

Fax Services Market - Global Outlook and Forecast 2017 - 2022

<https://marketpublishers.com/r/F165A2D402FEN.html>

Date: October 2017

Pages: 148

Price: US\$ 3,500.00 (Single User License)

ID: F165A2D402FEN

Abstracts

The global fax services market is likely to cross \$2.8 billion by 2022

Biscom, RingCentral, eFax, HelloFax, SRFax, Nextiva, Open Text, and Xmedius are the major players in the market. The increase in the adoption of cloud-based VOIP services is likely to lead to the growth of hybrid fax services, thereby declining the deployment of traditional on-premises fax services. The deployment of hybrid models is likely to increase during the forecast period. Regulated industries such as healthcare and financials are the major end-users of faxing services, followed by legal, manufacturing, logistics, and transportation sectors. The revenue contribution by the government agencies is also higher and is expected to grow during the forecast period. North America is expected to lead the market followed by Europe.

Report Timeline

Base Year: 2016

Forecast Year: 2017–2022

Major vendors profiled in the report are as following:

RingCentral

Biscom

eFax

HelloFax

SRFax

Nextiva

Open Text

XMedius

Other prominent vendors include ActFax, Alhambra, Alt-N Technology, Cleo, Copia International, Concord Technologies, Crosby Fax, Data on Call, eComfax (Cloud Worldwide Services), Equisys, Esker, EtherFax, Extracomm, FaxAge, FaxCore, GFI Software, GoldFax, iFax, Imagicle, InterFAX, Joyhong Software, Kofax, Lane Telecommunication, Messagenet, MetroFax, Monfax - Bjt Partners, MyFax, Neotel (Liquid Telecom), OceanX Technology, Upland Software (Omtool), PamFax, Retarus, Softlinx, Sfax, Utbox.

SCOPE OF THE REPORT

The study considers the present scenario of the global fax services market and its market dynamics for the period 2017-2022. It covers a detailed overview of various market growth enablers, restraints, and trends. The study covers both the demand and supply side of the market. It also profiles and analyzes the leading 6 companies and 24 other prominent companies operating in the market.

To calculate the market size, the report considers the revenue generated by vendors in the market through subscription of fax services by end-users. It also considers geographical revenue via customer operating locations.

The report provides the analysis of the key segments of the market by user, distribution channel, geography, and vendors. It provides a detailed analysis of revenue from various segments:

Deployment Type

On-premises fax

Online fax

Hybrid fax

User Types

Individual and home office

Small and medium enterprises (SMEs)

Large enterprises

Industry Sector

Health sector

BFSI

Legal sector

Manufacturing, transportation, and logistics sector

Other sectors

Application

Production

End-user

Major Geographies

APAC

EMEA

Latin America

North America

Key Countries

Australia

Brazil

Canada

China

France

Germany

South Africa

UAE

UK

US

The report provides a holistic view of the global market, the companies involved in the market, and the factors driving its growth. It also provides information on some of the latest trends that have started to surface and are likely to become strong market driving forces over the next five years. This report also provides the Porter's Five Forces analysis along with a description of each force and its impact on the market. Further, the report also provides complete value chain analysis of the global market.

Fax Services Market: Key Vendor Analysis

Global players are likely to grow inorganically by acquiring regional or local players

The fax services market is becoming competitive due to the evolution of cloud-based faxing technology. Many vendors offering on-premises solutions that integrate office and individual fax machines are now involved in offering cloud-based faxing solutions without the need to separate fax hardware and software. Open Text is the leading provider of on-premise fax solution, whereas the cloud-based faxing services is dominated by J2 Global.

Biscom, eFax, HelloFax, SRFax, Nextiva, Open Text, RingCentral, and XMedius are major vendors profiled in the report

Fax Services Market Dynamics

Increased adoption of cloud-based communication and collaboration platforms to drive the market growth

Increased awareness about operating green office environment, regulatory compliance requiring fax services, flexibility and scalability of internet fax, and increased adoption of cloud-based communication and collaboration platforms are the major factors that are driving the market growth. Further, the report includes the latest trends and opportunities such as high preference for green offices. With increasing adoption of fax services, the consumption of paper can be controlled to a large extent, which can lead to the greener and cleaner environment. Other trends explained in the report are migration to the cloud-based faxing model, availability of hybrid fax solutions, and vendor consolidation.

