

Wooing The Underbanked - With A Special Focus on Prepaid Cards

https://marketpublishers.com/r/W5089168FF2EN.html

Date: June 2010

Pages: 95

Price: US\$ 5,650.00 (Single User License)

ID: W5089168FF2EN

Abstracts

Report Description

The unbanked and the underbanked together spend around \$10.4 billion on more than 324 million alternate financial services (AFS) products. With a population base of nearly 43 million people, the underbanked offer an immense, untapped consumer segment for federally-insured banks. 'Wooing the Underbanked' is a market research study designed specifically to understand the financial needs of the underbanked. The report offers vital market data for banks intending to tap this consumer segment, identifying the most profitable ways to ensure its economic inclusion into the traditional banking cycle.

Wooing the Underbanked – With a special focus on prepaid cards is a market research study designed specifically to profile underbanked populace/households. The aim of this report is to analyze the reasons behind the low adoption of traditional banking products by underbanked and their preference for alternate financial services (AFS) and products (transaction/credit).

The underbanked are educated and employed but are reluctant to use traditional banking products such as debit / credit cards and short term loans primarily due to the fear of hidden costs and convenience issues. They make little use of the services provided by mainstream financial institutions; and are limited to traditional banking where they usually have a checking / savings account. They also frequently use AFS offered by non-banking institutions. AFS products are non-bank money orders, payday lending, check cashing facilities, rent-to-own agreements, and refund anticipation loans.

The objective of the report is to provide vital marketing information about the underbanked that also use AFS products; and the traditional and novel banking and



financial services that banks can render to them. The report will provide new insights and give recommendations for banks intending to capitalize on this untapped market segment. Intensive bifurcation of the underbanked customers on the lines of income, age, education, region, race, etc. will enable product development and provide a roadmap to the future of novel banking practices for the underbanked.

Scope of the report

Strategy formulation

This section seeks to provide a schematic of the marketplace under study; and to enable the report user to determine their competitiveness and positioning in the market. Through our in-depth understanding of the financial services industry, we size the market, identify the trends and drivers, and develop the right framework for strategy formulation to help users maintain or enhance their market position.

Business Model

This section seeks to identify the already existing business models; and to optimize these models in order to help FIs enter new and lucrative markets.

Vendor Selection

This section seeks to profile the companies supporting the market under study. We profile the top vendors and analyze user perspectives to help you make the best decision for your financial institution. Every report includes in-depth reviews of the top vendors.

What makes our report unique?

A strong heritage of providing cutting-edge research:

MarketsandMarkets provides clients with ground breaking marketing research. M&M's unique research methodology and expert analytical capabilities will provide you the tools to apply the best marketing practices to your Financial Institution.

Ensure that your strategy is viable:

Our study will help you examine the breadth of possibilities you may encounter when



planning future strategies and product launches. It will help you create plans that are resilient enough to meet the full range of unanticipated events.

Discover new opportunities:

This market research study will forecast the future roles, uses, and acceptances of new products, services, and applications emerging in the marketplace. It will identify opportunities where companies can get a leg up on the competition.

Key questions answered

Which are the high-growth segments and how is the market segmented on the basis of products, services and stakeholders?

What are market estimates and forecasts; which markets are doing well and which are not?

Where are the gaps and opportunities; what factors are driving market growth?

Which are the key playing fields and winning-edge imperatives?

What is the competitive landscape; who are the main players in each segment; what are their strategic directives, operational strengths, key selling products, and product pipelines? Who is doing what?

Powerful Research and analysis

The analysts working with MarketsandMarkets come from renowned publishers and market research firms globally, adding their expertise and domain understanding. We get the facts from over 22,000 news and information sources, a huge database of key industry participants and draw on our relationships with more than 900 market research companies.



Contents

EXECUTIVE SUMMARY
WHY TARGET THE UNDERBANKED?
AFS USE BY UNDERBANKED
PRODUCT INNOVATION TO PENETRATE THE UNDERBANKED MARKET
CHALLENGES & STRATEGIC INITIATIVES
INTRODUCTION OF A NEW FINANCIAL VEHICLE TO FOSTER RELATIONSHIP

1 INTRODUCTION

- 1.1 REPORT PURPOSE
 - 1.1.1 REPORT CATALYST
 - 1.1.2 REPORT STRUCTURE
- 1.2 RESEARCH OBJECTIVES
- 1.3 STUDY METHODOLOGY

