

Global Case Management Software Market Size study, by Function (Fraud Detection & Anti-Money Laundering, Incident Management, Investigation Management, Legal Workflow Management, Service Request), by Deployment (On-Cloud, On-Premises), by Enterprise Size (Large Enterprises, Small & Medium Enterprises), by Industry (Aerospace & Defense, Automotive & Transportation, Banking, Financial Services & Insurance, Building, Construction & Real Estate, Consumer Goods & Retail, Education, Energy & Utilities, Government & Public Sector, Healthcare & Life Sciences, Information Technology & Telecommunication, Manufacturing, Media & Entertainment, Travel & Hospitality), and Regional Forecasts 2022-2032

<https://marketpublishers.com/r/G81249E067CAEN.html>

Date: July 2024

Pages: 200

Price: US\$ 4,950.00 (Single User License)

ID: G81249E067CAEN

Abstracts

The global Case Management Software Market is valued at approximately USD 7.33 billion in 2023 and is anticipated to grow with a healthy growth rate of more than 15.12% over the forecast period 2024-2032. Case management software serves as a critical informational and managerial tool designed to support and enhance the handling of a case from initiation to resolution. This software encompasses a broad set of functionalities, including gathering and storing case information, automating workflows, tracking case progress, managing documents, and facilitating communication among

stakeholders. This software is adaptable to various sectors such as law, healthcare, social services, and customer support, providing tailored solutions for case-centric operations. The increasing need for automated case management workflows in the government and public sector boosts the demand for case management software. However, the concerns associated with privacy and confidentiality, along with the strict government regulations, are significant challenges faced by end users and operators. Companies are constantly enhancing data visualization and reporting tools to provide better insights for case outcomes. Moreover, the technological advancements in case management software, such as AI and machine learning, offer significant opportunities for key players.

The global case management software market is driven by the increasing importance of fraud detection and anti-money laundering functions. These systems utilize advanced analytics, including machine learning algorithms and pattern detection, to monitor transactions and customer behavior for anomalies that suggest fraudulent intent. They help adhere to compliance regulations by flagging suspicious activities and facilitating the generation of reports for regulatory bodies. In addition, these functions aid in risk assessment, allowing businesses to assign risk levels to different types of transactions based on historical data, which helps prioritize investigative efforts, thereby enhancing the organization's protective measures against financial crime. Incident management is a core component of case management software, focusing on the initial response to unforeseen events or disruptions. This function provides a structured method for capturing, documenting, and resolving incidents ranging from security breaches to operational failures. It includes creating, assigning, and tracking incidents to ensure their efficiency. Effective incident management helps organizations restore services to normal operations while minimizing negative impacts and learning from these incidents to prevent future recurrences.

In the Americas, particularly in the United States and Canada, robust legal systems, advanced healthcare sectors, and many social service organizations boost the demand for case management software. The consumer needs in these areas are primarily driven by a desire for efficiency, compliance with regulatory standards, and the need to manage a large volume of complex cases effectively. At the same time, the European Union (EU) countries manifest a high interest in case management software, with a focus on data protection, in light of stringent regulations and guidelines. The consumer need in this region revolves around software that provides comprehensive case management capabilities and maintains adequate data privacy and security measures. While the Middle East and African regions have shown increasing adoption of case management software, driven mainly by the governmental, legal, and financial services sectors. Consumer needs in these regions generally focus on improving the public sector's efficiency and transitioning from traditional paper-based systems to digitized

processes. Moreover, the Asia Pacific region, encompassing diverse economies such as China, Japan, and India, presents a rapidly growing market for case management software. A keen interest in improving government services through technology has led to an increased demand for software solutions that can manage large volumes of cases in China. Similarly, in India, the government's growing emphasis on digital initiatives, such as 'Digital India,' fosters a conducive environment for adopting case management solutions.

Major market players included in this report are:

- AbacusNext
- Actionstep
- AINS, Inc.
- Amazon Web Services, Inc.
- Appian Corporation
- Assembly Software LLC
- CaseFox
- CaseWorthy, Inc.
- Clio
- CloudLex, Inc.
- CosmoLex Cloud, LLC by ProfitSolv, LLC
- Coyote Analytics, LLC by urePoint Technologies
- Filevine, Inc.
- International Business Machines Corporation
- Kissflow Inc.