Fax Services Market: Segmental Overview

The Healthcare sector will contribute maximum revenue

In terms of industry sectors, the use of fax services is high in the healthcare and financial sectors because of the regulatory compliance such as HIPPA and data protection laws. This trend will also continue during the forecast period. There is also a strong contribution from government, education institutions, manufacturing, and law firms to the revenue of the market from across the globe. Small-scale manufacturing, transportation, and logistics providers will enable the growth of the market through adoption of fax services during the forecast period. Similarly, in terms of deployment model, the market will witness more growth in the cloud-based faxing services segment

than the on-premises segment. Similarly, the production fax market will be the dominant revenue contributor.

Large enterprises are the major contributors of fax services with 48.6% of share to the market. The market share of the home office users segment is likely to decline during the forecast period because of the growth of SMEs.

Fax Services Market: Geographical Analysis

North America to account for the largest market share followed by Europe

North America will continue to be a major revenue generating region during the forecasted period, with identified growth among SMEs in all industry sectors. In APAC, traditional fax solutions, which include fax machines and on-premises fax solutions are still prevalent. This region also records high growth in the use of desktop software for faxing needs, which is declining the usage of telephony faxing. The adoption of cloud-based fax in APAC is high in countries such as Australia and China. In Europe, the migration to cloud-based and hybrid fax services will be a key driver for the growth of the market. There are also corporate customers that use on-premises fax server solutions hosted in data centers.

Contents

1 RESEARCH METHODOLOGY

2 RESEARCH OBJECTIVES

3 RESEARCH PROCESS

4 REPORT COVERAGE

4.1 Market Definition

4.2 Base Year

4.3 Scope of Study

4.3.1 Market Study Considerations

4.3.2 Market Segmentation by Fax Deployment Model

4.3.3 Market Segmentation by User Type

4.3.4 Market Segmentation by Industry Sector

4.3.5 Market Segmentation by Geography

4.3.6 Vendor Selection

5 REPORT ASSUMPTIONS & CAVEATS

5.1.1 Inclusions

5.1.2 Exclusions

5.1.3 Market Study Assumption

5.2 Currency Conversion rate

5.3 Market Derivation

6 MARKET AT A GLANCE

7 INTRODUCTION

8 MARKET DYNAMICS

8.1 Market Growth enablers

8.1.1 Increases Awareness About Operating Green Office Environment

8.1.2 Regulatory Compliance requires Fax Services

8.1.3 Flexibility and Scalability of Internet Fax

8.1.4 Increased Adoption of Cloud-based Communication and Collaboration Platforms

8.2 Market Restraints

8.2.1 Security Concerns

8.2.2 Increased Capital and Operational Expenditure in Traditional Faxing Solutions

8.2.3 Presence of Effective Alternatives to Fax

8.3 Market Opportunities & trends

8.3.1 Migration to Cloud-based Faxing Model

8.3.2 Increase in Migration to Hybrid Fax Solutions

8.3.3 Automation of Fax Workflow

8.3.4 Vendor Consolidation in cloud-based faxing space

9 GLOBAL FAX SERVICES MARKET

9.1 Market Size and Forecast

9.2 Porter's Five Forces Analysis

9.2.1 Threat of New Entrants

9.2.2 Bargaining Power of Suppliers

9.2.3 Bargaining Power of Buyers

9.2.4 Threat of Substitutes

9.2.5 Competitive Rivalry

10 FAX SERVICES MARKET- BY DEPLOYMENT MODEL

10.1 On-premise Fax Services

10.1.1 Market Overview

10.1.2 Market Size and Forecast

10.2 Online FAX Services

10.2.1 Market Overview

10.2.2 Market Size and Forecast

10.3 Hybrid Fax

10.3.1 Market Overview

10.3.2 Market Size and Forecast

11 FAX SERVICES MARKET- BY USER TYPE

11.1 Individual and Home Users

11.1.1 Market Overview

11.1.2 Market Size and Forecast

11.2 Small and Medium Enterprises (SME)

11.2.1 Market Overview

- 11.2.2 Market Size and Forecast
- 11.3 Large Enterprise
 - 11.3.1 Market Overview
 - 11.3.2 Market Size & Forecast

12 ONLINE FAX MARKET- BY APPLICATION

- 12.1 Production Fax Market by Industry Sector
- 12.2 End-user Online Fax Market by Industry Sector

13 ONLINE FAX MARKET- BY INDUSTRY SECTOR

- 13.1 Market Overview
- 13.2 Healthcare Sector
 - 13.2.1 Market Overview
 - 13.2.2 Market Size and Forecast
- 13.3 Banking, Financial Services and Insurance (BFSI)
 - 13.3.1 Market Overview
 - 13.3.2 Market Size and Forecast
- 13.4 Legal Sector
 - 13.4.1 Market Overview
 - 13.4.2 Market Size and Forecast
- 13.5 Manufacturing, Transport, and Logistics sector
 - 13.5.1 Market Overview
 - 13.5.2 Market Size and Forecast
- 13.6 Others Sector
 - 13.6.1 Market Overview
 - 13.6.2 Market Size and Forecast

