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Healthcare BPO Market Research Report by Provider Service (Patient Care, Patient Enrollment, and Revenue Cycle Management), by Payer Service (Billing and Accounts Management Services, Care Management, Claims Management Services, HR Services, and Integrated Front-End Services and Back-Office Operations), by Pharmaceutical Service - Global Forecast to 2025 - Cumulative Impact of COVID-19

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Abstracts

Market Statistics:
The report provides market sizing and forecast across five major currencies - USD, EUR GBP, JPY, and AUD. This helps organization leaders make better decisions when currency exchange data is readily available.

1. The Global Healthcare BPO Market is expected to grow from USD 208,295.98 Million in 2020 to USD 325,071.44 Million by the end of 2025.
2. The Global Healthcare BPO Market is expected to grow from EUR 182,637.88 Million in 2020 to EUR 285,028.82 Million by the end of 2025.
3. The Global Healthcare BPO Market is expected to grow from GBP 162,365.47 Million in 2020 to GBP 253,391.24 Million by the end of 2025.
4. The Global Healthcare BPO Market is expected to grow from JPY 22,230,460.19 Million in 2020 to JPY 34,693,360.76 Million by the end of 2025.
5. The Global Healthcare BPO Market is expected to grow from AUD 302,473.47 Million in 2020 to AUD 472,046.97 Million by the end of 2025.

Market Segmentation & Coverage:

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This research report categorizes the Healthcare BPO to forecast the revenues and analyze the trends in each of the following sub-markets:

Based on Provider Service , the Healthcare BPO Market studied across Patient Care, Patient Enrollment, and Revenue Cycle Management. The Patient Care further studied across Device Monitoring, Medical Imaging, and Medical Transcription.

Based on Payer Service, the Healthcare BPO Market studied across Billing and Accounts Management Services, Care Management, Claims Management Services, HR Services, Integrated Front-End Services and Back-Office Operations, Member Management Services, Product Development and Business Acquisition Services, and Provider Management Services. The Claims Management Services further studied across Claims Adjudication Services, Claims Indexing Services, Claims Investigation Services, Claims Repricing, Claims Settlement Services, Fraud Detection and Management, and Information Management Services.

Based on Pharmaceutical Service, the Healthcare BPO Market studied across Manufacturing, Non-Clinical Services, and Research & Development. The Non-Clinical Services further studied across Sales and Marketing Services and Supply Chain Management & Logistics.

Based on Geography, the Healthcare BPO Market studied across Americas, Asia-Pacific, and Europe, Middle East & Africa. The Americas region surveyed across Argentina, Brazil, Canada, Mexico, and United States. The Asia-Pacific region surveyed across Australia, China, India, Indonesia, Japan, Malaysia, Philippines, South Korea, and Thailand. The Europe, Middle East & Africa region surveyed across France, Germany, Italy, Netherlands, Qatar, Russia, Saudi Arabia, South Africa, Spain, United Arab Emirates, and United Kingdom.

Company Usability Profiles:
The report deeply explores the recent significant developments by the leading vendors and innovation profiles in the Global Healthcare BPO Market including Accenture PLC, Catalent, Inc., Cognizant Technology Solutions, DSM Pharma, EXL Service, Firstsource Solutions Limited, Gebbs Healthcare Solutions, Genpact limited, HCL Technologies Limited, Hewlett Packard Enterprise Company, Hinduja Global Solutions, Infosys Limited, International Business Machines Corporation, Invensis Technologies Pvt Ltd., Lonza Group AG, Omega Healthcare, Quintiles IMS Holdings, R1 RCM, Inc., Sykes Enterprises, Incorporated, Tata Consultancy Services Limited, Wipro Limited, WNS (Holdings) Ltd, and Xerox Holdings Corporation.

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Cumulative Impact of COVID-19:
COVID-19 is an incomparable global public health emergency that has affected almost every industry, so for and, the long-term effects projected to impact the industry growth during the forecast period. Our ongoing research amplifies our research framework to ensure the inclusion of underlaying COVID-19 issues and potential paths forward. The report is delivering insights on COVID-19 considering the changes in consumer behavior and demand, purchasing patterns, re-routing of the supply chain, dynamics of current market forces, and the significant interventions of governments. The updated study provides insights, analysis, estimations, and forecast, considering the COVID-19 impact on the market.

360iResearch FPNV Positioning Matrix:
The 360iResearch FPNV Positioning Matrix evaluates and categorizes the vendors in the Healthcare BPO Market on the basis of Business Strategy (Business Growth, Industry Coverage, Financial Viability, and Channel Support) and Product Satisfaction (Value for Money, Ease of Use, Product Features, and Customer Support) that aids businesses in better decision making and understanding the competitive landscape.

360iResearch Competitive Strategic Window:
The 360iResearch Competitive Strategic Window analyses the competitive landscape in terms of markets, applications, and geographies. The 360iResearch Competitive Strategic Window helps the vendor define an alignment or fit between their capabilities and opportunities for future growth prospects. During a forecast period, it defines the optimal or favorable fit for the vendors to adopt successive merger and acquisition strategies, geography expansion, research & development, and new product introduction strategies to execute further business expansion and growth.

The report provides insights on the following pointers:
1. Market Penetration: Provides comprehensive information on the market offered by the key players
2. Market Development: Provides in-depth information about lucrative emerging markets and analyzes the markets
3. Market Diversification: Provides detailed information about new product launches, untapped geographies, recent developments, and investments
4. Competitive Assessment & Intelligence: Provides an exhaustive assessment of market shares, strategies, products, and manufacturing capabilities of the leading players
5. Product Development & Innovation: Provides intelligent insights on future

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technologies, R&D activities, and new product developments

The report answers questions such as:
1. What is the market size and forecast of the Global Healthcare BPO Market?
2. What are the inhibiting factors and impact of COVID-19 shaping the Global Healthcare BPO Market during the forecast period?
3. Which are the products/segments/applications/areas to invest in over the forecast period in the Global Healthcare BPO Market?
4. What is the competitive strategic window for opportunities in the Global Healthcare BPO Market?
5. What are the technology trends and regulatory frameworks in the Global Healthcare BPO Market?
6. What are the modes and strategic moves considered suitable for entering the Global Healthcare BPO Market?

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