

2011 U.S. Telemarketing Services Industry-Jobs & Wages Report

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Abstracts

The Telemarketing Services Industry-Jobs & Wages report, published annually by Barnes Reports, contains timely and accurate industry statistics, forecasts and demographics on industry job titles, fringe benefits, employment and hourly and annual wages and salaries. The report features 2011 current and 2012 forecast estimates on the median wages and salaries (plus 10th, 25th, 75th, 90th percentiles) nationally and for all 50 U.S. States. The report also includes industry definition, 5-year historical trends on industry sales, establishments and employment, and a 5-year trend on median wages and salaries for up to 50 industry job titles.



Contents

Users' Guide, Industry Definition and Related Industries, Industry Establishments, Sales & Employment Trends, Industry Ratios, Establishments, Firms & Payroll, Percentiles of Job Titles - Hourly & Annual Wages, 5-Year Trends of Job Titles - Hourly & Annual Wages, 5-Year Trends of Payroll & Fringe Benefits, Industry Job Titles:, Management occupations, Chief executives, General and operations managers, Sales managers, Administrative services managers, Business and financial operations occupations, Training and development specialists, Management analysts, Business operations specialists, all other, Accountants and auditors, Computer and mathematical science occupations, Computer programmers, Computer support specialists, Computer systems analysts, Network and computer systems administrators, Legal occupations, Court reporters, Arts, design, entertainment, sports, and media, Healthcare support occupations, Medical transcriptionists, Sales and related occupations, First-line supervisors/managers of non-retail sales workers, Counter and rental clerks, Retail salespersons, Sales representatives, services, all other, Sales representatives, wholesale/mfg, except technical, Telemarketers, Office and administrative support occupations, First-line supervisors/managers of admin workers, Switchboard operators, including answering service, Bill and account collectors, Billing and posting clerks and machine operators, Bookkeeping, accounting, and auditing clerks, Customer service representatives, Order clerks, Receptionists and information clerks, Production, planning, and expediting clerks, Shipping, receiving, and traffic clerks, Stock clerks and order fillers, Executive secretaries and administrative assistants, Secretaries, except legal, medical, and executive, Computer operators, Data entry keyers, Word processors and typists, Mail clerks and mail machine operators, except postal, Office clerks, general, Office machine operators, except computer, Installation, maintenance, and repair occupations, Appendix,



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