

# Global Business Processes Outsourcing Market Research Report 2024(Status and Outlook)

<https://marketpublishers.com/r/GAE811722CA8EN.html>

Date: April 2024

Pages: 137

Price: US\$ 2,800.00 (Single User License)

ID: GAE811722CA8EN

## Abstracts

### Report Overview

This report provides a deep insight into the global Business Processes Outsourcing market covering all its essential aspects. This ranges from a macro overview of the market to micro details of the market size, competitive landscape, development trend, niche market, key market drivers and challenges, SWOT analysis, value chain analysis, etc.

The analysis helps the reader to shape the competition within the industries and strategies for the competitive environment to enhance the potential profit. Furthermore, it provides a simple framework for evaluating and accessing the position of the business organization. The report structure also focuses on the competitive landscape of the Global Business Processes Outsourcing Market, this report introduces in detail the market share, market performance, product situation, operation situation, etc. of the main players, which helps the readers in the industry to identify the main competitors and deeply understand the competition pattern of the market.

In a word, this report is a must-read for industry players, investors, researchers, consultants, business strategists, and all those who have any kind of stake or are planning to foray into the Business Processes Outsourcing market in any manner.

### Global Business Processes Outsourcing Market: Market Segmentation Analysis

The research report includes specific segments by region (country), manufacturers, Type, and Application. Market segmentation creates subsets of a market based on product type, end-user or application, Geographic, and other factors. By understanding

the market segments, the decision-maker can leverage this targeting in the product, sales, and marketing strategies. Market segments can power your product development cycles by informing how you create product offerings for different segments.

Key Company

ADP

Teleperformance

Concentrix

Paychex

Conduent

Arvato Bertelsmann

TCS

DXC Technologies

Accenture

HCL Technologies Limited

Genpact

Amdocs Ltd

IBM

First source Solutions

Intelenet Global Services

Capgemini SE

China Customer Relations Centers Inc

China Data Group Co., Ltd

Chinasoft International Co., Ltd

Infosys Ltd (Infosys BPM)

M and Y Global Services

Northking Information Technology Co., Ltd

Wipro Ltd

Market Segmentation (by Type)

CRM (Customer Relationship Management) BPO

HRO (Human Resources Outsourcing) BPO

Finance and Administration (F&A) BPO

Other BPO Services

Market Segmentation (by Application)

Bank

Medical Insurance

Retail

Information Technology and Telecommunications

Other

Geographic Segmentation

North America (USA, Canada, Mexico)

Europe (Germany, UK, France, Russia, Italy, Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Rest of Asia-Pacific)

South America (Brazil, Argentina, Columbia, Rest of South America)

The Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria, South Africa, Rest of MEA)

#### Key Benefits of This Market Research:

Industry drivers, restraints, and opportunities covered in the study

Neutral perspective on the market performance

Recent industry trends and developments

Competitive landscape & strategies of key players

Potential & niche segments and regions exhibiting promising growth covered

Historical, current, and projected market size, in terms of value

In-depth analysis of the Business Processes Outsourcing Market

Overview of the regional outlook of the Business Processes Outsourcing Market:

#### Key Reasons to Buy this Report:

Access to date statistics compiled by our researchers. These provide you with historical and forecast data, which is analyzed to tell you why your market is set to change

This enables you to anticipate market changes to remain ahead of your competitors

You will be able to copy data from the Excel spreadsheet straight into your marketing plans, business presentations, or other strategic documents

The concise analysis, clear graph, and table format will enable you to pinpoint the information you require quickly

Provision of market value (USD Billion) data for each segment and sub-segment

Indicates the region and segment that is expected to witness the fastest growth as well as to dominate the market

Analysis by geography highlighting the consumption of the product/service in the region as well as indicating the factors that are affecting the market within each region

Competitive landscape which incorporates the market ranking of the major players, along with new service/product launches, partnerships, business expansions, and acquisitions in the past five years of companies profiled

Extensive company profiles comprising of company overview, company insights, product benchmarking, and SWOT analysis for the major market players

The current as well as the future market outlook of the industry concerning recent developments which involve growth opportunities and drivers as well as challenges and restraints of both emerging as well as developed regions

Includes in-depth analysis of the market from various perspectives through Porter's five forces analysis

Provides insight into the market through Value Chain

Market dynamics scenario, along with growth opportunities of the market in the years to come

6-month post-sales analyst support

## Customization of the Report

In case of any queries or customization requirements, please connect with our sales team, who will ensure that your requirements are met.

