

# **Global Sales Tech Market Size study, by Type (Customer Relationship Management, Prospecting and Lead Generation, Sales Automation, Sales Reporting and Management, Project Management, Others), by Application (Medium-Sized Enterprises, Large Enterprises) and Regional Forecasts 2022-2032**

<https://marketpublishers.com/r/GC204C464144EN.html>

Date: August 2024

Pages: 200

Price: US\$ 4,950.00 (Single User License)

ID: GC204C464144EN

## **Abstracts**

Global Sales Tech Market is valued at approximately USD 36,748 million in 2023 and is anticipated to grow with a healthy growth rate of more than 16.33% over the forecast period 2024-2032. The sales tech market comprises a wide array of tools and systems designed to enhance sales methodologies, elevate productivity, and improve customer relationship management. Key components of this market include Customer Relationship Management (CRM) systems, sales automation tools, analytics platforms, communication tools, and sales engagement systems. The market is predominantly driven by the integration of AI and machine learning for predictive insights, the rising focus on mobile accessibility, seamless interoperability with other business tools, and an emphasis on enhancing customer experience.

The Global Sales Tech Market is driven by rapid shift to remote work environments has notably increased the risk of cybersecurity threats, pressuring sales tech providers to bolster security measures. The surge in data breaches and cyber-attacks targeting sales and CRM systems has highlighted the need for robust security protocols. Furthermore, the disruptions caused by the pandemic have led to delays in the implementation and integration of new sales tech tools, as remote working conditions often necessitate complex deployment and training procedures for new technologies. Moreover, Businesses are increasingly transitioning to e-commerce platforms, driving the demand for integrated sales and marketing tech solutions. The growth in omnichannel sales strategies is leveraging sales tech to unify online and offline sales

efforts is anticipated to create lucrative opportunities for the market. However, high cost and complex integration is going to impede the overall demand for the market during the forecast period 2024-2032.

The key regions considered for the Global Sales Tech Market study includes Asia Pacific, North America, Europe, Latin America, and Rest of the World. In 2023, North America emerged as the leading region in the global sales tech market attributed to the swift adoption of advanced technologies supported by a robust economic environment, which provides the financial resources for such investments. The presence of major tech companies such as Salesforce, HubSpot, and Microsoft fosters innovation and widespread use of sales tech solutions. Additionally, North America's well-developed IT infrastructure supports seamless deployment and integration of these tools, with both large corporations and tech-savvy SMEs leveraging sales tech to enhance efficiency and productivity, driven by a strong emphasis on improving customer experience. Furthermore, the market in Asia Pacific is anticipated to develop at the fastest rate over the forecast period 2024-2032.

Major market players included in this report are:

Salesforce  
LinkedIn  
HubSpot  
Zoho  
ZoomInfo  
Outreach  
Freshwork  
ClickFunnels  
Pipedrive  
Sugar CRM  
Clari  
Mindtickle, Inc.  
Leadfeeder

The detailed segments and sub-segment of the market are explained below:

By Type:

- Customer Relationship Management
- Prospecting and Lead Generation
- Sales Automation
- Sales Reporting and Management
- Project Management
- Others

By Application:

- Medium-Sized Enterprises

- Large Enterprises

By Region:

North America

- U.S.
- Canada

Europe

- UK
- Germany
- France
- Spain
- Italy
- ROE

Asia Pacific

- China
- India
- Japan
- Australia
- South Korea
- RoAPAC

Latin America

- Brazil
- Mexico
- RoLA

Middle East & Africa

- Saudi Arabia
- South Africa
- RoMEA

Years considered for the study are as follows:

- Historical year – 2022
- Base year – 2023
- Forecast period – 2024 to 2032

Key Takeaways:

- Market Estimates & Forecast for 10 years from 2022 to 2032.
- Annualized revenues and regional level analysis for each market segment.
- Detailed analysis of geographical landscape with Country level analysis of major regions.
- Competitive landscape with information on major players in the market.
- Analysis of key business strategies and recommendations on future market approach.
- Analysis of competitive structure of the market.

- Demand side and supply side analysis of the market

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