

Healthcare BPO Market by Outsourcing Models, Provider (Patient Care, RCM), Payer (Claims Management, Billing & Accounts), Life Science (R&D, Manufacturing, Sales & Marketing (Analytics, Research)), & Region (Source, Destination) - Global Forecast to 2029

<https://marketpublishers.com/r/HE87A5284BFEN.html>

Date: June 2024

Pages: 369

Price: US\$ 4,950.00 (Single User License)

ID: HE87A5284BFEN

Abstracts

The global healthcare BPO market is projected to reach USD 626.6 billion by 2029 from USD 395.3 billion in 2024, at a CAGR of 9.7% from 2024 to 2029. The growth of the healthcare BPO market is being driven by increased pressure to reduce rising healthcare costs and the growing trend of outsourcing in the pharmaceutical and biopharmaceutical industries. Factors such as advanced data analytics and the increasing adoption of artificial intelligence-based tools for drug discovery are presenting lucrative opportunities for market expansion in the forecast period. However, limitations in the data capturing process in Medicaid services pose challenges to the market's growth.

“The integrated front-office services and back-office operations segment is estimated to account for the second-largest share in Healthcare BPO market.”

Based on payer services, the segment is divided into claims management services, integrated front-end services and back-office operations, member management services, product development & business acquisition services (PDBA), provider management services, care management services, care management services, billing and accounts management services and HR services. Among these, integrated front-end services and back-office operations is estimated to account for the second-largest share in the healthcare BPO market. This is due to their pivotal role in optimizing

operational efficiency for healthcare payers. By outsourcing tasks like mailroom services, data scrubbing, and round-the-clock contact center support, payers can significantly reduce operational costs while enhancing service quality. This strategic outsourcing allows payers to focus on their core competencies, streamlining their operations and improving overall business performance. Furthermore, the rising expectations of customers, including the demand for 24-hour service availability, are driving the need for outsourcing these functions. By entrusting these critical tasks to specialized BPO providers, payers can ensure prompt complaint and query resolutions, efficient customer relationship management, and seamless service delivery, thus solidifying the prominence of integrated front-end services and back-office operations in the healthcare BPO landscape.

“Sales and marketing service segment accounts for the largest share in healthcare BPO market during the forecast period by non-clinical services.”

Based on life science services segment, the healthcare BPO market is segmented into manufacturing, research and development, and non-clinical services. The non-clinical service segment is further divided into sales & marketing services, Supply chain management & logistics services, and other non-clinical services. Among these the sales and marketing services segment accounts for the largest share in healthcare BPO market. The dominance of sales and marketing services in the non-clinical services segment of the healthcare BPO market is primarily attributed to the intricate regulatory landscape within the pharmaceutical industry. With regulations constantly evolving, pharmaceutical companies are compelled to allocate their resources towards core activities such as research and development, and production. Consequently, this has intensified the demand for specialized marketing services to navigate the complex regulatory environment effectively. Moreover, the necessity for extensive field forces has spurred the emergence of contract sales organizations in the pharmaceutical sector. These organizations offer tailored sales solutions, augmenting the marketing efforts of pharmaceutical companies while allowing them to focus on their core competencies. As a result, the sales and marketing segment has garnered the largest share in the non-clinical services segment of the healthcare BPO market, reflecting the indispensable role it plays in facilitating pharmaceutical companies' compliance with regulations and enhancing their market presence.

“US holds the second largest segment in healthcare BPO market by destination geography during the forecast period.”

In this report, the healthcare BPO market is segmented into source geography and

destination geography. The source geography is divided into North America, Europe, and rest of the world, but the destination geography is further divided into India, US, Bulgaria and other EU countries, Philippines, China, Brazil, Kingdom of Saudi Arabia, and rest of the world. Among the destination geography segment, US holds the second largest position in the healthcare BPO market. This is due to a surge in the adoption of computer-assisted Revenue Cycle Management (RCM) coding systems. This uptick in RCM adoption among healthcare providers is primarily driven by the imperative to enhance operational efficiency, reduce costs, and minimize errors. As healthcare organizations increasingly recognize the benefits of leveraging advanced technology for streamlining their revenue cycles, the demand for outsourcing services in the US has correspondingly expanded. Outsourcing providers located in the US are strategically positioned to cater to this growing demand, offering specialized expertise in RCM optimization and leveraging their proximity to clients to provide tailored solutions. Additionally, the intricate and evolving regulatory landscape in the US healthcare sector necessitates a nuanced understanding of compliance requirements, further bolstering the demand for outsourcing services from domestic providers. Thus, the combination of technological advancements, cost-effectiveness, and regulatory complexities propels the United States to maintain its substantial presence as the second-largest destination for healthcare BPO services.

Breakdown of supply-side primary interviews, by company type, designation, and region:

By Company Type: Tier 1 (20%), Tier 2 (45%), and Tier 3 (35%)

By Designation: C-level (30%), Director-level (20%), and Others (50%)

By Region: North America (35%), Europe (24%), Asia Pacific (25%), RoW(16%)

List of Companies Profiled in the Report

Accenture plc. (Ireland)

Cognizant Technology Solutions Corporation (US)

Tata Consultancy Services Limited (India)

Xerox Corporation (US)

WNS (Holdings) Limited (India)

NTT Data Corporation (Japan)

Iqvia Holdings, Inc (US)

Mphasis (India)

Genpact Limited (US)

Wipro Limited (India)

Infosys BPM (India)

Firstsource (India)

International Business Machines Corporation (US)

GeBBS Healthcare Solutions (US)

Capgemini SE (France)

Omega Healthcare Management Services (India)

R1 RCM (US)

Invensis Technologies (India)

UnitedHealth Group (US)

HCL Technologies Limited (India)

Parexel International (US)

Access Healthcare (India)

Sutherland Global (US)

Akurate Management Solutions (US)

AGS Health (US).