## Chapter Outline

Chapter 1 mainly introduces the statistical scope of the report, market division standards, and market research methods.

Chapter 2 is an executive summary of different market segments (by region, product type, application, etc), including the market size of each market segment, future development potential, and so on. It offers a high-level view of the current state of the Business Processes Outsourcing Market and its likely evolution in the short to mid-term, and long term.

Chapter 3 makes a detailed analysis of the market's competitive landscape of the market and provides the market share, capacity, output, price, latest development plan, merger, and acquisition information of the main manufacturers in the market.

Chapter 4 is the analysis of the whole market industrial chain, including the upstream and downstream of the industry, as well as Porter's five forces analysis.

Chapter 5 introduces the latest developments of the market, the driving factors and restrictive factors of the market, the challenges and risks faced by manufacturers in the industry, and the analysis of relevant policies in the industry.

Chapter 6 provides the analysis of various market segments according to product types, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different market segments.

Chapter 7 provides the analysis of various market segments according to application, covering the market size and development potential of each market segment, to help readers find the blue ocean market in different downstream markets.

Chapter 8 provides a quantitative analysis of the market size and development potential of each region and its main countries and introduces the market development, future development prospects, market space, and capacity of each country in the world.

Chapter 9 introduces the basic situation of the main companies in the market in detail,

including product sales revenue, sales volume, price, gross profit margin, market share, product introduction, recent development, etc.

Chapter 10 provides a quantitative analysis of the market size and development potential of each region in the next five years.

Chapter 11 provides a quantitative analysis of the market size and development potential of each market segment (product type and application) in the next five years.

Chapter 12 is the main points and conclusions of the report.