14 ONLINE FAX MARKET – BY GEOGRAPHY

- 14.1 Market Overview

15 NORTH AMERICA: ONLINE FAX MARKET

- 15.1 Market Size and forecast
- 15.2 Online Fax Market in North America By Industry Sector
 - 15.2.1 Healthcare Sector: Market Size and Forecast
 - 15.2.2 BFSI Sector: Market Size and Forecast

15.2.3 Legal Sector: Market Size and Forecast

15.2.4 Manufacturing, Transportation, and Logistics Sector: Market Size and Forecast

15.2.5 Other Sectors: Market Size and Forecast

15.3 Key Countries

15.3.1 US: Market Size and Forecast

15.3.2 Canada: Market Size and Forecast

16 EUROPE: ONLINE FAX MARKET

16.1 Market Size and forecast

16.2 Online Fax Market in Europe By Industry Sector

16.2.1 Healthcare Sector: Market Size and Forecast

16.2.2 BFSI Sector: Market Size and Forecast

16.2.3 Legal Sector: Market Size and Forecast

16.2.4 Manufacturing, Transportation, and Logistics Sector: Market Size and Forecast

16.2.5 Other Sectors: Market Size and Forecast

16.3 Key Countries

16.3.1 UK: Market Size and Forecast

16.3.2 Germany: Market Size and Forecast

16.3.3 France: Market Size and Forecast

17 APAC: ONLINE FAX MARKET

17.1 Market size and FORECAST

17.2 Online Fax Market in APAC By Industry Sector

17.2.1 Healthcare Sector: Market Size and Forecast

17.2.2 BFSI Sector: Market Overview

17.2.3 Legal Sector: Market Size and Forecast

17.2.4 Manufacturing, Transportation, and Logistics Sector: Market Size and Forecast

17.2.5 Other Sectors: Market Size and Forecast

17.3 Key Countries

17.3.1 China: Market Size and Forecast

17.3.2 Australia: Market Size and Forecast

18 ROW: ONLINE FAX MARKET

18.1 Market Size and Forecast

18.2 Online Fax Market in ROW By Industry Sector

18.2.1 Healthcare Sector: Market Size and Forecast

18.2.2 BFSI Sector: Market Size and Forecast

18.2.3 Legal Sector: Market Size and Forecast

18.2.4 Manufacturing, Transportation, and Logistics: Market Size and Forecast

18.2.5 Other Sectors: Market Size and Forecast

18.3 Key Countries

18.3.1 South Africa: Market Size and Forecast

18.3.2 Brazil: Market Size and Forecast

18.3.3 UAE: Market Size and Forecast

19 COMPETITIVE LANDSCAPE

19.1 Market Overview

20 KEY COMPANY PROFILES

20.1 Biscom

20.1.1 Business Overview

20.1.2 Market Overview

20.1.3 Key Strength

20.1.4 Key Weakness

20.2 eFax (J2 Global)

20.2.1 Business Overview

20.2.2 Market Overview

20.2.3 Key Strengths

20.2.4 Key Weakness

20.3 HelloFax

20.3.1 Business Overview

20.3.2 Market Overview

20.3.3 Strength

20.3.4 Weakness

20.4 Nextiva

20.4.1 Business Overview

20.4.2 Market Overview

20.4.3 Strength

20.4.4 Weakness

20.5 Open Text

20.5.1 Business Overview

20.5.2 Market Overview

20.5.3 Strength

20.5.4 Weakness

20.6 RingCentral

20.6.1 Business Overview

20.6.2 Market Overview

20.6.3 Key Strength

20.6.4 Key Weakness

20.7 SRFax

20.7.1 Business Overview

20.7.2 Market Overview

20.7.3 Strength

20.7.4 Weakness

20.8 Xmedius

20.8.1 Business Overview

20.8.2 Market Overview

20.8.3 Key Strength

20.8.4 Key Weakness

21 OTHER PROMINENT COMPANIES

21.1 ActFax Communication

21.2 Alhambra-Eidos Company

21.3 Alt-N-Technology

21.4 CLEO

21.5 Copia International

21.6 Concord Technologies

21.7 Crosby Fax

21.8 Data on Call (J2 Global)

21.9 eComFax (Cloud Worldwide Services)

