

Global Change and Configuration Management Market Size, by Components (Software and Services), Deployment (Cloud and On-premise), Organization Size (SMEs and Enterprises), Vertical and Regional Forecasts 2025-2035

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Abstracts

The Global Change and Configuration Management Market is valued at approximately USD 2.9 billion in 2024 and is projected to expand at a CAGR of more than 11.0% during the forecast period 2025-2035. Change and Configuration Management (CCM) has become a cornerstone of enterprise IT operations, ensuring that digital infrastructures remain agile, secure, and aligned with compliance standards. As organizations embrace hybrid and multi-cloud environments, the ability to streamline change processes and maintain configuration integrity has turned into a strategic imperative. The adoption of CCM solutions is largely being propelled by the digital transformation wave, growing cybersecurity concerns, and the demand for regulatory compliance across industries such as BFSI, healthcare, telecom, and government sectors. These factors together are cultivating a fertile ground for market acceleration in the years ahead.

The growing complexity of IT ecosystems is amplifying the demand for robust change and configuration management frameworks. With organizations increasingly relying on a mix of legacy systems and next-generation technologies, the risk of misconfigurations and downtime has escalated significantly. According to industry sources, nearly 70% of critical outages are attributed to poorly executed changes or configuration errors. This underscores the necessity for advanced CCM tools that can automate workflows, monitor compliance continuously, and ensure resilience. Moreover, the rise of DevOps practices and Infrastructure-as-Code (IaC) is further intensifying the adoption of CCM software, as enterprises strive to synchronize speed with governance. On the flip side,

high implementation costs and integration challenges continue to act as restraints, particularly for small and medium-sized enterprises, but cloud-native solutions are gradually lowering these barriers.

The detailed segments and sub-segments included in the report are:

By Components:

Software

Services

By Deployment:

Cloud

On-premise

By Organization Size:

SMEs

Enterprises

By Vertical:

BFSI

Healthcare

Telecom & IT

Retail & Consumer Goods

Manufacturing

Government & Defense

Energy & Utilities

Others

By Region:

North America

U.S.

Canada

Europe

UK

Germany

France

Spain

Italy

Rest of Europe

Asia Pacific

China

India

Japan

Australia

South Korea

Rest of Asia Pacific

Latin America

Brazil

Mexico

Middle East & Africa

UAE

Saudi Arabia

South Africa

Rest of Middle East & Africa

Software Solutions Expected to Dominate the Market

Software remains the dominant component segment in the global change and configuration management market, accounting for the largest share in 2024. Its leadership can be attributed to the increasing integration of artificial intelligence and automation into software platforms, enabling real-time monitoring, policy enforcement, and seamless change tracking. Enterprises are turning toward advanced CCM software to reduce human intervention, minimize compliance risks, and accelerate response times in dynamic IT environments. While services play a critical role in successful deployment and ongoing support, it is software that commands the lion's share, fueled by its capacity to enhance scalability and deliver immediate operational impact.

Cloud Deployment Leads Revenue Contribution

Cloud-based deployment models are currently generating the highest revenue in the market, driven by their flexibility, cost-effectiveness, and suitability for modern, distributed enterprises. With organizations shifting workloads to cloud environments, the demand for scalable and secure CCM solutions delivered via SaaS platforms has surged. This segment is further reinforced by the widespread adoption of DevOps pipelines, where cloud-native CCM tools ensure seamless integration and agile release management. Although on-premise deployment continues to find relevance in highly regulated industries requiring strict data control, cloud-based models are expected to maintain their dominance throughout the forecast horizon due to faster deployment cycles, lower upfront costs, and better adaptability to digital transformation journeys.