Research Coverage

This report studies the healthcare BPO market based on product, procedure, technology, application, end user and region. The report also analyses factors (such as drivers, restraints, opportunities and challenges) affecting market growth. It evaluates the opportunities and challenges in the market for stakeholders and provides details of the competitive landscape for market leaders. The report also studies micro markets with respect to their growth trends, prospects, and contributions to the total healthcare BPO market. The report forecasts the revenue of the market segments with respect to five major regions.

Reasons to Buy the Report

This report also includes.

Analysis of key drivers (Shift to ICD-10 coding standards and upcoming ICD-11 standards, Pressure to reduce the rising healthcare costs, Loss of revenue due to billing errors , Demand for niche services, Need for structured processes and documentation, Lack of in-house expertise in end-use industries, Growing outsourcing in the pharma and biopharma industries) ,restraints (Hidden outsourcing costs, Concerns related to losing visibility and control over the business process), challenges (Limitations in the data capturing process in Medicaid services, data security concerns), opportunities (advanced data analytics, growing adoption of artificial intelligence-based tools for drug discovery) contributing the growth of the healthcare BPO market.

Product Development/Innovation: Detailed insights on upcoming trends, research & development activities, and new software launches in the healthcare BPO market.

Market Development: Comprehensive information on the lucrative emerging markets, product, procedure, technology, application, end-user and region.

Market Diversification: Exhaustive information about the growing geographies,

recent developments, investments in the healthcare BPO market.

Competitive Assessment: In-depth assessment of market shares, growth strategies, product offerings, company evaluation quadrant, and capabilities of leading players in the global healthcare BPO market.

Contents

1 INTRODUCTION

- 1.1 STUDY OBJECTIVES
- 1.2 MARKET DEFINITION
 - 1.2.1 PROVIDER SERVICE DEFINITION
 - 1.2.2 PAYER SERVICE DEFINITION
 - 1.2.3 LIFE SCIENCE SERVICE DEFINITION
 - 1.2.4 INCLUSIONS & EXCLUSIONS
- 1.3 MARKET SCOPE
 - 1.3.1 MARKETS COVERED
 - 1.3.2 YEARS CONSIDERED
 - 1.3.3 CURRENCY CONSIDERED
- TABLE 1 CURRENCY CONVERSION RATES
- 1.4 STAKEHOLDERS
- 1.5 SUMMARY OF CHANGES
- 1.6 RECESSION IMPACT

2 RESEARCH METHODOLOGY

- 2.1 RESEARCH APPROACH
 - FIGURE 1 HEALTHCARE BPO MARKET: RESEARCH DESIGN
 - 2.1.1 SECONDARY RESEARCH
 - 2.1.1.1 Key data from secondary sources
 - 2.1.2 PRIMARY DATA
 - FIGURE 2 SOURCES FOR PRIMARY INTERVIEWS
 - 2.1.2.1 Key data from primary sources
 - 2.1.2.2 Key industry insights
 - FIGURE 3 BREAKDOWN OF PRIMARY INTERVIEWS: BY COMPANY TYPE, DESIGNATION, AND REGION
- 2.2 MARKET SIZE ESTIMATION
 - FIGURE 4 MARKET SIZE ESTIMATION: REVENUE SHARE ANALYSIS
 - FIGURE 5 MARKET SIZE ESTIMATION: TOP-DOWN APPROACH
 - FIGURE 6 CAGR PROJECTIONS BY ANALYSIS OF DRIVERS, RESTRAINTS, OPPORTUNITIES, AND CHALLENGES
 - FIGURE 7 MARKET SIZE ESTIMATION: CAGR PROJECTIONS
- 2.3 MARKET BREAKDOWN AND DATA TRIANGULATION
 - FIGURE 8 HEALTHCARE BPO MARKET: DATA TRIANGULATION

2.4 MARKET SHARE ESTIMATION

2.5 STUDY ASSUMPTIONS

2.6 RISK ASSESSMENT

2.7 RESEARCH LIMITATIONS

2.7.1 METHODOLOGY-RELATED LIMITATIONS

2.8 RECESSION IMPACT

3 EXECUTIVE SUMMARY

FIGURE 9 HEALTHCARE BPO MARKET, BY SERVICE TYPE, 2024 VS. 2029 (USD BILLION)

FIGURE 10 HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024 VS. 2029 (USD MILLION)

FIGURE 11 HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024 VS. 2029 (USD MILLION)

FIGURE 12 CLAIMS MANAGEMENT SERVICE MARKET, BY TYPE, 2024 VS. 2029 (USD MILLION)

FIGURE 13 HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024 VS. 2029 (USD BILLION)

FIGURE 14 HEALTHCARE BPO MARKET, BY SOURCE GEOGRAPHY, 2024 VS. 2029 (USD BILLION)

FIGURE 15 HEALTHCARE BPO MARKET, BY DESTINATION GEOGRAPHY, 2024 VS. 2029 (USD BILLION)

4 PREMIUM INSIGHTS

4.1 ATTRACTIVE OPPORTUNITIES FOR PLAYERS IN HEALTHCARE BPO MARKET

FIGURE 16 GROWING NEED TO REDUCE HEALTHCARE COSTS TO DRIVE MARKET GROWTH

4.2 NORTH AMERICA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE

FIGURE 17 REVENUE CYCLE MANAGEMENT SEGMENT ACCOUNTED FOR LARGEST SHARE IN NORTH AMERICA

4.3 HEALTHCARE BPO MARKET SHARE, BY LIFE SCIENCE SERVICE, 2024 VS. 2029

FIGURE 18 MANUFACTURING SERVICE TO DOMINATE MARKET DURING FORECAST PERIOD

4.4 NON-CLINICAL SERVICE MARKET SHARE, BY TYPE, 2024 VS. 2029

FIGURE 19 SALES & MARKETING SERVICE SEGMENT TO DOMINATE NON-CLINICAL SERVICE MARKET

4.5 SALES & MARKETING SERVICE MARKET SHARE, BY TYPE, 2024 VS. 2029
FIGURE 20 ANALYTICS SERVICE SEGMENT TO ACCOUNT FOR LARGEST SHARE
IN SALES & MARKETING SERVICE MARKET

