

Europe (UK, Germany and France, Netherlands, Russia, Spain) Contact Center Market 2018

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Abstracts

Description

Market Segment by Players, this report covers

- Teleperformance
- Convergys (Stream)
- Sykes Enterprises
- Transcom
- Atento
- Arvato
- West Corporation
- Acticall (Sitel)
- TeleTech Holdings
- Comdata Group
- Serco
- Concentrix

Market Segment by Countries, regional analysis covers

- UK
- Germany
- France
- Netherlands
- Russia
- Spain
- Italy

Market Segment by Type, covers

- Mass Market Center
- B2B Center

- Universal Center

Market Segment by Applications, can be divided into

- Telecommunication
- BFSI
- Government and Public Sector
- Healthcare and Life Sciences
- Retail and Consumer Goods

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