

# **Healthcare Chatbots Market by Application (Symptoms Check, Medical and Drug Information Assistance, Appointment Scheduling and Monitoring, and Other applications), Deployment (Cloud-based and On-premise), and End User (Healthcare Providers, Healthcare Payers, Patients and Other End Users): Global Opportunity Analysis and Industry Forecast, 2018–2026**

<https://marketpublishers.com/r/H22C5344CA74EN.html>

Date: November 2019

Pages: 184

Price: US\$ 5,370.00 (Single User License)

ID: H22C5344CA74EN

## **Abstracts**

The global healthcare chatbots market accounted for \$116.9 million in 2018 and is expected to reach \$345.3 million by 2026, registering a CAGR of 14.5% from 2019 to 2026.

A chatbot is a program that works on artificial intelligence for stimulation of interactive human conversation. These programs run by using key pre-calculated user phrases and auditory or text-based signals. A healthcare chatbot is an artificial intelligence program that is employed in the healthcare domain where the user can schedule appointment with doctors, locate health clinics, and access medication information. Moreover, healthcare chatbots can also be employed for checking symptoms to identify a disease or condition. Furthermore, other uses of healthcare chatbots include medical and drug information assistance, healthcare professional assistance, and others.

Rise in hospital cost savings due to use of healthcare chatbots across the globe is a compelling factor that boots the growth of the healthcare chatbots market. Moreover, surge in internet connectivity and smart device adoption is another factor that contributes toward the growth of the market. In addition, the increase in patient waiting

time and lack of efficient patient management across the globe also boosts the growth of the healthcare chatbots market. Furthermore, growth potential offered by rise in awareness during the forecast period offer lucrative opportunities for the growth of the market. However, the concerns related to the data privacy hinder the growth of this market.

The healthcare chatbots market is segmented on the basis of application, deployment, end user, and region to provide a detailed assessment of the market. Based on application, the market is divided into symptoms check, medical and drug information assistance, appointment scheduling and monitoring, and other applications. Based on deployment, the market is divided into cloud-based, and on premise. Based on end user, the market is classified into healthcare providers, healthcare payers, patients, and other end users. Based on region, the healthcare chatbots market size is analyzed across North America (U.S., Canada, and Mexico), Europe (Germany, France, the UK, Italy, Spain, and rest of Europe), Asia-Pacific (China, Japan, India, Australia, South Korea, and rest of Asia-Pacific), and LAMEA (Brazil, South Africa, and rest of LAMEA).

## KEY BENEFITS FOR STAKEHOLDERS

This report entails a detailed quantitative analysis along with the current global healthcare chatbots market trends from 2019 to 2026 to identify the prevailing opportunities along with the strategic assessment.

The market size and estimations are based on a comprehensive analysis of key developments in the industry.

A qualitative analysis based on innovative products facilitates strategic business planning.

The development strategies adopted by the key market players are enlisted to understand the competitive scenario of the market

## Key Market Segments

### By Application

#### Symptoms Check

Medical & Drug Information Assistance

Appointment Scheduling & Monitoring

Other Applications

By Deployment

Cloud-based

On-premise

By End User

Healthcare Providers

Healthcare Payers

Patients

Other End Users

By Region

North America

U.S.

Canada

Mexico

Europe

Germany

France

UK

Italy

Spain

Rest of Europe

Asia-Pacific

Japan

China

India

Australia

South Korea

Rest of Asia-Pacific

LAMEA

Brazil

Saudi Arabia

South Africa

Rest of LAMEA

List of key players profiled in the report:

Ada Digital Health Ltd.

Ariana

Babylon Healthcare Service Limited

Buoy Health, Inc.

GYANT.Com, Inc.

Infermedica Sp. z o.o

Microsoft

PACT Care B.V.

Sense.ly Inc.

Your.MD

LIST OF OTHER PLAYERS IN THE VALUE CHAIN (These players are not profiled in the report. The same will be included on request)

HealthTap, Inc.

Safe in breastfeeding Safe In Breastfeeding

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