4.6 HEALTHCARE BPO MARKET, BY DESTINATION GEOGRAPHY
FIGURE 21 INDIA TO REGISTER HIGHEST GROWTH DURING FORECAST PERIOD

5 MARKET OVERVIEW

5.1 INTRODUCTION

5.2 MARKET DYNAMICS

FIGURE 22 HEALTHCARE BPO MARKET: DRIVERS, RESTRAINTS,
OPPORTUNITIES, AND CHALLENGES

5.2.1 DRIVERS

- 5.2.1.1 Shift to ICD-10 coding standards and upcoming ICD-11 standard
- 5.2.1.2 Pressure to reduce rising healthcare costs
- 5.2.1.3 Loss of revenue due to billing errors
- 5.2.1.4 Demand for niche services
- 5.2.1.5 Need for structured processes and documentation
- 5.2.1.6 Lack of in-house expertise in end-use segments
- 5.2.1.7 Growing outsourcing in pharma and biopharma industries

5.2.2 RESTRAINTS

- 5.2.2.1 Hidden outsourcing costs
- 5.2.2.2 Concerns related to losing visibility and control over business process

5.2.3 OPPORTUNITIES

- 5.2.3.1 Advanced data analytics
- 5.2.3.2 Growing adoption of artificial intelligence-based tools for drug discovery

5.2.4 CHALLENGES

- 5.2.4.1 Limitations in data capturing process in Medicaid services
- 5.2.4.2 Data security concerns

5.3 OUTSOURCING APPROACHES

5.3.1 BUNDLED SERVICES

5.3.2 FEE FOR SERVICE

5.3.3 FLEXIBLE CONTRACTS

5.3.4 BEST-SHORE

5.4 OUTSOURCING MODELS

5.4.1 MULTI-SOURCING

5.4.2 CAPTIVE CENTER

5.4.3 HYBRID DELIVERY MODEL

5.4.4 PREFERRED PROVIDER

5.4.5 STRATEGIC PARTNERSHIP

5.4.6 GLOBAL DELIVERY MODEL

5.5 INDUSTRY TRENDS

FIGURE 23 MAJOR TRENDS IN HEALTHCARE BPO MARKET

5.5.1 DIGITAL TRANSFORMATION

5.5.2 RISE IN TELEHEALTH AND REMOTE SERVICES

5.5.3 FOCUS ON REVENUE CYCLE MANAGEMENT (RCM)

5.6 TECHNOLOGY ANALYSIS

5.6.1 KEY TECHNOLOGIES

5.6.1.1 Artificial intelligence and machine learning

5.6.1.2 Robotic process automation

5.6.1.3 Cloud computing

5.6.2 COMPLEMENTARY TECHNOLOGIES

5.6.2.1 Wearable devices and remote monitoring tools

5.6.2.2 Augmented reality and virtual reality

5.6.2.3 Data analytics and business intelligence

5.6.3 ADJACENT TECHNOLOGIES

5.6.3.1 Natural language processing (NLP)

5.6.3.2 Internet of medical things

5.6.3.3 Blockchain

5.7 SUPPLY CHAIN ANALYSIS

FIGURE 24 HEALTHCARE BPO MARKET: SUPPLY CHAIN ANALYSIS

5.8 PORTER'S FIVE FORCE ANALYSIS

TABLE 2 HEALTHCARE BPO MARKET: PORTER'S FIVE FORCES ANALYSIS

5.8.1 THREAT OF NEW ENTRANTS

5.8.2 THREAT OF SUBSTITUTES

5.8.3 BARGAINING POWER OF SUPPLIERS

5.8.4 BARGAINING POWER OF BUYERS

5.8.5 INTENSITY OF COMPETITIVE RIVALRY

5.9 REGULATORY LANDSCAPE

5.9.1 REGULATORY ANALYSIS

5.9.1.1 North America

5.9.1.2 Europe

5.9.1.3 Asia Pacific

5.9.1.4 Middle East & Africa

5.9.1.5 Latin America

5.9.2 REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 3 NORTH AMERICA: REGULATORY BODIES, GOVERNMENT AGENCIES,

AND OTHER ORGANIZATIONS

TABLE 4 EUROPE: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 5 ASIA PACIFIC: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 6 LATIN AMERICA: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

TABLE 7 MIDDLE EAST & AFRICA: REGULATORY BODIES, GOVERNMENT AGENCIES, AND OTHER ORGANIZATIONS

5.10 PATENT ANALYSIS

5.10.1 PATENT PUBLICATION TRENDS

FIGURE 25 NUMBER OF PATENTS PUBLISHED (2014?2024)

5.10.2 INSIGHTS: JURISDICTION AND TOP APPLICANT ANALYSIS

FIGURE 26 TOP PATENT APPLICANTS IN HEALTHCARE BPO MARKET (2014?2024)

FIGURE 27 TOP JURISDICTION: HEALTHCARE BPO MARKET (2014?2024)

TABLE 8 LIST OF PATENTS IN HEALTHCARE BPO MARKET, 2014–2024

5.11 PRICING ANALYSIS

TABLE 9 HEALTHCARE BPO SERVICES: AVERAGE SELLING PRICE

TABLE 10 HEALTHCARE BPO SERVICES: REGIONAL PRICING ANALYSIS, 2023

5.12 KEY CONFERENCES AND EVENTS

TABLE 11 HEALTHCARE BPO MARKET: KEY CONFERENCES AND EVENTS, 2024–2025

5.13 KEY STAKEHOLDERS AND BUYING CRITERIA

5.13.1 KEY STAKEHOLDERS IN BUYING PROCESS

FIGURE 28 INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS FOR HEALTHCARE BPO SERVICES