The detailed segments and sub-segment of the market are explained below:

By Function

- Fraud Detection & Anti-Money Laundering
- Incident Management
- Investigation Management
- Legal Workflow Management
- Service Request

By Deployment

- On-Cloud
- On-Premises

By Enterprise Size

- Large Enterprises
- Small & Medium Enterprises

By Industry

- Aerospace & Defense
- Automotive & Transportation

- Banking, Financial Services & Insurance
- Building, Construction & Real Estate
- Consumer Goods & Retail
- Education
- Energy & Utilities
- Government & Public Sector
- Healthcare & Life Sciences
- Information Technology & Telecommunication
- Manufacturing
- Media & Entertainment
- Travel & Hospitality

Common content for 'Report Description' By Region:

- North America
 - o U.S.
 - o Canada
- Europe
 - o UK
 - o Germany
 - o France
 - o Spain
 - o Italy
 - o ROE
- Asia Pacific
 - o China
 - o India
 - o Japan
 - o Australia
 - o South Korea
 - o RoAPAC
- Latin America
 - o Brazil
 - o Mexico
- Middle East & Africa
 - o Saudi Arabia
 - o South Africa
 - o RoMEA

Years considered for the study are as follows:

- Historical year – 2022
- Base year – 2023

- Forecast period – 2024 to 2032

Key Takeaways:

- Market Estimates & Forecast for 10 years from 2022 to 2032.
- Annualized revenues and regional level analysis for each market segment.
- Detailed analysis of geographical landscape with Country level analysis of major regions.
- Competitive landscape with information on major players in the market.
- Analysis of key business strategies and recommendations on future market approach.
- Analysis of competitive structure of the market.
- Demand side and supply side analysis of the market.

Contents

CHAPTER 1. GLOBAL CASE MANAGEMENT SOFTWARE MARKET EXECUTIVE SUMMARY

- 1.1. Global Case Management Software Market Size & Forecast (2022-2032)
- 1.2. Regional Summary
- 1.3. Segmental Summary
 - 1.3.1. By Function
 - 1.3.2. By Deployment
 - 1.3.3. By Enterprise Size
 - 1.3.4. By Industry
- 1.4. Key Trends
- 1.5. Recession Impact
- 1.6. Analyst Recommendation & Conclusion

CHAPTER 2. GLOBAL CASE MANAGEMENT SOFTWARE MARKET DEFINITION AND RESEARCH ASSUMPTIONS

- 2.1. Research Objective
- 2.2. Market Definition
- 2.3. Research Assumptions
 - 2.3.1. Inclusion & Exclusion
 - 2.3.2. Limitations
 - 2.3.3. Supply Side Analysis
 - 2.3.3.1. Availability
 - 2.3.3.2. Infrastructure
 - 2.3.3.3. Regulatory Environment
 - 2.3.3.4. Market Competition
 - 2.3.3.5. Economic Viability (Consumer's Perspective)
 - 2.3.4. Demand Side Analysis
 - 2.3.4.1. Regulatory frameworks
 - 2.3.4.2. Technological Advancements
 - 2.3.4.3. Environmental Considerations
 - 2.3.4.4. Consumer Awareness & Acceptance
- 2.4. Estimation Methodology
- 2.5. Years Considered for the Study
- 2.6. Currency Conversion Rates

CHAPTER 3. GLOBAL CASE MANAGEMENT SOFTWARE MARKET DYNAMICS

3.1. Market Drivers

- 3.1.1. Increasing Need for Automated Case Management Workflows
- 3.1.2. Rising Importance of Fraud Detection & Anti-Money Laundering
- 3.1.3. Growing Inclination towards On-Cloud Deployment

3.2. Market Challenges

- 3.2.1. Privacy and Confidentiality Concerns
- 3.2.2. Strict Government Regulations

3.3. Market Opportunities

- 3.3.1. Technological Advancements in AI and Machine Learning
- 3.3.2. Enhanced Data Visualization and Reporting Tools
- 3.3.3. Integration of Real-Time Monitoring and Fuel Management

CHAPTER 4. GLOBAL CASE MANAGEMENT SOFTWARE MARKET INDUSTRY ANALYSIS

4.1. Porter's 5 Force Model

- 4.1.1. Bargaining Power of Suppliers
- 4.1.2. Bargaining Power of Buyers
- 4.1.3. Threat of New Entrants
- 4.1.4. Threat of Substitutes
- 4.1.5. Competitive Rivalry
- 4.1.6. Futuristic Approach to Porter's 5 Force Model
- 4.1.7. Porter's 5 Force Impact Analysis

4.2. PESTEL Analysis

- 4.2.1. Political
- 4.2.2. Economical
- 4.2.3. Social
- 4.2.4. Technological
- 4.2.5. Environmental
- 4.2.6. Legal

