT Service Management (ITSM) Product Overview

13.17.3 Microsoft Cloud IT Service Management (ITSM) Product Market Performance

13.17.4 Microsoft Business Overview

13.17.5 Microsoft Recent Developments

13.18 LogMein

13.18.1 LogMein Basic Information

13.18.2 LogMein Cloud IT Service Management (ITSM) Product Overview

13.18.3 LogMein Cloud IT Service Management (ITSM) Product Market Performance

13.18.4 LogMein Business Overview

13.18.5 LogMein Recent Developments

13.19 Micro Focus

13.19.1 Micro Focus Basic Information

13.19.2 Micro Focus Cloud IT Service Management (ITSM) Product Overview

13.19.3 Micro Focus Cloud IT Service Management (ITSM) Product Market

Performance

13.19.4 Micro Focus Business Overview

13.19.5 Micro Focus Recent Developments

13.20 Freshworks

13.20.1 Freshworks Basic Information

13.20.2 Freshworks Cloud IT Service Management (ITSM) Product Overview

13.20.3 Freshworks Cloud IT Service Management (ITSM) Product Market

Performance

13.20.4 Freshworks Business Overview

13.20.5 Freshworks Recent Developments

14 CONCLUSION AND KEY FINDINGS

List of Tables

Table 1. Introduction of the Type

Table 2. Introduction of the Application

Table 3. Global Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 4. Global Cloud IT Service Management (ITSM) Market Size by Application (M

USD)

Table 5. Cloud IT Service Management (ITSM) Market Size Comparison by Region (M USD)

Table 6. Global Cloud IT Service Management (ITSM) Revenue (M USD) by Company (2020-2025)

Table 7. Global Cloud IT Service Management (ITSM) Revenue Share by Company (2020-2025)

Table 8. Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Cloud IT Service Management (ITSM) as of 2024)

Table 9. Cloud IT Service Management (ITSM) Company Headquarters and Area Served

Table 10. Company Cloud IT Service Management (ITSM) Product Type

Table 11. Global Cloud IT Service Management (ITSM) Company Market Concentration Ratio (CR5 and HHI)

Table 12. Mergers & Acquisitions, Expansion Plans

Table 13. Key Development Trends

Table 14. Driving Factors

Table 15. Cloud IT Service Management (ITSM) Market Challenges

Table 16. Goldman Sachs' forecast real GDP growth rate for 2024-2026

Table 17. S&P Global ' Forecast Real GDP Growth Rate For 2024-2027

Table 18. World Bank ' Forecast Real GDP Growth Rate For 2024-2026

Table 19. Cloud IT Service Management (ITSM) Market Size Comparison by Region (M USD)

Table 20. Global Cloud IT Service Management (ITSM) Market Size by Region (2020-2033) & (M USD)

Table 21. Global Cloud IT Service Management (ITSM) Market Share by Region (2020-2025)

Table 22. North America Cloud IT Service Management (ITSM) Market Size by Country (2020-2033) & (M USD)

Table 23. North America Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 24. North America Cloud IT Service Management (ITSM) Market Size (M USD) by Type (2020-2033)

Table 25. North America Cloud IT Service Management (ITSM) Market Size by Application (M USD)

Table 26. North America Cloud IT Service Management (ITSM) Market Size (M USD) by Application (2020-2033)

Table 27. Europe Cloud IT Service Management (ITSM) Market Size by Country (2020-2033) & (M USD)

Table 28. Europe Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 29. Europe Cloud IT Service Management (ITSM) Market Size (M USD) by Type (2020-2033)

Table 30. Europe Cloud IT Service Management (ITSM) Market Size by Application (M USD)

Table 31. Europe Cloud IT Service Management (ITSM) Market Size (M USD) by Application (2020-2033)

Table 32. Asia-Pacific Cloud IT Service Management (ITSM) Market Size by Country (2020-2025) & (M USD)

Table 33. Asia-Pacific Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 34. Asia-Pacific Cloud IT Service Management (ITSM) Market Size (M USD) by Type (2020-2025)

Table 35. Asia-Pacific Cloud IT Service Management (ITSM) Market Size by Application (M USD)