2 MARKET OVERVIEW

- 2.1 KEY FINDINGS
 - 2.1.1 CHARACTERISTICS OF THE UNDERBANKED
- 2.2 MARKET DEFINITION
 - 2.2.1 REASONS FOR BANKS TO TAP THE UNDERBANKED
 - 2.2.2 NEED FOR EFFECTIVE DIFFERENTIATION
 - 2.2.3 USE OF ALTERNATE FINANCIAL SERVICES
 - 2.2.4 DEMOGRAPHIC CHARACTERISTICS OF UNDERBANKED HOUSEHOLDS
 - 2.2.4.1 Underbanked households by race and ethnicity
 - 2.2.4.2 Underbanked households by household type
 - 2.2.4.3 Underbanked households by education, income and age
- 2.3 DRIVERS & OPPORTUNITIES
 - 2.3.1 EASE OF TAPPING THE UNDERBANKED
 - 2.3.2 HIGH COST OF AFS PRODUCTS
 - 2.3.3 GROWTH OF MINORITIES
- 2.4 RESTRAINTS
 - 2.4.1 LOW CREDIT SCORES & PROFITABILITY ISSUES
 - 2.4.2 COMPETITION FROM AFS-PROVIDERS

3 STRATEGY FORMULATION



- 3.1 KEY FINDINGS
- 3.2 INTRODUCTION
- 3.3 CHALLENGES IN SERVING THE UNDERBANKED
- 3.4 OVERCOMING CHALLENGES
- 3.4.1 EFFECTIVE PRODUCT DEVELOPMENT TO TACKLE PROFITABILITY ISSUES
 - 3.4.2 STRATEGIC ALLIANCE WITH AFS TO AVOID FRAUDS
- 3.4.3 KIOSKS IN RETAIL STORES TO MITIGATE COST OF CUSTOMER ACQUISITION
- 3.5 REACHING THE UNDERBANKED
 - 3.5.1 AWARENESS PROGRAMS
 - 3.5.2 TARGETED MARKETING PRACTICES
- 3.5.3 OTHER STRATEGIES TO CATER TO THE UNDERBANKED
- 3.6 IDENTIFYING SWEET SPOT FOR BANKS TO WOO THE UNDERBANKED
 - 3.6.1 PREPAID CARDS HAS MAXIMUM POTENTIAL
 - 3.6.2 UNDERBANKED SEGMENTS AND PRODUCT MATCHING
 - 3.6.2.1 Cash supreme
 - 3.6.2.2 Defaulters
 - 3.6.2.3 The aggressors
 - 3.6.2.4 Active money managers
 - 3.6.2.5 Opinionated
 - 3.6.2.6 The learner
 - 3.6.2.7 Nearly there
 - 3.6.2.8 To Borrow
- 3.7 PREPAID CARDS FINANCIAL VEHICLE TO ENABLE ECONOMIC INCLUSION
 - 3.7.1 OPEN-LOOP CARDS TO SURPASS CLOSED-LOOP CARDS
 - 3.7.2 BANKS TO MINIMIZE COST
 - 3.7.3 CREDIT BUILDER ASPECT OF PREPAID CARDS
 - 3.7.4 SMALL DOLLAR LOANS AVAILABLE THROUGH PREPAID CARDS

4 BUSINESS CASE STUDIES

- 4.1 KEY FINDINGS
- 4.2 PREPAID SOLUTIONS TAPPING THE UNDERBANKED WITH RELOADABLE PREPAID CARDS
 - 4.2.1 OBJECTIVES
- 4.2.2 LEVERAGING INFRASTRUCTURE OF AFS-PROVIDERS FOR PREPAID CARDS
- 4.2.3 BENEFITS ACHIEVED BY PIGGYBACKING ON CHECK CASHING CENTERS



- 4.2.4 SUCCESSFUL VENDOR RELATIONSHIP WITH FIS
- 4.2.5 CONCLUSION
- 4.3 USE OF WAL-MART FLOOR SPACE TO CROSS-SELL FINANCIAL SERVICES
 - 4.3.1 OBJECTIVES
- 4.3.2 WAL-MART OFFERS A DIVERSIFIED PRODUCT SET AT COMPETITIVE PRICES
- 4.3.3 CUSTOMER ACCEPTANCE THROUGH SPECIAL FOCUS ON CONVENIENCE
- 4.3.4 INTRODUCTION OF WAL-MART PREPAID CARDS
- 4.3.5 CONCLUSION