The key regions considered for the Global Change and Configuration Management Market study include North America, Europe, Asia Pacific, Latin America, and the Middle East & Africa. North America currently dominates the market, underpinned by advanced IT infrastructure, early adoption of automation technologies, and stringent compliance frameworks across financial services, healthcare, and government. The U.S., in particular, has emerged as a hub for innovation, with enterprises heavily investing in AI-driven CCM solutions to fortify cybersecurity defenses. Meanwhile, Asia Pacific is anticipated to register the fastest growth over the forecast period, owing to accelerated digital transformation in economies such as China, India, and Japan. Government-backed initiatives for smart cities, rapid expansion of cloud services, and the increasing penetration of mobile-first enterprises are key drivers fueling the market in this region. Europe continues to play a pivotal role as well, propelled by GDPR compliance requirements and growing investments in IT governance frameworks.

Major market players included in this report are:

IBM Corporation

BMC Software, Inc.

Micro Focus International plc

ServiceNow, Inc.

Broadcom Inc.

Oracle Corporation

Microsoft Corporation

Hewlett Packard Enterprise (HPE)

VMware, Inc.

Atlassian Corporation Plc

SolarWinds Worldwide, LLC

Ivanti, Inc.

Cherwell Software, LLC

ASG Technologies Group, Inc.

ManageEngine (Zoho Corporation)

Global Change and Configuration Management Market Report Scope:

Historical Data – 2023, 2024

Base Year for Estimation – 2024

Forecast period - 2025-2035

Report Coverage - Revenue forecast, Company Ranking, Competitive Landscape, Growth factors, and Trends

Regional Scope - North America; Europe; Asia Pacific; Latin America; Middle East & Africa

Customization Scope - Free report customization (equivalent to up to 8 analysts' working hours) with purchase. Addition or alteration to country, regional & segment scope*

The objective of the study is to define market sizes of different segments & countries in

Global Change and Configuration Management Market Size, by Components (Software and Services), Deployment (Clo...

recent years and to forecast the values for the coming years. The report is designed to incorporate both qualitative and quantitative aspects of the industry within the countries involved in the study. The report also provides detailed information about crucial aspects, such as driving factors and challenges, which will define the future growth of the market. Additionally, it incorporates potential opportunities in micro-markets for stakeholders to invest, along with a detailed analysis of the competitive landscape and product offerings of key players. The detailed segments and sub-segments of the market are explained below:

Key Takeaways:

Market Estimates & Forecast for 10 years from 2025 to 2035.

Annualized revenues and regional-level analysis for each market segment.

Detailed analysis of the geographical landscape with country-level analysis of major regions.

Competitive landscape with information on major players in the market.

Analysis of key business strategies and recommendations on future market approach.

Analysis of the competitive structure of the market.

Demand side and supply side analysis of the market.

Contents

CHAPTER 1. GLOBAL CHANGE AND CONFIGURATION MARKET REPORT SCOPE & METHODOLOGY

- 1.1. Research Objective
- 1.2. Research Methodology
 - 1.2.1. Forecast Model
 - 1.2.2. Desk Research
 - 1.2.3. Top Down and Bottom-Up Approach
- 1.3. Research Attributes
- 1.4. Scope of the Study
 - 1.4.1. Market Definition
 - 1.4.2. Market Segmentation
- 1.5. Research Assumption
 - 1.5.1. Inclusion & Exclusion
 - 1.5.2. Limitations
 - 1.5.3. Years Considered for the Study

CHAPTER 2. EXECUTIVE SUMMARY

- 2.1. CEO/CXO Standpoint
- 2.2. Strategic Insights
- 2.3. ESG Analysis
- 2.4. key Findings

CHAPTER 3. GLOBAL CHANGE AND CONFIGURATION MARKET FORCES ANALYSIS

- 3.1. Market Forces Shaping The Global Change and Configuration Market (2024-2035)
- 3.2. Drivers
 - 3.2.1. Digital transformation wave
 - 3.2.2. Growing cybersecurity concerns
- 3.3. Restraints
 - 3.3.1. High implementation costs
- 3.4. Opportunities
 - 3.4.1. Demand for regulatory compliance