Table 36. Asia-Pacific Cloud IT Service Management (ITSM) Market Size (M USD) by Application (2020-2025)

Table 37. South America Cloud IT Service Management (ITSM) Market Size by Country (2020-2033) & (M USD)

Table 38. South America Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 39. South America Cloud IT Service Management (ITSM) Market Size (M USD) by Type (2020-2033)

Table 40. South America Cloud IT Service Management (ITSM) Market Size by Application (M USD)

Table 41. South America Cloud IT Service Management (ITSM) Market Size (M USD) by Application (2020-2033)

Table 42. Middle East and Africa Cloud IT Service Management (ITSM) Market Size by Country (2020-2033) & (M USD)

Table 43. Middle East and Africa Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 44. Middle East and Africa Cloud IT Service Management (ITSM) Market Size (M USD) by Type (2020-2033)

Table 45. Middle East and Africa Cloud IT Service Management (ITSM) Market Size by Application (M USD)

Table 46. Middle East and Africa Cloud IT Service Management (ITSM) Market Size (M USD) by Application (2020-2033)

Table 47. Global Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Table 48. Global Cloud IT Service Management (ITSM) Market Size (M USD) by Type

(2020-2033)

Table 49. Global Cloud IT Service Management (ITSM) Market Share by Type

(2020-2033)

Table 50. Global Cloud IT Service Management (ITSM) Market Size by Application(M USD)

Table 51. Global Cloud IT Service Management (ITSM) Market Size by Application (2020-2033) & (M USD)

Table 52. Global Cloud IT Service Management (ITSM) Market Share by Application (2020-2033)

Table 53. Global Cloud IT Service Management (ITSM) Growth Rate by Application (2020-2033)

Table 54. ServiceNow Basic Information

Table 55. ServiceNow Cloud IT Service Management (ITSM) Product Overview

Table 56. ServiceNow Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 57. ServiceNow Cloud IT Service Management (ITSM) SWOT Analysis

Table 58. ServiceNow Business Overview

Table 59. ServiceNow Recent Developments

Table 60. HPE Basic Information

Table 61. HPE Cloud IT Service Management (ITSM) Product Overview

Table 62. HPE Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 63. HPE Cloud IT Service Management (ITSM) SWOT Analysis

Table 64. HPE Business Overview

Table 65. HPE Recent Developments

Table 66. IBM Basic Information

Table 67. IBM Cloud IT Service Management (ITSM) Product Overview

Table 68. IBM Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 69. IBM Cloud IT Service Management (ITSM) SWOT Analysis

Table 70. IBM Business Overview

Table 71. IBM Recent Developments

Table 72. BMC Software Basic Information

Table 73. BMC Software Cloud IT Service Management (ITSM) Product Overview

Table 74. BMC Software Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 75. BMC Software Business Overview

Table 76. BMC Software Recent Developments

Table 77. CA Technologies Basic Information

Table 78. CA Technologies Cloud IT Service Management (ITSM) Product Overview

Table 79. CA Technologies Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 80. CA Technologies Business Overview

Table 81. CA Technologies Recent Developments

Table 82. Cherwell Software Basic Information

Table 83. Cherwell Software Cloud IT Service Management (ITSM) Product Overview

Table 84. Cherwell Software Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 85. Cherwell Software Business Overview

Table 86. Cherwell Software Recent Developments

Table 87. Ivanti Basic Information

Table 88. Ivanti Cloud IT Service Management (ITSM) Product Overview

Table 89. Ivanti Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 90. Ivanti Business Overview

Table 91. Ivanti Recent Developments

Table 92. Citrix Systems Basic Information

Table 93. Citrix Systems Cloud IT Service Management (ITSM) Product Overview

Table 94. Citrix Systems Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 95. Citrix Systems Business Overview

Table 96. Citrix Systems Recent Developments

Table 97. Hornbill Basic Information

Table 98. Hornbill Cloud IT Service Management (ITSM) Product Overview

Table 99. Hornbill Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 100. Hornbill Business Overview