## Contents

### **1 RESEARCH METHODOLOGY AND STATISTICAL SCOPE**

1.1 Market Definition and Statistical Scope of Business Processes Outsourcing

1.2 Key Market Segments

1.2.1 Business Processes Outsourcing Segment by Type

1.2.2 Business Processes Outsourcing Segment by Application

1.3 Methodology & Sources of Information

1.3.1 Research Methodology

1.3.2 Research Process

1.3.3 Market Breakdown and Data Triangulation

1.3.4 Base Year

1.3.5 Report Assumptions & Caveats

### **2 BUSINESS PROCESSES OUTSOURCING MARKET OVERVIEW**

2.1 Global Market Overview

2.2 Market Segment Executive Summary

2.3 Global Market Size by Region

### **3 BUSINESS PROCESSES OUTSOURCING MARKET COMPETITIVE LANDSCAPE**

3.1 Global Business Processes Outsourcing Revenue Market Share by Company (2019-2024)

3.2 Business Processes Outsourcing Market Share by Company Type (Tier 1, Tier 2, and Tier 3)

3.3 Company Business Processes Outsourcing Market Size Sites, Area Served, Product Type

3.4 Business Processes Outsourcing Market Competitive Situation and Trends

3.4.1 Business Processes Outsourcing Market Concentration Rate

3.4.2 Global 5 and 10 Largest Business Processes Outsourcing Players Market Share by Revenue

3.4.3 Mergers & Acquisitions, Expansion

### **4 BUSINESS PROCESSES OUTSOURCING VALUE CHAIN ANALYSIS**

4.1 Business Processes Outsourcing Value Chain Analysis

4.2 Midstream Market Analysis



#### 4.3 Downstream Customer Analysis

### **5 THE DEVELOPMENT AND DYNAMICS OF BUSINESS PROCESSES OUTSOURCING MARKET**

#### 5.1 Key Development Trends

#### 5.2 Driving Factors

#### 5.3 Market Challenges

#### 5.4 Market Restraints

#### 5.5 Industry News

##### 5.5.1 Mergers & Acquisitions

##### 5.5.2 Expansions

##### 5.5.3 Collaboration/Supply Contracts

#### 5.6 Industry Policies

### **6 BUSINESS PROCESSES OUTSOURCING MARKET SEGMENTATION BY TYPE**

#### 6.1 Evaluation Matrix of Segment Market Development Potential (Type)

#### 6.2 Global Business Processes Outsourcing Market Size Market Share by Type (2019-2024)

#### 6.3 Global Business Processes Outsourcing Market Size Growth Rate by Type (2019-2024)

### **7 BUSINESS PROCESSES OUTSOURCING MARKET SEGMENTATION BY APPLICATION**

#### 7.1 Evaluation Matrix of Segment Market Development Potential (Application)

#### 7.2 Global Business Processes Outsourcing Market Size (M USD) by Application (2019-2024)

#### 7.3 Global Business Processes Outsourcing Market Size Growth Rate by Application (2019-2024)

### **8 BUSINESS PROCESSES OUTSOURCING MARKET SEGMENTATION BY REGION**

#### 8.1 Global Business Processes Outsourcing Market Size by Region

##### 8.1.1 Global Business Processes Outsourcing Market Size by Region

##### 8.1.2 Global Business Processes Outsourcing Market Size Market Share by Region

#### 8.2 North America

## 8.2.1 North America Business Processes Outsourcing Market Size by Country

8.2.2 U.S.

8.2.3 Canada

8.2.4 Mexico

## 8.3 Europe

8.3.1 Europe Business Processes Outsourcing Market Size by Country

8.3.2 Germany

8.3.3 France

8.3.4 U.K.

8.3.5 Italy

8.3.6 Russia

## 8.4 Asia Pacific

8.4.1 Asia Pacific Business Processes Outsourcing Market Size by Region

8.4.2 China

8.4.3 Japan

8.4.4 South Korea

8.4.5 India

8.4.6 Southeast Asia

## 8.5 South America

8.5.1 South America Business Processes Outsourcing Market Size by Country

8.5.2 Brazil

8.5.3 Argentina

8.5.4 Columbia

## 8.6 Middle East and Africa

8.6.1 Middle East and Africa Business Processes Outsourcing Market Size by Region

8.6.2 Saudi Arabia

8.6.3 UAE

8.6.4 Egypt

8.6.5 Nigeria

8.6.6 South Africa

## 9 KEY COMPANIES PROFILE

### 9.1 ADP

9.1.1 ADP Business Processes Outsourcing Basic Information

9.1.2 ADP Business Processes Outsourcing Product Overview

9.1.3 ADP Business Processes Outsourcing Product Market Performance

9.1.4 ADP Business Processes Outsourcing SWOT Analysis

9.1.5 ADP Business Overview

- 9.1.6 ADP Recent Developments
- 9.2 Teleperformance
  - 9.2.1 Teleperformance Business Processes Outsourcing Basic Information
  - 9.2.2 Teleperformance Business Processes Outsourcing Product Overview
  - 9.2.3 Teleperformance Business Processes Outsourcing Product Market Performance
  - 9.2.4 ADP Business Processes Outsourcing SWOT Analysis
  - 9.2.5 Teleperformance Business Overview
  - 9.2.6 Teleperformance Recent Developments
- 9.3 Concentrix
  - 9.3.1 Concentrix Business Processes Outsourcing Basic Information
  - 9.3.2 Concentrix Business Processes Outsourcing Product Overview
  - 9.3.3 Concentrix Business Processes Outsourcing Product Market Performance
  - 9.3.4 ADP Business Processes Outsourcing SWOT Analysis
  - 9.3.5 Concentrix Business Overview
  - 9.3.6 Concentrix Recent Developments
- 9.4 Paychex
  - 9.4.1 Paychex Business Processes Outsourcing Basic Information
  - 9.4.2 Paychex Business Processes Outsourcing Product Overview
  - 9.4.3 Paychex Business Processes Outsourcing Product Market Performance
  - 9.4.4 Paychex Business Overview
  - 9.4.5 Paychex Recent Developments
- 9.5 Conduent
  - 9.5.1 Conduent Business Processes Outsourcing Basic Information
  - 9.5.2 Conduent Business Processes Outsourcing Product Overview
  - 9.5.3 Conduent Business Processes Outsourcing Product Market Performance
  - 9.5.4 Conduent Business Overview
  - 9.5.5 Conduent Recent Developments
- 9.6 Arvato Bertelsmann
  - 9.6.1 Arvato Bertelsmann Business Processes Outsourcing Basic Information
  - 9.6.2 Arvato Bertelsmann Business Processes Outsourcing Product Overview
  - 9.6.3 Arvato Bertelsmann Business Processes Outsourcing Product Market Performance
  - 9.6.4 Arvato Bertelsmann Business Overview
  - 9.6.5 Arvato Bertelsmann Recent Developments
- 9.7 TCS
  - 9.7.1 TCS Business Processes Outsourcing Basic Information
  - 9.7.2 TCS Business Processes Outsourcing Product Overview
  - 9.7.3 TCS Business Processes Outsourcing Product Market Performance
  - 9.7.4 TCS Business Overview