CHAPTER 4. GLOBAL CHANGE AND CONFIGURATION INDUSTRY ANALYSIS

- 4.1. Porter's 5 Forces Model
 - 4.1.1. Bargaining Power of Buyer
 - 4.1.2. Bargaining Power of Supplier
 - 4.1.3. Threat of New Entrants
 - 4.1.4. Threat of Substitutes
 - 4.1.5. Competitive Rivalry
- 4.2. Porter's 5 Force Forecast Model (2024-2035)
- 4.3. PESTEL Analysis
 - 4.3.1. Political
 - 4.3.2. Economical
 - 4.3.3. Social
 - 4.3.4. Technological
 - 4.3.5. Environmental
 - 4.3.6. Legal
- 4.4. Top Investment Opportunities
- 4.5. Top Winning Strategies (2025)
- 4.6. Market Share Analysis (2024-2025)
- 4.7. Global Pricing Analysis And Trends 2025
- 4.8. Analyst Recommendation & Conclusion

CHAPTER 5. GLOBAL CHANGE AND CONFIGURATION MARKET SIZE & FORECASTS BY COMPONENT 2025-2035

- 5.1. Market Overview
- 5.2. Global Change and Configuration Market Performance - Potential Analysis (2025)
- 5.3. Software
 - 5.3.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 5.3.2. Market size analysis, by region, 2025-2035
- 5.4. Services
 - 5.4.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 5.4.2. Market size analysis, by region, 2025-2035

CHAPTER 6. GLOBAL CHANGE AND CONFIGURATION MARKET SIZE & FORECASTS BY DEPLOYMENT 2025-2035

- 6.1. Market Overview
- 6.2. Global Change and Configuration Market Performance - Potential Analysis (2025)
- 6.3. Cloud

- 6.3.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
- 6.3.2. Market size analysis, by region, 2025-2035
- 6.4. On premise
 - 6.4.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 6.4.2. Market size analysis, by region, 2025-2035

CHAPTER 7. GLOBAL CHANGE AND CONFIGURATION MARKET SIZE & FORECASTS BY ORGANIZATION SIZE 2025–2035

- 7.1. Market Overview
- 7.2. Global Change and Configuration Market Performance - Potential Analysis (2025)
- 7.3. SMEs
 - 7.3.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 7.3.2. Market size analysis, by region, 2025-2035
- 7.4. Enterprises
 - 7.4.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 7.4.2. Market size analysis, by region, 2025-2035

CHAPTER 8. GLOBAL CHANGE AND CONFIGURATION MARKET SIZE & FORECASTS BY ORGANIZATION SIZE 2025–2035

- 8.1. Market Overview
- 8.2. Global Change and Configuration Market Performance - Potential Analysis (2025)
- 8.3. BFSI
 - 8.3.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.3.2. Market size analysis, by region, 2025-2035
- 8.4. Healthcare
 - 8.4.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.4.2. Market size analysis, by region, 2025-2035
- 8.5. Telecom & IT
 - 8.5.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.5.2. Market size analysis, by region, 2025-2035
- 8.6. Retail & Consumer Goods
 - 8.6.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.6.2. Market size analysis, by region, 2025-2035
- 8.7. Manufacturing
 - 8.7.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.7.2. Market size analysis, by region, 2025-2035
- 8.8. Government & Defense

- 8.8.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
- 8.8.2. Market size analysis, by region, 2025-2035
- 8.9. Energy & Utilities
 - 8.9.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.9.2. Market size analysis, by region, 2025-2035
- 8.10. Others
 - 8.10.1. Top Countries Breakdown Estimates & Forecasts, 2024-2035
 - 8.10.2. Market size analysis, by region, 2025-2035