Table 101. Hornbill Recent Developments

Table 102. Axios Systems Basic Information

Table 103. Axios Systems Cloud IT Service Management (ITSM) Product Overview

Table 104. Axios Systems Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 105. Axios Systems Business Overview

Table 106. Axios Systems Recent Developments

Table 107. Efecte Basic Information

Table 108. Efecte Cloud IT Service Management (ITSM) Product Overview

Table 109. Efecte Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 110. Efecte Business Overview

Table 111. Efecte Recent Developments

Table 112. ManageEngine Basic Information

Table 113. ManageEngine Cloud IT Service Management (ITSM) Product Overview

Table 114. ManageEngine Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 115. ManageEngine Business Overview

Table 116. ManageEngine Recent Developments

Table 117. EasyVista Basic Information

Table 118. EasyVista Cloud IT Service Management (ITSM) Product Overview

Table 119. EasyVista Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 120. EasyVista Business Overview

Table 121. EasyVista Recent Developments

Table 122. Atlassian Basic Information

Table 123. Atlassian Cloud IT Service Management (ITSM) Product Overview

Table 124. Atlassian Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 125. Atlassian Business Overview

Table 126. Atlassian Recent Developments

Table 127. Alemba Basic Information

Table 128. Alemba Cloud IT Service Management (ITSM) Product Overview

Table 129. Alemba Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 130. Alemba Business Overview

Table 131. Alemba Recent Developments

Table 132. SysAid Basic Information

Table 133. SysAid Cloud IT Service Management (ITSM) Product Overview

Table 134. SysAid Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 135. SysAid Business Overview

Table 136. SysAid Recent Developments

Table 137. Microsoft Basic Information

Table 138. Microsoft Cloud IT Service Management (ITSM) Product Overview

Table 139. Microsoft Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 140. Microsoft Business Overview

Table 141. Microsoft Recent Developments

Table 142. LogMein Basic Information

Table 143. LogMein Cloud IT Service Management (ITSM) Product Overview

Table 144. LogMein Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 145. LogMein Business Overview

Table 146. LogMein Recent Developments

Table 147. Micro Focus Basic Information

Table 148. Micro Focus Cloud IT Service Management (ITSM) Product Overview

Table 149. Micro Focus Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 150. Micro Focus Business Overview

Table 151. Micro Focus Recent Developments

Table 152. Freshworks Basic Information

Table 153. Freshworks Cloud IT Service Management (ITSM) Product Overview

Table 154. Freshworks Cloud IT Service Management (ITSM) Revenue (M USD) and Gross Margin (2020-2025)

Table 155. Freshworks Business Overview

Table 156. Freshworks Recent Developments

List of Figures

Figure 1. Industry Chain of Cloud IT Service Management (ITSM)

Figure 2. Data Triangulation

Figure 3. Key Caveats

Figure 4. Global Cloud IT Service Management (ITSM) Market Size (M USD), 2024-2033

Figure 5. Global Cloud IT Service Management (ITSM) Market Size (M USD) (2020-2033)

Figure 6. Evaluation Matrix of Segment Market Development Potential (Type)

Figure 7. Evaluation Matrix of Segment Market Development Potential (Application)

Figure 8. Evaluation Matrix of Regional Market Development Potential

Figure 9. Cloud IT Service Management (ITSM) Market Size by Country (M USD)

Figure 10. Company Assessment Quadrant

Figure 11. Global Cloud IT Service Management (ITSM) Product Life Cycle

Figure 12. Global Cloud IT Service Management (ITSM) Revenue Share by Company in 2024

Figure 13. Cloud IT Service Management (ITSM) Market Share by Company Type (Tier 1, Tier 2 and Tier 3): 2024

Figure 14. The Global 5 and 10 Largest Players: Market Share by Cloud IT Service Management (ITSM) Revenue in 2024

Figure 15. Global Cloud IT Service Management (ITSM) Market PESTE Analysis

Figure 16. Global Cloud IT Service Management (ITSM) Market Porter's Five Forces

Analysis

Figure 17. Evaluation Matrix of Regional Market Development Potential

Figure 18. Global Cloud IT Service Management (ITSM) Market Size by Region

Figure 19. Global Cloud IT Service Management (ITSM) Market Size by Country (M USD)

