

# **UK Contact Center Market Report 2018**

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# **Abstracts**

With the slowdown in world economic growth, the Contact Center industry has also suffered a

certain impact, but still maintained a relatively optimistic growth, the past four years, Contact

Center market size to maintain the average annual growth rate of \*\*% from XXXX million \$ in

2014 to XXXX million \$ in 2017, BisReport analysts believe that in the next few years, Contact

Center market size will be further expanded, we expect that by 2022, The market size of the Contact Center will reach XXXX million \$.

This Report covers the Major Players' data, including: shipment, revenue, gross profit, interview

record, business distribution etc., these data help the consumer know about the competitors

better.

Besides, the report also covers segment data, including: type segment, industry segment etc.

cover different segment market size. Also cover different industries clients' information, which is

very important for the Major Players. If you need more information, please contact BisReport

Section 1: Free - Definition

Section (2 3): 1200 USD - Major Player Detail

Avaya



# Cisco Systems

Genesys

Huawei Technologies

3CLogic

8x8

Aastra

Altitude Software

**Aspect Software** 

**Connect First** 

Convergys

CRMXchange

Five9

Fujitsu

HP

IBM

**InContact** 

Interactive Intelligence

Mitel Networks

**NICE** 

Noble Systems

Oracle

Presence Technology

SAP

ShoreTel

Syntel

Teleopti

Unify

Verint Systems

**Verizon Communications** 

Section (4 5): 500 USD -

—Product Type Segmentation

On-premises

Hosted

—Industry Segmentation

Healthcare

Hospitality

Manufacturing



# Telecommunications Others

Section 6: 400 USD - Trend (2018-2022)

Section 7: 300 USD - Type Detail

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