4.3. Top investment opportunity

4.4. Top winning strategies

4.5. Disruptive Trends

4.6. Industry Expert Perspective

4.7. Analyst Recommendation & Conclusion

CHAPTER 5. GLOBAL CASE MANAGEMENT SOFTWARE MARKET SIZE &

FORECASTS BY FUNCTION 2022-2032

5.1. Segment Dashboard

5.2. Global Case Management Software Market: Function Revenue Trend Analysis, 2022 & 2032 (USD Million)

5.2.1. Fraud Detection & Anti-Money Laundering

5.2.2. Incident Management

5.2.3. Investigation Management

5.2.4. Legal Workflow Management

5.2.5. Service Request

CHAPTER 6. GLOBAL CASE MANAGEMENT SOFTWARE MARKET SIZE & FORECASTS BY DEPLOYMENT 2022-2032

6.1. Segment Dashboard

6.2. Global Case Management Software Market: Deployment Revenue Trend Analysis, 2022 & 2032 (USD Million)

6.2.1. On-Cloud

6.2.2. On-Premises

CHAPTER 7. GLOBAL CASE MANAGEMENT SOFTWARE MARKET SIZE & FORECASTS BY ENTERPRISE SIZE 2022-2032

7.1. Segment Dashboard

7.2. Global Case Management Software Market: Enterprise Size Revenue Trend Analysis, 2022 & 2032 (USD Million)

7.2.1. Large Enterprises

7.2.2. Small & Medium Enterprises

CHAPTER 8. GLOBAL CASE MANAGEMENT SOFTWARE MARKET SIZE & FORECASTS BY INDUSTRY 2022-2032

8.1. Segment Dashboard

8.2. Global Case Management Software Market: Industry Revenue Trend Analysis, 2022 & 2032 (USD Million)

8.2.1. Aerospace & Defense

8.2.2. Automotive & Transportation

8.2.3. Banking, Financial Services & Insurance

8.2.4. Building, Construction & Real Estate

- 8.2.5. Consumer Goods & Retail
- 8.2.6. Education
- 8.2.7. Energy & Utilities
- 8.2.8. Government & Public Sector
- 8.2.9. Healthcare & Life Sciences
- 8.2.10. Information Technology & Telecommunication
- 8.2.11. Manufacturing
- 8.2.12. Media & Entertainment
- 8.2.13. Travel & Hospitality

CHAPTER 9. GLOBAL CASE MANAGEMENT SOFTWARE MARKET SIZE & FORECASTS BY REGION 2022-2032

- 9.1. North America Case Management Software Market
 - 9.1.1. U.S. Case Management Software Market
 - 9.1.1.1. Function breakdown size & forecasts, 2022-2032
 - 9.1.1.2. Deployment breakdown size & forecasts, 2022-2032
 - 9.1.2. Canada Case Management Software Market
- 9.2. Europe Case Management Software Market
 - 9.2.1. U.K. Case Management Software Market
 - 9.2.2. Germany Case Management Software Market
 - 9.2.3. France Case Management Software Market
 - 9.2.4. Spain Case Management Software Market
 - 9.2.5. Italy Case Management Software Market
 - 9.2.6. Rest of Europe Case Management Software Market
- 9.3. Asia-Pacific Case Management Software Market
 - 9.3.1. China Case Management Software Market
 - 9.3.2. India Case Management Software Market
 - 9.3.3. Japan Case Management Software Market
 - 9.3.4. Australia Case Management Software Market
 - 9.3.5. South Korea Case Management Software Market
 - 9.3.6. Rest of Asia Pacific Case Management Software Market
- 9.4. Latin America Case Management Software Market
 - 9.4.1. Brazil Case Management Software Market
 - 9.4.2. Mexico Case Management Software Market
 - 9.4.3. Rest of Latin America Case Management Software Market
- 9.5. Middle East & Africa Case Management Software Market
 - 9.5.1. Saudi Arabia Case Management Software Market
 - 9.5.2. South Africa Case Management Software Market

9.5.3. Rest of Middle East & Africa Case Management Software Market

CHAPTER 10. COMPETITIVE INTELLIGENCE

10.1. Key Company SWOT Analysis

10.1.1. Company

10.1.2. Company

10.1.3. Company

10.2. Top Market Strategies

10.3. Company Profiles

10.3.1. AbacusNext

10.3.1.1. Key Information

10.3.1.2. Overview

10.3.1.3. Financial (Subject to Data Availability)

10.3.1.4. Product Summary

10.3.1.5. Market Strategies

10.3.2. Actionstep

10.3.3. AINS, Inc.

10.3.4. Amazon Web Services, Inc.

10.3.5. Appian Corporation

10.3.6. Assembly Software LLC

10.3.7. CaseFox

10.3.8. CaseWorthy, Inc.

10.3.9. Clio

10.3.10. CloudLex, Inc.

10.3.11. CosmoLex Cloud, LLC by ProfitSolv, LLC

10.3.12. Coyote Analytics, LLC by urePoint Technologies

10.3.13. Filevine, Inc.

10.3.14. International Business Machines Corporation

10.3.15. Kissflow Inc.

CHAPTER 11. RESEARCH PROCESS

11.1. Research Process

11.1.1. Data Mining

11.1.2. Analysis

11.1.3. Market Estimation

11.1.4. Validation

11.1.5. Publishing

11.2. Research Attributes

List Of Tables

LIST OF TABLES

TABLE 1. Global Case Management Software market, report scope

TABLE 2. Global Case Management Software market estimates & forecasts by Region 2022-2032 (USD Million)