Figure 20. North American Market Snapshot

Figure 21. North America Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 22. North America Cloud IT Service Management (ITSM) Market Size (M USD) by Country

Figure 23. USA Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 24. Canada Cloud IT Service Management (ITSM) Market Size (M USD) and Growth Rate (2020-2033)

Figure 25. Mexico Cloud IT Service Management (ITSM) Market Size (M USD) and Growth Rate (2020-2033)

Figure 26. North America Cloud IT Service Management (ITSM) Market Size (M USD) by Type

Figure 27. North America Cloud IT Service Management (ITSM) Market Size (M USD) by Application

Figure 28. Europe Market Snapshot

Figure 29. Europe Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 30. Europe Cloud IT Service Management (ITSM) Market Size (M USD) by Country

Figure 31. Germany Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 32. France Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 33. U.K. Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 34. Italy Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 35. Spain Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 36. Europe Cloud IT Service Management (ITSM) Market Size (M USD) by Type

Figure 37. Europe Cloud IT Service Management (ITSM) Market Size (M USD) by Application

Figure 38. Asia-Pacific Market Snapshot

Figure 39. Asia-Pacific Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 40. Asia-Pacific Cloud IT Service Management (ITSM) Market Size (M USD) by Country

Figure 41. China Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 42. Japan Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 43. South Korea Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 44. India Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 45. Southeast Asia Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2025) & (M USD)

Figure 46. Asia-Pacific Cloud IT Service Management (ITSM) Market Size (M USD) by Type

Figure 47. Asia-Pacific Cloud IT Service Management (ITSM) Market Size (M USD) by Application

Figure 48. South America Market Snapshot

Figure 49. South America Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 50. South America Cloud IT Service Management (ITSM) Market Size (M USD) by Country

Figure 51. Brazil Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 52. Argentina Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 53. Columbia Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 54. South America Cloud IT Service Management (ITSM) Market Size (M USD) by Type

Figure 55. South America Cloud IT Service Management (ITSM) Market Size (M USD) by Application

Figure 56. Middle East and Africa Market Snapshot

Figure 57. Middle East and Africa Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 58. Middle East and Africa Cloud IT Service Management (ITSM) Market Size (M USD) by Country

Figure 59. Saudi Arabia Cloud IT Service Management (ITSM) Market Size and Growth

Rate (2020-2033) & (M USD)

Figure 60. UAE Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 61. Egypt Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 62. Nigeria Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 63. South Africa Cloud IT Service Management (ITSM) Market Size and Growth Rate (2020-2033) & (M USD)

Figure 64. Middle East and Africa Cloud IT Service Management (ITSM) Market Size (M USD) by Type

Figure 65. Middle East and Africa Cloud IT Service Management (ITSM) Market Size (M USD) by Application

Figure 66. Evaluation Matrix of Segment Market Development Potential (Type)

Figure 67. Global Cloud IT Service Management (ITSM) Market Size by Type (M USD)

Figure 68. Market Share of Cloud IT Service Management (ITSM) by Type (2020-2033)

Figure 69. Market Share of Cloud IT Service Management (ITSM) by Type in 2024

Figure 70. Global Cloud IT Service Management (ITSM) Growth Rate by Type (2020-2033)

Figure 71. Evaluation Matrix of Segment Market Development Potential (Application)

Figure 72. Global Cloud IT Service Management (ITSM) Market Size by Application (M USD)

Figure 73. Global Cloud IT Service Management (ITSM) Market Share by Application

Figure 74. Global Cloud IT Service Management (ITSM) Market Share by Application (2020-2033)

Figure 75. Global Cloud IT Service Management (ITSM) Market Share by Application in 2024

Figure 76. Global Cloud IT Service Management (ITSM) Growth Rate by Application (2020-2033)

I would like to order

Product name: Global Cloud IT Service Management (ITSM) Market Research Report 2025(Status and Outlook)

Product link: <https://marketpublishers.com/r/G75835E25E2EEN.html>

Price: US\$ 3,680.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G75835E25E2EEN.html>