TABLE 12 INFLUENCE OF STAKEHOLDERS ON BUYING PROCESS FOR HEALTHCARE BPO SERVICES

5.13.2 BUYING CRITERIA

FIGURE 29 KEY BUYING CRITERIA FOR HEALTHCARE BPO SERVICES

TABLE 13 KEY BUYING CRITERIA FOR HEALTHCARE BPO SERVICES

5.14 UNMET NEEDS IN HEALTHCARE BPO MARKET

TABLE 14 HEALTHCARE BPO MARKET: UNMET NEEDS

5.15 END USER EXPECTATIONS IN HEALTHCARE BPO MARKET

TABLE 15 HEALTHCARE BPO MARKET: END USERS' EXPECTATIONS

5.16 AI INTEGRATION IN HEALTHCARE BPO MARKET

TABLE 16 HEALTHCARE BPO MARKET: AI INTEGRATION

5.17 ECOSYSTEM ANALYSIS

TABLE 17 HEALTHCARE BPO MARKET: ROLE IN ECOSYSTEM**5.18 CASE STUDY ANALYSIS**

5.18.1 CASE STUDY 1

5.18.2 CASE STUDY 2

5.18.3 CASE STUDY 3

5.19 ADJACENT MARKET ANALYSIS

5.19.1 HEALTHCARE PAYER SERVICES MARKET

FIGURE 30 OVERVIEW OF HEALTHCARE PAYER SERVICES MARKET**5.20 HEALTHCARE BPO MARKET: INVESTMENT AND FUNDING SCENARIO****FIGURE 31 INVESTMENT AND FUNDING SCENARIO: HEALTHCARE BPO MARKET (2018–2023)****6 HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE****6.1 INTRODUCTION****TABLE 18 HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)****TABLE 19 HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)****TABLE 20 HEALTHCARE BPO MARKET FOR LIFE SCIENCE SERVICE, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)****TABLE 21 HEALTHCARE BPO MARKET FOR LIFE SCIENCE SERVICE, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)****TABLE 22 HEALTHCARE BPO MARKET FOR LIFESCIENCE SERVICE, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)****TABLE 23 HEALTHCARE BPO MARKET FOR LIFESCIENCE SERVICE, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)****6.2 MANUFACTURING****6.2.1 INCREASING NEED TO REDUCE OVERALL OPERATIONAL COSTS TO DRIVE MARKET****TABLE 24 KEY PLAYERS PROVIDING MANUFACTURING SERVICES****TABLE 25 HEALTHCARE BPO MARKET FOR MANUFACTURING, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)****TABLE 26 HEALTHCARE BPO MARKET FOR MANUFACTURING, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)****TABLE 27 HEALTHCARE BPO MARKET FOR MANUFACTURING, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)****TABLE 28 HEALTHCARE BPO MARKET FOR MANUFACTURING, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)**

6.3 RESEARCH & DEVELOPMENT (R&D)

6.3.1 INCREASING DEMAND FOR SPECIALIZED RESEARCH AND DEVELOPMENT SERVICE PROVIDERS TO DRIVE MARKET GROWTH

TABLE 29 KEY PLAYERS PROVIDING RESEARCH & DEVELOPMENT

TABLE 30 HEALTHCARE BPO MARKET FOR RESEARCH & DEVELOPMENT, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 31 HEALTHCARE BPO MARKET FOR RESEARCH & DEVELOPMENT, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 32 HEALTHCARE BPO MARKET FOR RESEARCH & DEVELOPMENT, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 33 HEALTHCARE BPO MARKET FOR RESEARCH & DEVELOPMENT, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4 NON-CLINICAL SERVICES

6.4.1 INCREASING NEED FOR ADMINISTRATIVE EFFICIENCY TO DRIVE MARKET

TABLE 34 KEY PLAYERS PROVIDING NON-CLINICAL SERVICES

TABLE 35 HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICES, BY TYPE, 2021–2023 (USD MILLION)

TABLE 36 HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICES, BY TYPE, 2024–2029 (USD MILLION)

TABLE 37 HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 38 HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 39 HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 40 HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.2 SALES & MARKETING SERVICES

6.4.2.1 Rising demand for strategic marketing and customer engagement to drive market

TABLE 41 HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICES, BY TYPE, 2021–2023 (USD MILLION)

TABLE 42 HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICES, BY TYPE, 2024–2029 (USD MILLION)

TABLE 43 HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 44 HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 45 HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 46 HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.2.2 Analytics

6.4.2.2.1 Improved customer-facing functions and minimized risks to drive market

TABLE 47 HEALTHCARE BPO MARKET FOR ANALYTICS, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 48 HEALTHCARE BPO MARKET FOR ANALYTICS, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 49 HEALTHCARE BPO MARKET FOR ANALYTICS, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 50 HEALTHCARE BPO MARKET FOR ANALYTICS, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.2.3 Marketing

6.4.2.3.1 Increasing focus on core functionalities to drive market

TABLE 51 HEALTHCARE BPO MARKET FOR MARKETING, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 52 HEALTHCARE BPO MARKET FOR MARKETING, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 53 HEALTHCARE BPO MARKET FOR MARKETING, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 54 HEALTHCARE BPO MARKET FOR MARKETING, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.2.4 Research

6.4.2.4.1 Increasing focus on outsourcing research activities to drive market

TABLE 55 HEALTHCARE BPO MARKET FOR RESEARCH, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 56 HEALTHCARE BPO MARKET FOR RESEARCH, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 57 HEALTHCARE BPO MARKET FOR RESEARCH, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 58 HEALTHCARE BPO MARKET FOR RESEARCH, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.2.5 Forecasting

6.4.2.5.1 Rapid technological advancements and shifts in consumer to drive market

TABLE 59 HEALTHCARE BPO MARKET FOR FORECASTING, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 60 HEALTHCARE BPO MARKET FOR FORECASTING, BY SOURCE

GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 61 HEALTHCARE BPO MARKET FOR FORECASTING, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 62 HEALTHCARE BPO MARKET FOR FORECASTING, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.2.6 Performance reporting