TABLE 3. Global Case Management Software market estimates & forecasts by Function 2022-2032 (USD Million)

TABLE 4. Global Case Management Software market estimates & forecasts by Deployment 2022-2032 (USD Million)

TABLE 5. Global Case Management Software market by segment, estimates & forecasts, 2022-2032 (USD Million)

TABLE 6. Global Case Management Software market by region, estimates & forecasts, 2022-2032 (USD Million)

TABLE 7. Global Case Management Software market by segment, estimates & forecasts, 2022-2032 (USD Million)

TABLE 8. Global Case Management Software market by region, estimates & forecasts, 2022-2032 (USD Million)

TABLE 9. Global Case Management Software market by segment, estimates & forecasts, 2022-2032 (USD Million)

TABLE 10. Global Case Management Software market by region, estimates & forecasts, 2022-2032 (USD Million)

TABLE 11. Global Case Management Software market by segment, estimates & forecasts, 2022-2032 (USD Million)

TABLE 12. Global Case Management Software market by region, estimates & forecasts, 2022-2032 (USD Million)

TABLE 13. Global Case Management Software market by segment, estimates & forecasts, 2022-2032 (USD Million)

TABLE 14. Global Case Management Software market by region, estimates & forecasts, 2022-2032 (USD Million)

TABLE 15. U.S. Case Management Software market estimates & forecasts, 2022-2032 (USD Million)

TABLE 16. U.S. Case Management Software market estimates & forecasts by segment 2022-2032 (USD Million)

TABLE 17. U.S. Case Management Software market estimates & forecasts by segment 2022-2032 (USD Million)

TABLE 18. Canada Case Management Software market estimates & forecasts, 2022-2032 (USD Million)

TABLE 19. Canada Case Management Software market estimates & forecasts by segment 2022-2032 (USD Million)

TABLE 20. Canada Case Management Software market estimates & forecasts by segment 2022-2032 (USD Million)

...

This list is not complete, the final report does contain more than 100 tables. The list may be updated in the final deliverable.

List Of Figures

LIST OF FIGURES

- FIG 1. Global Case Management Software market, research methodology
- FIG 2. Global Case Management Software market, market estimation techniques
- FIG 3. Global market size estimates & forecast methods.
- FIG 4. Global Case Management Software market, key trends 2023
- FIG 5. Global Case Management Software market, growth prospects 2022-2032
- FIG 6. Global Case Management Software market, Porter's 5 force model
- FIG 7. Global Case Management Software market, PESTEL analysis
- FIG 8. Global Case Management Software market, value chain analysis
- FIG 9. Global Case Management Software market by segment, 2022 & 2032 (USD Million)
- FIG 10. Global Case Management Software market by segment, 2022 & 2032 (USD Million)
- FIG 11. Global Case Management Software market by segment, 2022 & 2032 (USD Million)
- FIG 12. Global Case Management Software market by segment, 2022 & 2032 (USD Million)
- FIG 13. Global Case Management Software market by segment, 2022 & 2032 (USD Million)
- FIG 14. Global Case Management Software market, regional snapshot 2022 & 2032
- FIG 15. North America Case Management Software market 2022 & 2032 (USD Million)
- FIG 16. Europe Case Management Software market 2022 & 2032 (USD Million)
- FIG 17. Asia Pacific Case Management Software market 2022 & 2032 (USD Million)
- FIG 18. Latin America Case Management Software market 2022 & 2032 (USD Million)
- FIG 19. Middle East & Africa Case Management Software market 2022 & 2032 (USD Million)
- FIG 20. Global Case Management Software market, company market share analysis (2023)

...

This list is not complete, the final report does contain more than 50 figures. The list may be updated in the final deliverable.

I would like to order

Product name: Global Case Management Software Market Size study, by Function (Fraud Detection & Anti-Money Laundering, Incident Management, Investigation Management, Legal Workflow Management, Service Request), by Deployment (On-Cloud, On-Premises), by Enterprise Size (Large Enterprises, Small & Medium Enterprises), by Industry (Aerospace & Defense, Automotive & Transportation, Banking, Financial Services & Insurance, Building, Construction & Real Estate, Consumer Goods & Retail, Education, Energy & Utilities, Government & Public Sector, Healthcare & Life Sciences, Information Technology & Telecommunication, Manufacturing, Media & Entertainment, Travel & Hospitality), and Regional Forecasts 2022-2032

Product link: <https://marketpublishers.com/r/G81249E067CAEN.html>

Price: US\$ 4,950.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G81249E067CAEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:

Last name:

Email:

Company:

Address:

City:

Zip code:

Country:

Tel:

Fax:

Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970