+44 20 8123 2220
info@marketpublishers.com

Global Backoffice Workforce Management Market Size study, by Solution (Operation Visualizer, Performance Management, Back-Office Optimization, Robotic Process Automation, Desktop & Process Analytics, Others), by Deployment (On-Premises, On-Cloud, Hybrid), by End-User (IT & Telecommunication, BFSI, Retail & E-commerce, Transportation, Government, Others) and Regional Forecasts 2018-2025

https://marketpublishers.com/r/G9B0CBA9713EN.html
Date: February 2019
Pages: 200
Price: US$ 2,568.00 (Single User License)
ID: G9B0CBA9713EN

Abstracts

Global Backoffice Workforce Management Market to reach USD XX billion by 2025.

Global Backoffice Workforce Management Market valued approximately USD XX billion in 2017 is anticipated to grow with a healthy growth rate of more than XX% over the forecast period 2018-2025. The Backoffice Workforce Management Market is continuously growing in global scenario over the upcoming years. Back-office workforce management can be defined as the process or software that is essential for smooth and productive business operation of enterprise. The most efficient work-force management solution come from self-service modules that boost employees to put forth their own schedule preferences and to manage time off and change shifts, as required. Back-Office work force management solution offers a dynamic platform to enterprise to manage their work an assign service level to each task. Reduction in cost due to workforce management and increase in productivity are the key driving factors of the market across the world. Furthermore, growing acceptance of cloud services is creating numerous opportunity in the market over the upcoming years. Backoffice workforce management improved planning which reduces stress & overtaxing of employees, it reduces processing time & improved customer experience, it improves employee

+44 20 8123 2220
info@marketpublishers.com

satisfaction and it improves visibility & transparency. These benefits of Backoffice Workforce Management also increasing demand among its end-user industries over the upcoming years. However, lack of awareness among enterprises about the back office workforce management solution is the restraining factors of the market across the globe. The regional analysis of Global Backoffice Workforce Management Market is considered for the key regions such as Asia Pacific, North America, Europe, Latin America and Rest of the World.

The major market player included in this report are:

Monet Software (US)

Verint System Inc. (US)

SWOT Analysis

ActoiveOps Limited (United Kingdom)

Calabrio (US)

Aspect Software

Cicero Inc. (US)

Teleopti (Sweden)

Intradiem (US)

Genesys (US)

The objective of the study is to define market sizes of different segments & countries in recent years and to forecast the values to the coming eight years. The report is designed to incorporate both qualitative and quantitative aspects of the industry within each of the regions and countries involved in the study. Furthermore, the report also caters the detailed information about the crucial aspects such as driving factors & challenges which will define the future growth of the market. Additionally, the report shall also incorporate available opportunities in micro markets for stakeholders to invest along with the detailed analysis of competitive landscape and product offerings of key

+44 20 8123 2220
info@marketpublishers.com

players. The detailed segments and sub-segment of the market are explained below:

By Solution:

- Operation Visualizer
- Performance Management
- Back-Office Optimization
- Robotic Process Automation
- Desktop & Process Analytics
- Others

By Deployment:

- On-Premises
- On-Cloud
- Hybrid

By End-User:

- IT & Telecommunication
- BFSI
- Retail & E-commerce
- Transportation
- Government
- Others

+44 20 8123 2220
info@marketpublishers.com

By Regions:

- North America
  - U.S.
  - Canada
- Europe
  - UK
  - Germany
- Asia Pacific
  - China
  - India
  - Japan
- Latin America
  - Brazil
  - Mexico
- Rest of the World

Furthermore, years considered for the study are as follows:

- Historical year – 2015, 2016
- Base year – 2017

+44 20 8123 2220
info@marketpublishers.com

Forecast period – 2018 to 2025

Target Audience of the Global Backoffice Workforce Management Market in Market Study:

Key Consulting Companies & Advisors

Large, medium-sized, and small enterprises

Venture capitalists

Value-Added Resellers (VARs)

Third-party knowledge providers

Investment bankers

Investors

+44 20 8123 2220
info@marketpublishers.com

Contents

CHAPTER 1. EXECUTIVE SUMMARY

1.1. Market Snapshot
1.2. Key Trends
1.3. Global & Segmental Market Estimates & Forecasts, 2015-2025 (USD Billion)
  1.3.1. Backoffice Workforce Management Market, by Solution, 2015-2025 (USD Billion)
  1.3.2. Backoffice Workforce Management Market, by Deployment, 2015-2025 (USD Billion)
  1.3.3. Backoffice Workforce Management Market, by End-User, 2015-2025 (USD Billion)
  1.3.4. Backoffice Workforce Management Market, by Region, 2015-2025 (USD Billion)
1.4. Estimation Methodology
1.5. Research Assumption