6.4.2.6.1 Availability of specialized vendors to drive market

TABLE 63 HEALTHCARE BPO MARKET FOR PERFORMANCE REPORTING, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 64 HEALTHCARE BPO MARKET FOR PERFORMANCE REPORTING, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 65 HEALTHCARE BPO MARKET FOR PERFORMANCE REPORTING, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 66 HEALTHCARE BPO MARKET FOR PERFORMANCE REPORTING, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.3 SUPPLY CHAIN MANAGEMENT & LOGISTICS

6.4.3.1 Cost-effective and innovative supply chain solutions to drive market

TABLE 67 HEALTHCARE BPO MARKET FOR SUPPLY CHAIN MANAGEMENT & LOGISTICS, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 68 HEALTHCARE BPO MARKET FOR SUPPLY CHAIN MANAGEMENT & LOGISTICS, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 69 HEALTHCARE BPO MARKET FOR SUPPLY CHAIN MANAGEMENT & LOGISTICS, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 70 HEALTHCARE BPO MARKET FOR SUPPLY CHAIN MANAGEMENT & LOGISTICS, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

6.4.4 OTHER NON-CLINICAL SERVICES

TABLE 71 HEALTHCARE BPO MARKET FOR OTHER NON-CLINICAL SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 72 HEALTHCARE BPO MARKET FOR OTHER NON-CLINICAL SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 73 HEALTHCARE BPO MARKET FOR OTHER NON-CLINICAL SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 74 HEALTHCARE BPO MARKET FOR OTHER NON-CLINICAL SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7 HEALTHCARE BPO MARKET, BY PAYER SERVICE

7.1 INTRODUCTION

TABLE 75 HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD

MILLION)

TABLE 76 HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 77 HEALTHCARE BPO MARKET FOR PAYER SERVICE, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 78 HEALTHCARE BPO MARKET FOR PAYER SERVICE, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 79 HEALTHCARE BPO MARKET FOR PAYER SERVICE MARKET, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 80 HEALTHCARE BPO MARKET FOR PAYER SERVICE, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2 CLAIMS MANAGEMENT SERVICES

7.2.1 INCREASING NEED FOR EFFICIENT, ACCURATE, AND COST-EFFECTIVE CLAIMS MANAGEMENT TO DRIVE MARKET

TABLE 81 HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT, BY TYPE, 2021–2023 (USD MILLION)

TABLE 82 HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT, BY TYPE, 2024–2029 (USD MILLION)

TABLE 83 HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 84 HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 85 HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 86 HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.2 CLAIMS ADJUDICATION SERVICES

7.2.2.1 Scalability and flexibility to drive market

TABLE 87 HEALTHCARE BPO MARKET FOR CLAIMS ADJUDICATION SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 88 HEALTHCARE BPO MARKET FOR CLAIMS ADJUDICATION SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 89 HEALTHCARE BPO MARKET FOR CLAIMS ADJUDICATION SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 90 HEALTHCARE BPO MARKET FOR CLAIMS ADJUDICATION SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.3 CLAIMS SETTLEMENT SERVICES

7.2.3.1 Streamlined settlement processes to drive market

TABLE 91 HEALTHCARE BPO MARKET FOR CLAIMS SETTLEMENT SERVICES, BY

SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 92 HEALTHCARE BPO MARKET FOR CLAIMS SETTLEMENT SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 93 HEALTHCARE BPO MARKET FOR CLAIMS SETTLEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 94 HEALTHCARE BPO MARKET FOR CLAIMS SETTLEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.4 INFORMATION MANAGEMENT SERVICES

7.2.4.1 Increasing need for specialized expertise to drive market

TABLE 95 HEALTHCARE BPO MARKET FOR INFORMATION MANAGEMENT SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 96 HEALTHCARE BPO MARKET FOR INFORMATION MANAGEMENT SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 97 HEALTHCARE BPO MARKET FOR INFORMATION MANAGEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 98 HEALTHCARE BPO MARKET FOR INFORMATION MANAGEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.5 CLAIMS REPRICING

7.2.5.1 Reduced costs and enhanced service quality to drive market

TABLE 99 HEALTHCARE BPO MARKET FOR CLAIMS REPRICING SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 100 HEALTHCARE BPO MARKET FOR CLAIMS REPRICING SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 101 HEALTHCARE BPO MARKET FOR CLAIMS REPRICING SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 102 HEALTHCARE BPO MARKET FOR CLAIMS REPRICING SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.6 CLAIMS INVESTIGATION SERVICES

7.2.6.1 Enhanced fraud detection and recovery to drive market

TABLE 103 HEALTHCARE BPO MARKET FOR CLAIMS INVESTIGATION SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 104 HEALTHCARE BPO MARKET FOR CLAIMS INVESTIGATION SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 105 HEALTHCARE BPO MARKET FOR CLAIMS INVESTIGATION SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 106 HEALTHCARE BPO MARKET FOR CLAIMS INVESTIGATION SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.7 CLAIMS INDEXING SERVICES

7.2.7.1 Risk mitigation and compliance to drive market

TABLE 107 HEALTHCARE BPO MARKET FOR CLAIMS INDEXING SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 108 HEALTHCARE BPO MARKET FOR CLAIMS INDEXING SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 109 HEALTHCARE BPO MARKET FOR CLAIMS INDEXING SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 110 HEALTHCARE BPO MARKET FOR CLAIMS INDEXING SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.2.8 FRAUD DETECTION & MANAGEMENT SERVICES

7.2.8.1 Increasing demand for social network analytics to drive market

TABLE 111 HEALTHCARE BPO MARKET FOR FRAUD DETECTION & MANAGEMENT SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 112 HEALTHCARE BPO MARKET FOR FRAUD DETECTION & MANAGEMENT SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 113 HEALTHCARE BPO MARKET FOR FRAUD DETECTION & MANAGEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 114 HEALTHCARE BPO MARKET FOR FRAUD DETECTION & MANAGEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.3 INTEGRATED FRONT-END SERVICE & BACK-OFFICE OPERATIONS