### 9.7.5 TCS Recent Developments

## 9.8 DXC Technologies

### 9.8.1 DXC Technologies Business Processes Outsourcing Basic Information

### 9.8.2 DXC Technologies Business Processes Outsourcing Product Overview

### 9.8.3 DXC Technologies Business Processes Outsourcing Product Market

### Performance

### 9.8.4 DXC Technologies Business Overview

### 9.8.5 DXC Technologies Recent Developments

## 9.9 Accenture

### 9.9.1 Accenture Business Processes Outsourcing Basic Information

### 9.9.2 Accenture Business Processes Outsourcing Product Overview

### 9.9.3 Accenture Business Processes Outsourcing Product Market Performance

### 9.9.4 Accenture Business Overview

### 9.9.5 Accenture Recent Developments

## 9.10 HCL Technologies Limited

### 9.10.1 HCL Technologies Limited Business Processes Outsourcing Basic Information

### 9.10.2 HCL Technologies Limited Business Processes Outsourcing Product Overview

### 9.10.3 HCL Technologies Limited Business Processes Outsourcing Product Market

### Performance

### 9.10.4 HCL Technologies Limited Business Overview

### 9.10.5 HCL Technologies Limited Recent Developments

## 9.11 Genpact

### 9.11.1 Genpact Business Processes Outsourcing Basic Information

### 9.11.2 Genpact Business Processes Outsourcing Product Overview

### 9.11.3 Genpact Business Processes Outsourcing Product Market Performance

### 9.11.4 Genpact Business Overview

### 9.11.5 Genpact Recent Developments

## 9.12 Amdocs Ltd

### 9.12.1 Amdocs Ltd Business Processes Outsourcing Basic Information

### 9.12.2 Amdocs Ltd Business Processes Outsourcing Product Overview

### 9.12.3 Amdocs Ltd Business Processes Outsourcing Product Market Performance

### 9.12.4 Amdocs Ltd Business Overview

### 9.12.5 Amdocs Ltd Recent Developments

## 9.13 IBM

### 9.13.1 IBM Business Processes Outsourcing Basic Information

### 9.13.2 IBM Business Processes Outsourcing Product Overview

### 9.13.3 IBM Business Processes Outsourcing Product Market Performance

### 9.13.4 IBM Business Overview

### 9.13.5 IBM Recent Developments

## 9.14 First source Solutions

9.14.1 First source Solutions Business Processes Outsourcing Basic Information

9.14.2 First source Solutions Business Processes Outsourcing Product Overview

9.14.3 First source Solutions Business Processes Outsourcing Product Market

Performance

9.14.4 First source Solutions Business Overview

9.14.5 First source Solutions Recent Developments

## 9.15 Intelenet Global Services

9.15.1 Intelenet Global Services Business Processes Outsourcing Basic Information

9.15.2 Intelenet Global Services Business Processes Outsourcing Product Overview

9.15.3 Intelenet Global Services Business Processes Outsourcing Product Market

Performance

9.15.4 Intelenet Global Services Business Overview

9.15.5 Intelenet Global Services Recent Developments

## 9.16 Capgemini SE

9.16.1 Capgemini SE Business Processes Outsourcing Basic Information

9.16.2 Capgemini SE Business Processes Outsourcing Product Overview

9.16.3 Capgemini SE Business Processes Outsourcing Product Market Performance

9.16.4 Capgemini SE Business Overview

9.16.5 Capgemini SE Recent Developments

## 9.17 China Customer Relations Centers Inc

9.17.1 China Customer Relations Centers Inc Business Processes Outsourcing Basic Information

9.17.2 China Customer Relations Centers Inc Business Processes Outsourcing Product Overview

9.17.3 China Customer Relations Centers Inc Business Processes Outsourcing Product Market Performance

9.17.4 China Customer Relations Centers Inc Business Overview

9.17.5 China Customer Relations Centers Inc Recent Developments

## 9.18 China Data Group Co., Ltd

9.18.1 China Data Group Co., Ltd Business Processes Outsourcing Basic Information

9.18.2 China Data Group Co., Ltd Business Processes Outsourcing Product Overview

9.18.3 China Data Group Co., Ltd Business Processes Outsourcing Product Market

Performance

9.18.4 China Data Group Co., Ltd Business Overview

9.18.5 China Data Group Co., Ltd Recent Developments