CHAPTER 2. BACKOFFICE WORKFORCE MANAGEMENT MARKET DEFINITION AND SCOPE

2.1. Objective of the Study
2.2. Market Definition & Scope
  2.2.1. Industry Evolution
  2.2.2. Scope of the Study
2.3. Years Considered for the Study
2.4. Currency Conversion Rates

CHAPTER 3. BACKOFFICE WORKFORCE MANAGEMENT MARKET DYNAMICS

3.1. See Saw Analysis
  3.1.1. Market Drivers
  3.1.2. Market Challenges
  3.1.3. Market Opportunities

CHAPTER 4. BACKOFFICE WORKFORCE MANAGEMENT MARKET INDUSTRY ANALYSIS

4.1. Porter’s 5 Force Model
  4.1.1. Bargaining Power of Buyers

+44 20 8123 2220
info@marketpublishers.com

4.1.2. Bargaining Power of Suppliers
4.1.3. Threat of New Entrants
4.1.4. Threat of Substitutes
4.1.5. Competitive Rivalry
4.1.6. Futuristic Approach to Porter’s 5 Force Model
4.2. PEST Analysis
4.2.1. Political Scenario
4.2.2. Economic Scenario
4.2.3. Social Scenario
4.2.4. Technological Scenario
4.3. Value Chain Analysis
4.3.1. Supplier
4.3.2. Manufacturers/Service Provider
4.3.3. Distributors
4.3.4. End-Users
4.4. Key Buying Criteria
4.5. Regulatory Framework
4.6. Cost Structure Analysis
4.6.1. Raw Material Cost Analysis
4.6.2. Manufacturing Cost Analysis
4.6.3. Labour Cost Analysis
4.7. Investment Vs Adoption Scenario
4.8. Analyst Recommendation & Conclusion

CHAPTER 5. BACKOFFICE WORKFORCE MANAGEMENT MARKET, BY SOLUTION

5.1. Market Snapshot
5.2. Market Performance - Potential Model
5.3. Key Market Players
5.4. Backoffice Workforce Management Market, Sub Segment Analysis
5.4.1. Operation Visualizer
5.4.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
5.4.1.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
5.4.2. Performance Management
5.4.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
5.4.2.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
5.4.3. Back-Office Optimization
5.4.3.1. Market estimates & forecasts, 2015-2025 (USD Billion)

+44 20 8123 2220
info@marketpublishers.com

5.4.3.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
5.4.4. Robotic Process Automation
5.4.4.1. Market estimates & forecasts, 2015-2025 (USD Billion)
5.4.4.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
5.4.5. Desktop & Process Analytics
5.4.5.1. Market estimates & forecasts, 2015-2025 (USD Billion)
5.4.5.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
5.4.6. Others
5.4.6.1. Market estimates & forecasts, 2015-2025 (USD Billion)
5.4.6.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)

CHAPTER 6. BACKOFFICE WORKFORCE MANAGEMENT MARKET, BY DEPLOYMENT

6.1. Market Snapshot
6.2. Market Performance - Potential Model
6.3. Key Market Players
6.4. Backoffice Workforce Management Market, Sub Segment Analysis
6.4.1. On-Premises
6.4.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
6.4.1.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
6.4.2. On-Cloud
6.4.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
6.4.2.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
6.4.3. Hybrid
6.4.3.1. Market estimates & forecasts, 2015-2025 (USD Billion)
6.4.3.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)

CHAPTER 7. BACKOFFICE WORKFORCE MANAGEMENT MARKET, BY END-USER

7.1. Market Snapshot
7.2. Market Performance - Potential Model
7.3. Key Market Players
7.4. Backoffice Workforce Management Market, Sub Segment Analysis
7.4.1. IT & Telecommunication
7.4.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
7.4.1.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
7.4.2. BFSI

