

2009 Safe and Dangerous Locations

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Abstracts

As recently as earlier this year, many US and UK businesses made the decision to outsource offshore after considerable business case analysis, required transition planning and soul-searching about the best way to handle the magnitude of the human issues involved. Offshore suppliers can be reliably measured by cost savings delivered, service levels and downtime and weighted for compatibility with an organization based on customer reference checks.

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ASSESSING OFFSHORE LOCATIONS

THE SAFEST

THE RISKIEST

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