## 9.19 Chinasoft International Co., Ltd

9.19.1 Chinasoft International Co., Ltd Business Processes Outsourcing Basic Information

9.19.2 Chinasoft International Co., Ltd Business Processes Outsourcing Product Overview

9.19.3 Chinasoft International Co., Ltd Business Processes Outsourcing Product Market Performance

9.19.4 Chinasoft International Co., Ltd Business Overview

9.19.5 Chinasoft International Co., Ltd Recent Developments

9.20 Infosys Ltd (Infosys BPM)

9.20.1 Infosys Ltd (Infosys BPM) Business Processes Outsourcing Basic Information

9.20.2 Infosys Ltd (Infosys BPM) Business Processes Outsourcing Product Overview

9.20.3 Infosys Ltd (Infosys BPM) Business Processes Outsourcing Product Market Performance

9.20.4 Infosys Ltd (Infosys BPM) Business Overview

9.20.5 Infosys Ltd (Infosys BPM) Recent Developments

9.21 M and Y Global Services

9.21.1 M and Y Global Services Business Processes Outsourcing Basic Information

9.21.2 M and Y Global Services Business Processes Outsourcing Product Overview

9.21.3 M and Y Global Services Business Processes Outsourcing Product Market Performance

9.21.4 M and Y Global Services Business Overview

9.21.5 M and Y Global Services Recent Developments

9.22 Northking Information Technology Co., Ltd

9.22.1 Northking Information Technology Co., Ltd Business Processes Outsourcing Basic Information

9.22.2 Northking Information Technology Co., Ltd Business Processes Outsourcing Product Overview

9.22.3 Northking Information Technology Co., Ltd Business Processes Outsourcing Product Market Performance

9.22.4 Northking Information Technology Co., Ltd Business Overview

9.22.5 Northking Information Technology Co., Ltd Recent Developments

9.23 Wipro Ltd

9.23.1 Wipro Ltd Business Processes Outsourcing Basic Information

9.23.2 Wipro Ltd Business Processes Outsourcing Product Overview

9.23.3 Wipro Ltd Business Processes Outsourcing Product Market Performance

9.23.4 Wipro Ltd Business Overview

9.23.5 Wipro Ltd Recent Developments

## **10 BUSINESS PROCESSES OUTSOURCING REGIONAL MARKET FORECAST**

10.1 Global Business Processes Outsourcing Market Size Forecast

## 10.2 Global Business Processes Outsourcing Market Forecast by Region

### 10.2.1 North America Market Size Forecast by Country

### 10.2.2 Europe Business Processes Outsourcing Market Size Forecast by Country

### 10.2.3 Asia Pacific Business Processes Outsourcing Market Size Forecast by Region

### 10.2.4 South America Business Processes Outsourcing Market Size Forecast by Country

### 10.2.5 Middle East and Africa Forecasted Consumption of Business Processes Outsourcing by Country

## **11 FORECAST MARKET BY TYPE AND BY APPLICATION (2025-2030)**

### 11.1 Global Business Processes Outsourcing Market Forecast by Type (2025-2030)

### 11.2 Global Business Processes Outsourcing Market Forecast by Application (2025-2030)

## **12 CONCLUSION AND KEY FINDINGS**

## List Of Tables

### LIST OF TABLES

Table 1. Introduction of the Type

Table 2. Introduction of the Application

Table 3. Market Size (M USD) Segment Executive Summary

Table 4. Business Processes Outsourcing Market Size Comparison by Region (M USD)

Table 5. Global Business Processes Outsourcing Revenue (M USD) by Company (2019-2024)

Table 6. Global Business Processes Outsourcing Revenue Share by Company (2019-2024)

Table 7. Company Type (Tier 1, Tier 2, and Tier 3) & (based on the Revenue in Business Processes Outsourcing as of 2022)

Table 8. Company Business Processes Outsourcing Market Size Sites and Area Served

Table 9. Company Business Processes Outsourcing Product Type

Table 10. Global Business Processes Outsourcing Company Market Concentration Ratio (CR5 and HHI)

Table 11. Mergers & Acquisitions, Expansion Plans

Table 12. Value Chain Map of Business Processes Outsourcing

Table 13. Midstream Market Analysis

Table 14. Downstream Customer Analysis

Table 15. Key Development Trends

Table 16. Driving Factors

Table 17. Business Processes Outsourcing Market Challenges

Table 18. Global Business Processes Outsourcing Market Size by Type (M USD)