+44 20 8123 2220
info@marketpublishers.com

7.4.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
7.4.2.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
7.4.3. Retail & E-commerce
7.4.3.1. Market estimates & forecasts, 2015-2025 (USD Billion)
7.4.3.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
7.4.4. Transportation
7.4.4.1. Market estimates & forecasts, 2015-2025 (USD Billion)
7.4.4.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
7.4.5. Government
7.4.5.1. Market estimates & forecasts, 2015-2025 (USD Billion)
7.4.5.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)
7.4.6. Others
7.4.6.1. Market estimates & forecasts, 2015-2025 (USD Billion)
7.4.6.2. Regional breakdown estimates & forecasts, 2015-2025 (USD Billion)

CHAPTER 8. BACKOFFICE WORKFORCE MANAGEMENT MARKET, BY REGIONAL ANALYSIS

8.1. Backoffice Workforce Management Market, Regional Market Snapshot (2015-2025)
8.2. North America Backoffice Workforce Management Market Snapshot
8.2.1. U.S.
8.2.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.2.1.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.2.1.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.2.1.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.2.2. Canada
8.2.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.2.2.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.2.2.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.2.2.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3. Europe Backoffice Workforce Management Market Snapshot
8.3.1. U.K.
8.3.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.3.1.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.1.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.1.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.2. Germany
8.3.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.3.2.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)

+44 20 8123 2220
info@marketpublishers.com

8.3.2.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.2.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.3. France
8.3.3.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.3.3.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.3.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.3.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.4. Rest of Europe
8.3.4.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.3.4.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.4.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.3.4.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4. Asia Backoffice Workforce Management Market Snapshot
8.4.1. China
8.4.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.4.1.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.1.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.1.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.2. India
8.4.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.4.2.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.2.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.2.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.3. Japan
8.4.3.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.4.3.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.3.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.3.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.4. Rest of Asia Pacific
8.4.4.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.4.4.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.4.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.4.4.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.5. Latin America Backoffice Workforce Management Market Snapshot
8.5.1. Brazil
8.5.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.5.1.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.5.1.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.5.1.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)

+44 20 8123 2220
info@marketpublishers.com

8.5.2. Mexico
8.5.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.5.2.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.5.2.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.5.2.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.6. Rest of The World
8.6.1. South America
8.6.1.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.6.1.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.6.1.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.6.1.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.6.2. Middle East and Africa
8.6.2.1. Market estimates & forecasts, 2015-2025 (USD Billion)
8.6.2.2. Solution breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.6.2.3. Deployment breakdown estimates & forecasts, 2015-2025 (USD Billion)
8.6.2.4. End-User breakdown estimates & forecasts, 2015-2025 (USD Billion)

CHAPTER 9. COMPETITIVE INTELLIGENCE

9.1. Company Market Share (Subject to Data Availability)
9.2. Top Market Strategies
9.3. Company Profiles
9.3.1. Monet Software (US)
9.3.1.1. Overview
9.3.1.2. Financial (Subject to Data Availability)
9.3.1.3. Summary
9.3.1.4. Recent Developments
9.3.2. Verint System Inc. (US)
9.3.3. SWOT Analysis
9.3.4. ActoiveOps Limited (United Kingdom)
9.3.5. Calabrio (US)
9.3.6. Aspect Software
9.3.7. Cicero Inc. (US)
9.3.8. Teleopti (Sweden)
9.3.9. Intradiem (US)
9.3.10. Genesys (US)

CHAPTER 10. RESEARCH PROCESS

+44 20 8123 2220
info@marketpublishers.com

10.1. Research Process
10.1.1. Data Mining
10.1.2. Analysis
10.1.3. Market Estimation
10.1.4. Validation
10.1.5. Publishing
10.1.6. Research Assumption

+44 20 8123 2220
info@marketpublishers.com

I would like to order

Product name: Global Backoffice Workforce Management Market Size study, by Solution (Operation Visualizer, Performance Management, Back-Office Optimization, Robotic Process Automation, Desktop & Process Analytics, Others), by Deployment (On-Premises, On-Cloud, Hybrid), by End-User (IT & Telecommunication, BFSI, Retail & E-commerce, Transportation, Government, Others) and Regional Forecasts 2018-2025

Product link: https://marketpublishers.com/r/G9B0CBA9713EN.html

Price: US$ 2,568.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:
info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page https://marketpublishers.com/r/G9B0CBA9713EN.html

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

**All fields are required

Custumer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at https://marketpublishers.com/docs/terms.html

+44 20 8123 2220
info@marketpublishers.com

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970