CHAPTER 9. GLOBAL CHANGE AND CONFIGURATION MARKET SIZE & FORECASTS BY REGION 2025–2035

- 9.1. Growth Change and Configuration Market, Regional Market Snapshot
- 9.2. Top Leading & Emerging Countries
- 9.3. North America Change and Configuration Market
 - 9.3.1. U.S. Change and Configuration Market
 - 9.3.1.1. Component breakdown size & forecasts, 2025-2035
 - 9.3.1.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.3.1.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.3.1.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.3.2. Canada Change and Configuration Market
 - 9.3.2.1. Component breakdown size & forecasts, 2025-2035
 - 9.3.2.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.3.2.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.3.2.4. Vertical breakdown size & forecasts, 2025-2035
- 9.4. Europe Change and Configuration Market
 - 9.4.1. UK Change and Configuration Market
 - 9.4.1.1. Component breakdown size & forecasts, 2025-2035
 - 9.4.1.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.4.1.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.4.1.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.4.2. Germany Change and Configuration Market
 - 9.4.2.1. Component breakdown size & forecasts, 2025-2035
 - 9.4.2.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.4.2.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.4.2.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.4.3. France Change and Configuration Market
 - 9.4.3.1. Component breakdown size & forecasts, 2025-2035
 - 9.4.3.2. Deployment breakdown size & forecasts, 2025-2035

- 9.4.3.3. Organization Size breakdown size & forecasts, 2025-2035
- 9.4.3.4. Vertical breakdown size & forecasts, 2025-2035
- 9.4.4. Spain Change and Configuration Market
 - 9.4.4.1. Component breakdown size & forecasts, 2025-2035
 - 9.4.4.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.4.4.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.4.4.4. Vertical breakdown size & forecasts, 2025-2035
- 9.4.5. Italy Change and Configuration Market
 - 9.4.5.1. Component breakdown size & forecasts, 2025-2035
 - 9.4.5.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.4.5.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.4.5.4. Vertical breakdown size & forecasts, 2025-2035
- 9.4.6. Rest of Europe Change and Configuration Market
 - 9.4.6.1. Component breakdown size & forecasts, 2025-2035
 - 9.4.6.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.4.6.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.4.6.4. Vertical breakdown size & forecasts, 2025-2035
- 9.5. Asia Pacific Change and Configuration Market
 - 9.5.1. China Change and Configuration Market
 - 9.5.1.1. Component breakdown size & forecasts, 2025-2035
 - 9.5.1.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.5.1.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.5.1.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.5.2. India Change and Configuration Market
 - 9.5.2.1. Component breakdown size & forecasts, 2025-2035
 - 9.5.2.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.5.2.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.5.2.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.5.3. Japan Change and Configuration Market
 - 9.5.3.1. Component breakdown size & forecasts, 2025-2035
 - 9.5.3.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.5.3.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.5.3.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.5.4. Australia Change and Configuration Market
 - 9.5.4.1. Component breakdown size & forecasts, 2025-2035
 - 9.5.4.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.5.4.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.5.4.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.5.5. South Korea Change and Configuration Market

- 9.5.5.1. Component breakdown size & forecasts, 2025-2035
- 9.5.5.2. Deployment breakdown size & forecasts, 2025-2035
- 9.5.5.3. Organization Size breakdown size & forecasts, 2025-2035
- 9.5.5.4. Vertical breakdown size & forecasts, 2025-2035
- 9.5.6. Rest of APAC Change and Configuration Market
 - 9.5.6.1. Component breakdown size & forecasts, 2025-2035
 - 9.5.6.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.5.6.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.5.6.4. Vertical breakdown size & forecasts, 2025-2035
- 9.6. Latin America Change and Configuration Market
 - 9.6.1. Brazil Change and Configuration Market
 - 9.6.1.1. Component breakdown size & forecasts, 2025-2035
 - 9.6.1.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.6.1.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.6.1.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.6.2. Mexico Change and Configuration Market
 - 9.6.2.1. Component breakdown size & forecasts, 2025-2035
 - 9.6.2.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.6.2.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.6.2.4. Vertical breakdown size & forecasts, 2025-2035
- 9.7. Middle East and Africa Change and Configuration Market
 - 9.7.1. UAE Change and Configuration Market
 - 9.7.1.1. Component breakdown size & forecasts, 2025-2035
 - 9.7.1.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.7.1.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.7.1.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.7.2. Saudi Arabia (KSA) Change and Configuration Market
 - 9.7.2.1. Component breakdown size & forecasts, 2025-2035
 - 9.7.2.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.7.2.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.7.2.4. Vertical breakdown size & forecasts, 2025-2035
 - 9.7.3. South Africa Change and Configuration Market
 - 9.7.3.1. Component breakdown size & forecasts, 2025-2035
 - 9.7.3.2. Deployment breakdown size & forecasts, 2025-2035
 - 9.7.3.3. Organization Size breakdown size & forecasts, 2025-2035
 - 9.7.3.4. Vertical breakdown size & forecasts, 2025-2035