Table 19. Global Business Processes Outsourcing Market Size (M USD) by Type (2019-2024)

Table 20. Global Business Processes Outsourcing Market Size Share by Type (2019-2024)

Table 21. Global Business Processes Outsourcing Market Size Growth Rate by Type (2019-2024)

Table 22. Global Business Processes Outsourcing Market Size by Application

Table 23. Global Business Processes Outsourcing Market Size by Application (2019-2024) & (M USD)

Table 24. Global Business Processes Outsourcing Market Share by Application (2019-2024)

Table 25. Global Business Processes Outsourcing Market Size Growth Rate by Application (2019-2024)



Table 26. Global Business Processes Outsourcing Market Size by Region (2019-2024) & (M USD)

Table 27. Global Business Processes Outsourcing Market Size Market Share by Region (2019-2024)

Table 28. North America Business Processes Outsourcing Market Size by Country (2019-2024) & (M USD)

Table 29. Europe Business Processes Outsourcing Market Size by Country (2019-2024) & (M USD)

Table 30. Asia Pacific Business Processes Outsourcing Market Size by Region (2019-2024) & (M USD)

Table 31. South America Business Processes Outsourcing Market Size by Country (2019-2024) & (M USD)

Table 32. Middle East and Africa Business Processes Outsourcing Market Size by Region (2019-2024) & (M USD)

Table 33. ADP Business Processes Outsourcing Basic Information

Table 34. ADP Business Processes Outsourcing Product Overview

Table 35. ADP Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 36. ADP Business Processes Outsourcing SWOT Analysis

Table 37. ADP Business Overview

Table 38. ADP Recent Developments

Table 39. Teleperformance Business Processes Outsourcing Basic Information

Table 40. Teleperformance Business Processes Outsourcing Product Overview

Table 41. Teleperformance Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 42. ADP Business Processes Outsourcing SWOT Analysis

Table 43. Teleperformance Business Overview

Table 44. Teleperformance Recent Developments

Table 45. Concentrix Business Processes Outsourcing Basic Information

Table 46. Concentrix Business Processes Outsourcing Product Overview

Table 47. Concentrix Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 48. ADP Business Processes Outsourcing SWOT Analysis

Table 49. Concentrix Business Overview

Table 50. Concentrix Recent Developments

Table 51. Paychex Business Processes Outsourcing Basic Information

Table 52. Paychex Business Processes Outsourcing Product Overview

Table 53. Paychex Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 54. Paychex Business Overview

Table 55. Paychex Recent Developments

Table 56. Conduent Business Processes Outsourcing Basic Information

Table 57. Conduent Business Processes Outsourcing Product Overview

Table 58. Conduent Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 59. Conduent Business Overview

Table 60. Conduent Recent Developments

Table 61. Arvato Bertelsmann Business Processes Outsourcing Basic Information

Table 62. Arvato Bertelsmann Business Processes Outsourcing Product Overview

Table 63. Arvato Bertelsmann Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 64. Arvato Bertelsmann Business Overview

Table 65. Arvato Bertelsmann Recent Developments

Table 66. TCS Business Processes Outsourcing Basic Information

Table 67. TCS Business Processes Outsourcing Product Overview

Table 68. TCS Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 69. TCS Business Overview

Table 70. TCS Recent Developments

Table 71. DXC Technologies Business Processes Outsourcing Basic Information

Table 72. DXC Technologies Business Processes Outsourcing Product Overview

Table 73. DXC Technologies Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 74. DXC Technologies Business Overview

Table 75. DXC Technologies Recent Developments

Table 76. Accenture Business Processes Outsourcing Basic Information

Table 77. Accenture Business Processes Outsourcing Product Overview

Table 78. Accenture Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 79. Accenture Business Overview

Table 80. Accenture Recent Developments

Table 81. HCL Technologies Limited Business Processes Outsourcing Basic Information

Table 82. HCL Technologies Limited Business Processes Outsourcing Product Overview

Table 83. HCL Technologies Limited Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 84. HCL Technologies Limited Business Overview