7.3.1 REDUCTION IN OVERHEAD EXPENSES AND IMPROVED EFFICIENCY TO DRIVE MARKET

TABLE 115 HEALTHCARE BPO MARKET FOR INTEGRATED FRONT-END SERVICE & BACK-OFFICE OPERATIONS, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 116 HEALTHCARE BPO MARKET FOR INTEGRATED FRONT-END SERVICE & BACK-OFFICE OPERATIONS, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 117 HEALTHCARE BPO MARKET FOR INTEGRATED FRONT-END SERVICE & BACK-OFFICE OPERATIONS, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 118 HEALTHCARE BPO MARKET FOR INTEGRATED FRONT-END SERVICE & BACK-OFFICE OPERATIONS, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.4 MEMBER MANAGEMENT

7.4.1 COST-EFFECTIVENESS AND OPERATIONAL EFFICIENCY TO DRIVE MARKET

TABLE 119 HEALTHCARE BPO MARKET FOR MEMBER MANAGEMENT, BY

SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 120 HEALTHCARE BPO MARKET FOR MEMBER MANAGEMENT, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 121 HEALTHCARE BPO MARKET FOR MEMBER MANAGEMENT, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 122 HEALTHCARE BPO MARKET FOR MEMBER MANAGEMENT, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.5 PRODUCT DEVELOPMENT & BUSINESS ACQUISITION (PDBA)

7.5.1 INCREASING FOCUS ON CUSTOMER ENGAGEMENT AND RETENTION TO DRIVE MARKET

TABLE 123 HEALTHCARE BPO MARKET FOR PRODUCT DEVELOPMENT & BUSINESS ACQUISITION, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 124 HEALTHCARE BPO MARKET FOR PRODUCT DEVELOPMENT & BUSINESS ACQUISITION, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 125 HEALTHCARE BPO MARKET FOR PRODUCT DEVELOPMENT & BUSINESS ACQUISITION, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 126 HEALTHCARE BPO MARKET FOR PRODUCT DEVELOPMENT & BUSINESS ACQUISITION, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.6 PROVIDER MANAGEMENT

7.6.1 IMPROVEMENT IN CLAIMS AUTO-ADJUDICATION RATES TO DRIVE MARKET

TABLE 127 HEALTHCARE BPO MARKET FOR PROVIDER MANAGEMENT, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 128 HEALTHCARE BPO MARKET FOR PROVIDER MANAGEMENT, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 129 HEALTHCARE BPO MARKET FOR PROVIDER MANAGEMENT, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 130 HEALTHCARE BPO MARKET FOR PROVIDER MANAGEMENT, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.7 CARE MANAGEMENT

7.7.1 GROWING EMPHASIS ON PATIENT SATISFACTION AND OUTCOMES TO DRIVE MARKET

TABLE 131 HEALTHCARE BPO MARKET FOR CARE MANAGEMENT, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 132 HEALTHCARE BPO MARKET FOR CARE MANAGEMENT, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 133 HEALTHCARE BPO MARKET FOR CARE MANAGEMENT, BY

DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 134 HEALTHCARE BPO MARKET FOR CARE MANAGEMENT, BY
DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

7.8 BILLING & ACCOUNTS MANAGEMENT SERVICES

7.8.1 ENHANCED BILLING ACCURACY AND EFFICIENCY TO DRIVE MARKET

TABLE 135 HEALTHCARE BPO MARKET FOR BILLING & ACCOUNTS

MANAGEMENT SERVICES, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 136 HEALTHCARE BPO MARKET FOR BILLING & ACCOUNTS

MANAGEMENT SERVICES, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 137 HEALTHCARE BPO MARKET FOR BILLING & ACCOUNTS

MANAGEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2021–2023 (USD
MILLION)

TABLE 138 HEALTHCARE BPO MARKET FOR BILLING & ACCOUNTS

MANAGEMENT SERVICES, BY DESTINATION GEOGRAPHY, 2024–2029 (USD
MILLION)

7.9 HR SERVICES

7.9.1 INCREASING NEED FOR TALENT MANAGEMENT AND WORKFORCE
ANALYTICS TO DRIVE MARKET

TABLE 139 HEALTHCARE BPO MARKET FOR HR SERVICES, BY SOURCE
GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 140 HEALTHCARE BPO MARKET FOR HR SERVICES, BY SOURCE
GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 141 HEALTHCARE BPO MARKET FOR HR SERVICES, BY DESTINATION
GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 142 HEALTHCARE BPO MARKET FOR HR SERVICES, BY DESTINATION
GEOGRAPHY, 2024–2029 (USD MILLION)

8 HEALTHCARE BPO MARKET, BY PROVIDER SERVICE

8.1 INTRODUCTION

TABLE 143 HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023
(USD MILLION)

TABLE 144 HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029
(USD MILLION)

TABLE 145 HEALTHCARE BPO MARKET FOR PROVIDER SERVICE, BY SOURCE
GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 146 HEALTHCARE BPO MARKET FOR PROVIDER SERVICE, BY SOURCE
GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 147 HEALTHCARE BPO MARKET FOR PROVIDER SERVICE, BY

DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 148 HEALTHCARE BPO MARKET FOR PROVIDER SERVICE, BY
DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

8.2 REVENUE CYCLE MANAGEMENT

8.2.1 INCREASING OUTSOURCING OF MEDICAL BILLING AND MEDICAL CODING
TO DRIVE MARKET

TABLE 149 KEY PLAYERS PROVIDING REVENUE CYCLE MANAGEMENT

TABLE 150 HEALTHCARE BPO MARKET FOR REVENUE CYCLE MANAGEMENT,
BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 151 HEALTHCARE BPO MARKET FOR REVENUE CYCLE MANAGEMENT,
BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 152 HEALTHCARE BPO MARKET FOR REVENUE CYCLE MANAGEMENT,
BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 153 HEALTHCARE BPO MARKET FOR REVENUE CYCLE MANAGEMENT,
BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