21.1 Equisys

21.11 Esker

21.12 EtherFax

21.13 ExatraComm

21.14 FaxAge

21.15 FaxCore

21.16 GFI Software

21.17 GoldFax (DPD International)

21.18 iFax

21.19 Imagicle

21.2 InterFax

- 21.21 Joyhong Software
- 21.22 KOFAX
- 21.23 Lane Telecommunication
- 21.24 Messagenet
- 21.25 MetroFax
- 21.26 MONFAX - BJT PARTNERS
- 21.27 MyFax
- 21.28 NeoTel (Liquid Telecom)
- 21.29 OceanX Technology
- 21.3 Upland Software (Omtool)
- 21.31 PamFax
- 21.32 ReTARUS
- 21.33 Sfax
- 21.34 Softlinx
- 21.35 Utbox

22 REPORT SUMMARY

- 22.1 Key Takeaways
- 22.2 Qualitative Summary of Global Online Fax Market 2016–2022
- 22.3 Quantitative Summary of Global Online Market 2016–2022

23 APPENDIX

- 23.1 List of Abbreviations

List Of Exhibits

LIST OF EXHIBITS

- Exhibit 1 Segmentation of Global Fax Services Market
- Exhibit 2 Market Size Calculation Approach 2016
- Exhibit 3 Market Size Calculation
- Exhibit 4 Evolution of Fax Services
- Exhibit 5 Fax Deployment Model
- Exhibit 6 Characteristic Features of Fax Deployment Models
- Exhibit 7 Global Fax Services Market 2016–2022 (\$ million)
- Exhibit 8 Five Forces Analysis
- Exhibit 9 Global Fax Services Market by On-premises Fax Solutions 2016–2022 (\$ million)
- Exhibit 10 Global Fax Services Market by Cloud-based Fax Services 2016–2022 (\$ million)
- Exhibit 11 Global Fax Services Market by Hybrid Fax Solutions 2016–2022 (\$ million)
- Exhibit 12 Global Fax Services Market by Individual and Home User Segment 2016–2022 (\$ million)
- Exhibit 13 Global Fax Services Market by SME 2016–2022 (\$ million)
- Exhibit 14 Global Fax Services Market by Large Enterprises Segment 2016–2022 (\$ million)
- Exhibit 15 Revenue of Global Fax Services Market by Application (\$ million)
- Exhibit 16 Revenue of Global Fax Services Market in Production Usage Segment by Industry Sector (\$ million)
- Exhibit 17 Revenue of Global Fax Services Market in End-user Usage Fax Segment by Industry Sector (\$ million)
- Exhibit 18 Global Fax Services Market by End-users
- Exhibit 19 Global Fax Services Market by End-users (in \$ million)
- Exhibit 20 Global Fax Services Market by Healthcare Sector 2016–2022 (\$ million)
- Exhibit 21 Share of Production and End-user Usage in Healthcare Sector 2016
- Exhibit 22 Global Fax Services Market by BFSI Sector 2016–2022 (\$ million)
- Exhibit 23 Share of Production Usage and End-user Usage in Global Fax Service Market by Financial Institutions and Mortgage Companies (2016)
- Exhibit 24 Global Fax Services Market by Legal Sector 2016–2022 (\$ million)
- Exhibit 25 Share of Production Usage and End-user Usage in Global Fax Services by Legal Sector 2016
- Exhibit 26 Global Fax Services Market by Manufacturing, Transportation, and Logistics Sector 2016–2022 (\$ million)

Exhibit 27 Share of Production Usage and End-user Usage in Global Fax Services Market by Manufacturing, Transportation, and Logistics Sector 2016

Exhibit 28 Global Fax Services Market by Others Sector 2016–2022 (\$ million)

Exhibit 29 Share of Production Usage and End-user Usage in Global Fax Market by Other Sectors (2016)

Exhibit 30 Global Fax Services Market by Geography

Exhibit 31 Fax Services Market in North America 2016–2022 (\$ million)

Exhibit 32 Fax Services Market in North America by Healthcare Sector 2016–2022 (\$ million)

Exhibit 33 Fax Services Market in North America by BFSI Sector 2016–2022 (\$ million)

Exhibit 34 Fax Services Market in North America by Legal Sector 2016–2022 (\$ million)

Exhibit 35 Fax Services Market in North America by Manufacturing, Transportation, and Logistics Sector 2016–2022 (\$ million)

Exhibit 36 Fax Services Market in North America for Other Sectors 2016–2022 (\$ million)

Exhibit 37 Fax Services Market in US 2016–2022 (\$ million)