- Table 85. HCL Technologies Limited Recent Developments
- Table 86. Genpact Business Processes Outsourcing Basic Information
- Table 87. Genpact Business Processes Outsourcing Product Overview
- Table 88. Genpact Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)
- Table 89. Genpact Business Overview
- Table 90. Genpact Recent Developments
- Table 91. Amdocs Ltd Business Processes Outsourcing Basic Information
- Table 92. Amdocs Ltd Business Processes Outsourcing Product Overview
- Table 93. Amdocs Ltd Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)
- Table 94. Amdocs Ltd Business Overview
- Table 95. Amdocs Ltd Recent Developments
- Table 96. IBM Business Processes Outsourcing Basic Information
- Table 97. IBM Business Processes Outsourcing Product Overview
- Table 98. IBM Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)
- Table 99. IBM Business Overview
- Table 100. IBM Recent Developments
- Table 101. First source Solutions Business Processes Outsourcing Basic Information
- Table 102. First source Solutions Business Processes Outsourcing Product Overview
- Table 103. First source Solutions Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)
- Table 104. First source Solutions Business Overview
- Table 105. First source Solutions Recent Developments
- Table 106. Intelenet Global Services Business Processes Outsourcing Basic Information
- Table 107. Intelenet Global Services Business Processes Outsourcing Product Overview
- Table 108. Intelenet Global Services Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)
- Table 109. Intelenet Global Services Business Overview
- Table 110. Intelenet Global Services Recent Developments
- Table 111. Capgemini SE Business Processes Outsourcing Basic Information
- Table 112. Capgemini SE Business Processes Outsourcing Product Overview
- Table 113. Capgemini SE Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)
- Table 114. Capgemini SE Business Overview
- Table 115. Capgemini SE Recent Developments

Table 116. China Customer Relations Centers Inc Business Processes Outsourcing Basic Information

Table 117. China Customer Relations Centers Inc Business Processes Outsourcing Product Overview

Table 118. China Customer Relations Centers Inc Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 119. China Customer Relations Centers Inc Business Overview

Table 120. China Customer Relations Centers Inc Recent Developments

Table 121. China Data Group Co., Ltd Business Processes Outsourcing Basic Information

Table 122. China Data Group Co., Ltd Business Processes Outsourcing Product Overview

Table 123. China Data Group Co., Ltd Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 124. China Data Group Co., Ltd Business Overview

Table 125. China Data Group Co., Ltd Recent Developments

Table 126. Chinsoft International Co., Ltd Business Processes Outsourcing Basic Information

Table 127. Chinsoft International Co., Ltd Business Processes Outsourcing Product Overview

Table 128. Chinsoft International Co., Ltd Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 129. Chinsoft International Co., Ltd Business Overview

Table 130. Chinsoft International Co., Ltd Recent Developments

Table 131. Infosys Ltd (Infosys BPM) Business Processes Outsourcing Basic Information

Table 132. Infosys Ltd (Infosys BPM) Business Processes Outsourcing Product Overview

Table 133. Infosys Ltd (Infosys BPM) Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 134. Infosys Ltd (Infosys BPM) Business Overview

Table 135. Infosys Ltd (Infosys BPM) Recent Developments

Table 136. M and Y Global Services Business Processes Outsourcing Basic Information

Table 137. M and Y Global Services Business Processes Outsourcing Product Overview

Table 138. M and Y Global Services Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 139. M and Y Global Services Business Overview

Table 140. M and Y Global Services Recent Developments

Table 141. Northking Information Technology Co., Ltd Business Processes Outsourcing Basic Information

Table 142. Northking Information Technology Co., Ltd Business Processes Outsourcing Product Overview

Table 143. Northking Information Technology Co., Ltd Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 144. Northking Information Technology Co., Ltd Business Overview

Table 145. Northking Information Technology Co., Ltd Recent Developments

Table 146. Wipro Ltd Business Processes Outsourcing Basic Information

Table 147. Wipro Ltd Business Processes Outsourcing Product Overview

Table 148. Wipro Ltd Business Processes Outsourcing Revenue (M USD) and Gross Margin (2019-2024)

Table 149. Wipro Ltd Business Overview

Table 150. Wipro Ltd Recent Developments

Table 151. Global Business Processes Outsourcing Market Size Forecast by Region (2025-2030) & (M USD)

Table 152. North America Business Processes Outsourcing Market Size Forecast by Country (2025-2030) & (M USD)

Table 153. Europe Business Processes Outsourcing Market Size Forecast by Country (2025-2030) & (M USD)

Table 154. Asia Pacific Business Processes Outsourcing Market Size Forecast by Region (2025-2030) & (M USD)

Table 155. South America Business Processes Outsourcing Market Size Forecast by Country (2025-2030) & (M USD)