5 VENDOR SELECTION

- 5.1 VENDOR BENCHMARKING
 - 5.1.1 FUNCTIONAL BENCHMARKING
 - 5.1.2 OPERATIONAL BENCHMARKING
 - 5.1.3 TECHNOLOGICAL BENCHMARKING
 - 5.1.4 COMMERCIAL BENCHMARKING
- 5.2 VENDOR SELECTION FOR PREPAID CARDS
 - 5.2.1 ECOMMLINK
 - 5.2.1.1 Product & Service
 - 5.2.1.2 Recent Developments
 - 5.2.2 FIDELITY NATIONAL INFORMATION (FIS)
 - 5.2.2.1 Product & Service
 - 5.2.2.2 Recent Developments
 - 5.2.3 FIRST DATA
 - 5.2.3.1 Product & Service
 - 5.2.3.2 Recent Developments
 - 5.2.4 FSV PAYMENT SYSTEMS
 - 5.2.4.1 Product & Service
 - 5.2.4.2 Recent Developments
 - 5.2.5 GREEN DOT
 - 5.2.5.1 Product & Service
 - 5.2.5.2 Recent Developments
 - 5.2.6 I2C INC.
 - 5.2.6.1 Product & Service
 - 5.2.6.2 Recent Developments
 - 5.2.7 NETSPEND
 - 5.2.7.1 Product & Service
 - 5.2.7.2 Recent Developments



5.2.8 TSYS5.2.8.1 Product & Service5.2.8.2 Recent Developments5.2.9 TXVIA5.2.9.1 Recent Developments

APPENDIX



List Of Tables

LIST OF TABLES

TABLE 1 FULFILLING BANK OBJECTIVES WHILE SERVING THE UNDERBANKED

TABLE 2 AGE-WISE PREFERENCE FOR AFS/BANKING PRODUCTS

TABLE 3 PRODUCTS WITH RELATIVE ATTRACTIVENESS

TABLE 4 TOP U.S. ISSUERS OF PREPAID CARDS, BY PURCHASE VOLUME (2008)

TABLE 5 VOLUME OF LOADED AMOUNT IN PREPAID CARDS (\$BILLION)

TABLE 6 PRICE COMPARISON OF PREPAID CARDS

TABLE 7 PRICE COMPARISON OF MONEY SERVICES (JUNE 2007)

TABLE 8 ROLES OF PROFILED VENDORS

TABLE 9 BANK ACCOUNTS WITH SPECIAL INTEREST FOR THE UNDERBANKED

TABLE 10 LOANS FOR THE UNDERBANKED



List Of Figures

LIST OF FIGURES

FIGURE 1 U.S. HOUSEHOLDS' BANKING STATUS

FIGURE 2 IDENTIFYING SWEET SPOT FOR BANKS

FIGURE 3 AFS PRODUCTS USAGE BY UNDERBANKED HOUSEHOLDS

FIGURE 4 UNDERBANKED HOUSEHOLDS BY RACE AND ETHNICITY

FIGURE 5 U.S. HOUSEHOLDS VS UNDERBANKED HOUSEHOLDS, BY RACE AND

ETHNICITY

FIGURE 6 UNDERBANKED HOUSEHOLDS BY TYPE

FIGURE 7 UNDERBANKED HOUSEHOLDS BY EDUCATION

FIGURE 8 UNDERBANKED HOUSEHOLDS BY INCOME

FIGURE 9 UNDERBANKED HOUSEHOLDS BY AGE

FIGURE 10 CROSS-SELL AND UP-SELL STRATEGIES TO TAP THE

UNDERBANKED

FIGURE 11 CHALLENGES FACED BY BANKS

FIGURE 12 MARKETING FINANCIAL PRODUCTS TO UNDERBANKED

FIGURE 13 STRATEGIES TO ATTRACT UNDERBANKED CONSUMERS

FIGURE 14 CHECK CASHING FOREMOST DEMANDED SERVICE

FIGURE 15 RELATIVE IMPACT OF BANKING PRODUCTS

FIGURE 16 UNDERBANKED CUSTOMER SEGMENTS AND PRODUCT SELECTION

FIGURE 17 POSITIONING THE SAME PRODUCT TO DIFFERENT MARKET

SEGMENTS

FIGURE 18 SHIFT IN THE PREPAID CARD INDUSTRY (2008-2014)

FIGURE 19 VENDOR BENCHMARKING, BY MAJOR END-USER SERVICES

FIGURE 20 VENDOR BENCHMARKING, BY VALUE-ADDED SERVICES

FIGURE 21 VENDOR BENCHMARKING, BY OPERATIONAL STRENGTH

FIGURE 22 VENDOR BENCHMARKING, BY TECHNOLOGY DEVELOPMENTS

FIGURE 23 RELOADS ON GENERAL PURPOSE PREPAID CARDS



I would like to order

Product name: Wooing The Underbanked - With A Special Focus on Prepaid Cards

Product link: https://marketpublishers.com/r/W5089168FF2EN.html

Price: US\$ 5,650.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer

Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page https://marketpublishers.com/r/W5089168FF2EN.html