Exhibit 38 Fax Services Market in Canada 2016–2022 (\$ million)

Exhibit 39 Fax Services Market in Europe 2016–2022 (\$ million)

Exhibit 40 Fax Services Market in Europe for Healthcare Sector 2016–2022 (\$ million)

Exhibit 41 Fax Services Market in Europe for BFSI Sector 2016–2022 (\$ million)

Exhibit 42 Fax Services Market in Europe for Legal Sector 2016–2022 (\$ million)

Exhibit 43 Fax Services Market in Europe for Manufacturing, Transportation, and Logistics Sector 2016–2022 (\$ million)

Exhibit 44 Fax Services Market in Europe by Other Sectors 2016–2022 (\$ million)

Exhibit 45 Fax Services Market in UK 2016–2022 (\$ million)

Exhibit 46 Fax Services Market in Germany 2016–2022 (\$ million)

Exhibit 47 Fax Services Market in France 2016–2022 (\$ million)

Exhibit 48 Fax Services Market in APAC 2016–2022 (\$ million)

Exhibit 49 Fax Services Market in APAC by Healthcare Sector 2016–2022 (\$ million)

Exhibit 50 Fax Services Market in APAC for BFSI Sector 2016–2022 (\$ million)

Exhibit 51 Fax Services Market in APAC by Legal Sector 2016–2022 (\$ million)

Exhibit 52 Fax Services Market in APAC for Manufacturing, Transportation, and Logistics Sector 2016–2022 (\$ million)

Exhibit 53 Fax Services Market in APAC for Other Sectors 2016–2022 (\$ million)

Exhibit 54 Fax Services Market in China 2016–2022 (\$ million)

Exhibit 55 Fax Services Market in Australia 2016–2022 (\$ million)

Exhibit 56 Fax Services Market in ROW 2016–2022 (\$ million)

Exhibit 57 Fax Services Market in ROW by Healthcare Sector 2016–2022 (\$ million)

Exhibit 58 Fax Services Market in ROW by BFSI Sector 2016–2022 (\$ million)

Exhibit 59 Fax Services Market in ROW by Legal Sector 2016–2022 (\$ million)

Exhibit 60 Fax Services Market in ROW for Manufacturing, Transportation, and Logistics Sector 2016–2022 (\$ million)

Exhibit 61 Fax Services Market in ROW for Other Sectors 2016–2022 (\$ million)

Exhibit 62 Fax Services Market in South Africa 2016–2022 (\$ million)

Exhibit 63 Fax Services Market in Brazil 2016–2022 (\$ million)

Exhibit 64 Fax Services Market in UAE 2016–2022 (\$ million)

List Of Tables

LIST OF TABLES

Table 1 Key Geographies Definition

Table 2 Key Caveats

Table 3 Currency Conversion 2013?2016

Table 4 Global Fax Services Market by User Type 2016–2022 (\$ million)

Table 5 Global Fax Services Market by Industry Sector 2016–2022 (\$ million)

Table 6 eFax Plans and Pricing

Table 7 eFax Pricing (August 2017)

Table 8 HelloFax Online Fax Plan

Table 9 Nextiva Online Fax Services Packages

Table 10 RingCentral Fax Pricing (August 2017)

Table 11 SRFax: Basic and Standard Plans (As on August 2017)

Table 12 SRFax: Healthcare Plans (As on August 2017)

Table 13 SRFax: Enterprise Plans

Table 14 Qualitative Summary of Global Fax Services Market

Table 15 Quantitative Summary of Global Fax Services Market by Deployment Model (\$ million)

Table 16 Quantitative Summary of Global Fax Services Market by User Type (\$ million)

Table 17 Quantitative Summary of Global Fax Services Market by Industry Sector (\$ million)

Table 18 Quantitative Summary of Global Fax Services Market by Geography (\$ million)

Table 19 Quantitative Summary of Global Fax Services Market by Geography (revenue %)

Table 20 Quantitative Summary of Fax Market in North America by Industry Sector (\$ million)

Table 21 Quantitative Summary of Fax Services Market in Europe by Industry Sector (\$ million)

Table 22 Quantitative Summary of Fax Services Market in APAC by Industry Sector (\$ million)

Table 23 Quantitative Summary of Fax Services in ROW Market by Industry Sector (\$ million)

I would like to order

Product name: Fax Services Market - Global Outlook and Forecast 2017 - 2022

Product link: <https://marketpublishers.com/r/F165A2D402FEN.html>

Price: US\$ 3,500.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/F165A2D402FEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970