Table 156. Middle East and Africa Business Processes Outsourcing Market Size Forecast by Country (2025-2030) & (M USD)

Table 157. Global Business Processes Outsourcing Market Size Forecast by Type (2025-2030) & (M USD)

Table 158. Global Business Processes Outsourcing Market Size Forecast by Application (2025-2030) & (M USD)

## List Of Figures

### LIST OF FIGURES

Figure 1. Industrial Chain of Business Processes Outsourcing

Figure 2. Data Triangulation

Figure 3. Key Caveats

Figure 4. Global Business Processes Outsourcing Market Size (M USD), 2019-2030

Figure 5. Global Business Processes Outsourcing Market Size (M USD) (2019-2030)

Figure 6. Evaluation Matrix of Segment Market Development Potential (Type)

Figure 7. Evaluation Matrix of Segment Market Development Potential (Application)

Figure 8. Evaluation Matrix of Regional Market Development Potential

Figure 9. Business Processes Outsourcing Market Size by Country (M USD)

Figure 10. Global Business Processes Outsourcing Revenue Share by Company in 2023

Figure 11. Business Processes Outsourcing Market Share by Company Type (Tier 1, Tier 2 and Tier 3): 2023

Figure 12. The Global 5 and 10 Largest Players: Market Share by Business Processes Outsourcing Revenue in 2023

Figure 13. Evaluation Matrix of Segment Market Development Potential (Type)

Figure 14. Global Business Processes Outsourcing Market Share by Type

Figure 15. Market Size Share of Business Processes Outsourcing by Type (2019-2024)

Figure 16. Market Size Market Share of Business Processes Outsourcing by Type in 2022

Figure 17. Global Business Processes Outsourcing Market Size Growth Rate by Type (2019-2024)

Figure 18. Evaluation Matrix of Segment Market Development Potential (Application)

Figure 19. Global Business Processes Outsourcing Market Share by Application

Figure 20. Global Business Processes Outsourcing Market Share by Application (2019-2024)

Figure 21. Global Business Processes Outsourcing Market Share by Application in 2022

Figure 22. Global Business Processes Outsourcing Market Size Growth Rate by Application (2019-2024)

Figure 23. Global Business Processes Outsourcing Market Size Market Share by Region (2019-2024)

Figure 24. North America Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 25. North America Business Processes Outsourcing Market Size Market Share by Country in 2023

Figure 26. U.S. Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 27. Canada Business Processes Outsourcing Market Size (M USD) and Growth Rate (2019-2024)

Figure 28. Mexico Business Processes Outsourcing Market Size (Units) and Growth Rate (2019-2024)

Figure 29. Europe Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 30. Europe Business Processes Outsourcing Market Size Market Share by Country in 2023

Figure 31. Germany Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 32. France Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 33. U.K. Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 34. Italy Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 35. Russia Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 36. Asia Pacific Business Processes Outsourcing Market Size and Growth Rate (M USD)

Figure 37. Asia Pacific Business Processes Outsourcing Market Size Market Share by Region in 2023

Figure 38. China Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 39. Japan Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 40. South Korea Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 41. India Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 42. Southeast Asia Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 43. South America Business Processes Outsourcing Market Size and Growth Rate (M USD)

Figure 44. South America Business Processes Outsourcing Market Size Market Share by Country in 2023

Figure 45. Brazil Business Processes Outsourcing Market Size and Growth Rate

(2019-2024) & (M USD)

Figure 46. Argentina Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 47. Columbia Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 48. Middle East and Africa Business Processes Outsourcing Market Size and Growth Rate (M USD)

Figure 49. Middle East and Africa Business Processes Outsourcing Market Size Market Share by Region in 2023

Figure 50. Saudi Arabia Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 51. UAE Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 52. Egypt Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 53. Nigeria Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 54. South Africa Business Processes Outsourcing Market Size and Growth Rate (2019-2024) & (M USD)

Figure 55. Global Business Processes Outsourcing Market Size Forecast by Value (2019-2030) & (M USD)

Figure 56. Global Business Processes Outsourcing Market Share Forecast by Type (2025-2030)

Figure 57. Global Business Processes Outsourcing Market Share Forecast by Application (2025-2030)



## I would like to order

Product name: Global Business Processes Outsourcing Market Research Report 2024(Status and Outlook)

Product link: <https://marketpublishers.com/r/GAE811722CA8EN.html>

Price: US\$ 2,800.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/GAE811722CA8EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