CHAPTER 10. COMPETITIVE INTELLIGENCE

- 10.1. Top Market Strategies
- 10.2. IBM Corporation
 - 10.2.1. Company Overview
 - 10.2.2. Key Executives
 - 10.2.3. Company Snapshot
 - 10.2.4. Financial Performance (Subject to Data Availability)
 - 10.2.5. Product/Services Port
 - 10.2.6. Recent Development
 - 10.2.7. Market Strategies
 - 10.2.8. SWOT Analysis
- 10.3. BMC Software, Inc.
- 10.4. Micro Focus International plc
- 10.5. ServiceNow, Inc.
- 10.6. Broadcom Inc.
- 10.7. Oracle Corporation
- 10.8. Microsoft Corporation
- 10.9. Hewlett Packard Enterprise (HPE)
- 10.10. VMware, Inc.
- 10.11. Atlassian Corporation Plc
- 10.12. SolarWinds Worldwide, LLC
- 10.13. Ivanti, Inc.
- 10.14. Cherwell Software, LLC
- 10.15. SG Technologies Group, Inc.
- 10.16. ManageEngine (Zoho Corporation)

List Of Tables

LIST OF TABLES

- Table 1. Global Change and Configuration Market, Report Scope
- Table 2. Global Change and Configuration Market Estimates & Forecasts By Region 2024–2035
- Table 3. Global Change and Configuration Market Estimates & Forecasts By Segment 2024–2035
- Table 4. Global Change and Configuration Market Estimates & Forecasts By Segment 2024–2035
- Table 5. Global Change and Configuration Market Estimates & Forecasts By Segment 2024–2035
- Table 6. Global Change and Configuration Market Estimates & Forecasts By Segment 2024–2035
- Table 7. Global Change and Configuration Market Estimates & Forecasts By Segment 2024–2035
- Table 8. U.S. Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 9. Canada Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 10. UK Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 11. Germany Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 12. France Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 13. Spain Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 14. Italy Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 15. Rest Of Europe Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 16. China Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 17. India Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 18. Japan Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 19. Australia Change and Configuration Market Estimates & Forecasts, 2024–2035
- Table 20. South Korea Change and Configuration Market Estimates & Forecasts, 2024–2035
-

List Of Figures

LIST OF FIGURES

- Fig 1. Global Change and Configuration Market, Research Methodology
- Fig 2. Global Change and Configuration Market, Market Estimation Techniques
- Fig 3. Global Market Size Estimates & Forecast Methods
- Fig 4. Global Change and Configuration Market, Key Trends 2025
- Fig 5. Global Change and Configuration Market, Growth Prospects 2024–2035
- Fig 6. Global Change and Configuration Market, Porter's Five Forces Model
- Fig 7. Global Change and Configuration Market, Pestel Analysis
- Fig 8. Global Change and Configuration Market, Value Chain Analysis
- Fig 9. Change and Configuration Market By Application, 2025 & 2035
- Fig 10. Change and Configuration Market By Segment, 2025 & 2035
- Fig 11. Change and Configuration Market By Segment, 2025 & 2035
- Fig 12. Change and Configuration Market By Segment, 2025 & 2035
- Fig 13. Change and Configuration Market By Segment, 2025 & 2035
- Fig 14. North America Change and Configuration Market, 2025 & 2035
- Fig 15. Europe Change and Configuration Market, 2025 & 2035
- Fig 16. Asia Pacific Change and Configuration Market, 2025 & 2035
- Fig 17. Latin America Change and Configuration Market, 2025 & 2035
- Fig 18. Middle East & Africa Change and Configuration Market, 2025 & 2035
- Fig 19. Global Change and Configuration Market, Company Market Share Analysis (2025)

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