8.3 PATIENT ENROLMENT

8.3.1 INCREASED CLAIM DENIALS AND PAYMENT DELAYS TO DRIVE MARKET

TABLE 154 KEY PLAYERS PROVIDING PATIENT ENROLMENT SERVICE

TABLE 155 HEALTHCARE BPO MARKET FOR PATIENT ENROLLMENT, BY
SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 156 HEALTHCARE BPO MARKET FOR PATIENT ENROLLMENT, BY
SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 157 HEALTHCARE BPO MARKET FOR PATIENT ENROLLMENT, BY
DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 158 HEALTHCARE BPO MARKET FOR PATIENT ENROLLMENT, BY
DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

8.4 PATIENT CARE

8.4.1 INCREASING NEED FOR EFFICIENT MANAGEMENT OF PATIENT
INTERACTIONS AND CARE COORDINATION TO DRIVE MARKET

TABLE 159 KEY PLAYERS PROVIDING PATIENT CARE

TABLE 160 HEALTHCARE BPO MARKET FOR PATIENT CARE, BY TYPE,
2021–2023 (USD MILLION)

TABLE 161 HEALTHCARE BPO MARKET FOR PATIENT CARE, BY TYPE,
2024–2029 (USD MILLION)

TABLE 162 HEALTHCARE BPO MARKET FOR PATIENT CARE, BY SOURCE
GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 163 HEALTHCARE BPO MARKET FOR PATIENT CARE, BY SOURCE
GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 164 HEALTHCARE BPO MARKET FOR PATIENT CARE, BY DESTINATION

GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 165 HEALTHCARE BPO MARKET FOR PATIENT CARE, BY DESTINATION

GEOGRAPHY, 2024–2029 (USD MILLION)

8.4.2 MEDICAL TRANSCRIPTION

8.4.2.1 Enhanced efficiency and productivity to drive market

TABLE 166 HEALTHCARE BPO MARKET FOR MEDICAL TRANSCRIPTION, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 167 HEALTHCARE BPO MARKET FOR MEDICAL TRANSCRIPTION, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 168 HEALTHCARE BPO MARKET FOR MEDICAL TRANSCRIPTION, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 169 HEALTHCARE BPO MARKET FOR MEDICAL TRANSCRIPTION, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

8.4.3 DEVICE MONITORING

8.4.3.1 Increasing adoption of predictive analytics to drive market

TABLE 170 HEALTHCARE BPO MARKET FOR DEVICE MONITORING, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 171 HEALTHCARE BPO MARKET FOR DEVICE MONITORING, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 172 HEALTHCARE BPO MARKET FOR DEVICE MONITORING, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 173 HEALTHCARE BPO MARKET FOR DEVICE MONITORING, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

8.4.4 MEDICAL IMAGING

8.4.4.1 Increasing need for advanced medical treatments to drive market

TABLE 174 HEALTHCARE BPO MARKET FOR MEDICAL IMAGING, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 175 HEALTHCARE BPO MARKET FOR MEDICAL IMAGING, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)

TABLE 176 HEALTHCARE BPO MARKET FOR MEDICAL IMAGING, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 177 HEALTHCARE BPO MARKET FOR MEDICAL IMAGING, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

9 HEALTHCARE BPO MARKET, BY REGION

9.1 SOURCE GEOGRAPHY

TABLE 178 HEALTHCARE BPO MARKET, BY SOURCE GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 179 HEALTHCARE BPO MARKET, BY SOURCE GEOGRAPHY, 2024–2029 (USD MILLION)**9.1.1 NORTH AMERICA****9.1.1.1 US to remain largest source geography for healthcare BPO services****FIGURE 32 NORTH AMERICA: HEALTHCARE BPO MARKET SNAPSHOT****TABLE 180 NORTH AMERICA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)****TABLE 181 NORTH AMERICA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)****TABLE 182 NORTH AMERICA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)****TABLE 183 NORTH AMERICA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)****TABLE 184 NORTH AMERICA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)****TABLE 185 NORTH AMERICA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)****TABLE 186 NORTH AMERICA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)****TABLE 187 NORTH AMERICA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)****TABLE 188 NORTH AMERICA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)****TABLE 189 NORTH AMERICA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)****TABLE 190 NORTH AMERICA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)****TABLE 191 NORTH AMERICA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)****TABLE 192 NORTH AMERICA: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)****TABLE 193 NORTH AMERICA: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)****9.1.2 EUROPE****9.1.2.1 Need to reduce incidence of healthcare fraud to drive market growth****TABLE 194 EUROPE: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)****TABLE 195 EUROPE: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)**

TABLE 196 EUROPE: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 197 EUROPE: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 198 EUROPE: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 199 EUROPE: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 200 EUROPE: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 201 EUROPE: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 202 EUROPE: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 203 EUROPE: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 204 EUROPE: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 205 EUROPE: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 206 EUROPE: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 207 EUROPE: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.1.3 REST OF THE WORLD

9.1.3.1 Lack of centralized healthcare systems and low healthcare expenditure to create growth opportunities

TABLE 208 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 209 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 210 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 211 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 212 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 213 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 214 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 215 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 216 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 217 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 218 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 219 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 220 SOURCE GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 221 SOURCE GEOGRAPHY, BY REST OF THE WORLD HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2 DESTINATION GEOGRAPHY

TABLE 222 HEALTHCARE BPO MARKET, BY DESTINATION GEOGRAPHY, 2021–2023 (USD MILLION)

TABLE 223 HEALTHCARE BPO MARKET, BY DESTINATION GEOGRAPHY, 2024–2029 (USD MILLION)

9.2.1 INDIA

9.2.1.1 Largest destination of choice for outsourcing healthcare service

FIGURE 33 INDIA: HEALTHCARE BPO MARKET SNAPSHOT

TABLE 224 INDIA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 225 INDIA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 226 INDIA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 227 INDIA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 228 INDIA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 229 INDIA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029

(USD MILLION)

TABLE 230 INDIA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 231 INDIA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 232 INDIA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 233 INDIA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 234 INDIA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 235 INDIA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 236 INDIA: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 237 INDIA: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.2 US

9.2.2.1 Adoption of computer-assisted RCM coding systems increasing in US

TABLE 238 US: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 239 US: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 240 US: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 241 US: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 242 US: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 243 US: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 244 US: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 245 US: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 246 US: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 247 US: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 248 US: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 249 US: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 250 US: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 251 US: HEALTHCARE BPO MARKET FOR SALES & MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.3 BULGARIA & OTHER EU COUNTRIES

9.2.3.1 Bulgaria to be leading outsourcing destination in Southeastern Europe

TABLE 252 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 253 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 254 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 255 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 256 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 257 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 258 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 259 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 260 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 261 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 262 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 263 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 264 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 265 BULGARIA & OTHER EU COUNTRIES: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.4 PHILIPPINES

9.2.4.1 Offers attractive option for cost-effective outsourcing

TABLE 266 PHILIPPINES: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 267 PHILIPPINES: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 268 PHILIPPINES: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 269 PHILIPPINES: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 270 PHILIPPINES: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 271 PHILIPPINES: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 272 PHILIPPINES: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 273 PHILIPPINES: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 274 PHILIPPINES: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 275 PHILIPPINES: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 276 PHILIPPINES: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 277 PHILIPPINES: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 278 PHILIPPINES: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 279 PHILIPPINES: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.5 CHINA

9.2.5.1 Promising destination for outsourcing of healthcare service

TABLE 280 CHINA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 281 CHINA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 282 CHINA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 283 CHINA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 284 CHINA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 285 CHINA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 286 CHINA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 287 CHINA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 288 CHINA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 289 CHINA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 290 CHINA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 291 CHINA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 292 CHINA: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 293 CHINA: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.6 BRAZIL

9.2.6.1 Emerging manufacturing hub for life science sector to drive market

TABLE 294 BRAZIL: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 295 BRAZIL: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 296 BRAZIL: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 297 BRAZIL: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 298 BRAZIL: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 299 BRAZIL: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 300 BRAZIL: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 301 BRAZIL: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 302 BRAZIL: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE,

2021–2023 (USD MILLION)

TABLE 303 BRAZIL: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 304 BRAZIL: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 305 BRAZIL: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 306 BRAZIL: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 307 BRAZIL: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.7 KINGDOM OF SAUDI ARABIA

9.2.7.1 Organized clinical research service to support market growth

TABLE 308 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 309 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 310 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 311 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 312 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 313 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 314 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 315 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 316 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 317 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 318 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 319 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 320 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 321 KINGDOM OF SAUDI ARABIA: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

9.2.8 REST OF THE WORLD

9.2.8.1 Increasing investments in modernizing healthcare systems to support market growth

TABLE 322 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2021–2023 (USD MILLION)

TABLE 323 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PROVIDER SERVICE, 2024–2029 (USD MILLION)

TABLE 324 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 325 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR PATIENT CARE SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 326 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2021–2023 (USD MILLION)

TABLE 327 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY PAYER SERVICE, 2024–2029 (USD MILLION)

TABLE 328 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 329 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR CLAIMS MANAGEMENT SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 330 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2021–2023 (USD MILLION)

TABLE 331 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET, BY LIFE SCIENCE SERVICE, 2024–2029 (USD MILLION)

TABLE 332 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 333 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR NON-CLINICAL SERVICE, BY TYPE, 2024–2029 (USD MILLION)

TABLE 334 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2021–2023 (USD MILLION)

TABLE 335 DESTINATION GEOGRAPHY, BY REST OF THE WORLD: HEALTHCARE BPO MARKET FOR SALES AND MARKETING SERVICE, BY TYPE, 2024–2029 (USD MILLION)

10 COMPETITIVE LANDSCAPE

10.1 OVERVIEW

10.2 KEY PLAYER STRATEGIES/RIGHT TO WIN

TABLE 336 OVERVIEW OF STRATEGIES ADOPTED BY HEALTHCARE BPO MARKET PLAYERS

10.3 REVENUE ANALYSIS

FIGURE 34 REVENUE ANALYSIS FOR KEY COMPANIES (2019–2023)

10.4 MARKET SHARE ANALYSIS

10.4.1 RANKING OF KEY MARKET PLAYERS

FIGURE 35 RANKING OF TOP FIVE PLAYERS IN HEALTHCARE BPO MARKET

10.4.2 HEALTHCARE BPO MARKET SHARE ANALYSIS

FIGURE 36 HEALTHCARE BPO MARKET: MARKET SHARE ANALYSIS (2023)

TABLE 337 HEALTHCARE BPO MARKET: INTENSITY OF COMPETITIVE RIVALRY

10.5 VALUATION AND FINANCIAL METRICS OF HEALTHCARE SERVICES VENDORS

FIGURE 37 EV/EBITDA OF KEY VENDORS

FIGURE 38 YEAR-TO-DATE (YTD) PRICE TOTAL RETURN AND 5-YEAR STOCK BETA OF KEY VENDORS

10.6 COMPANY EVALUATION MATRIX: KEY PLAYERS, 2023

10.6.1 STARS

10.6.2 EMERGING LEADERS

10.6.3 PERVASIVE PLAYERS

10.6.4 PARTICIPANTS

FIGURE 39 HEALTHCARE BPO MARKET: COMPANY EVALUATION MATRIX, 2023

10.6.5 COMPANY FOOTPRINT: KEY PLAYERS, 2023

FIGURE 40 COMPANY FOOTPRINT (15 COMPANIES)

TABLE 338 REGION FOOTPRINT (15 COMPANIES)

TABLE 339 PROVIDER SERVICE FOOTPRINT (15 COMPANIES)

TABLE 340 PAYER SERVICE FOOTPRINT (15 COMPANIES)

TABLE 341 LIFE SCIENCE SERVICE FOOTPRINT (15 COMPANIES)

10.7 COMPANY EVALUATION MATRIX: START-UPS/SMES, 2023

10.7.1 PROGRESSIVE COMPANIES

10.7.2 DYNAMIC COMPANIES

10.7.3 RESPONSIVE COMPANIES

10.7.4 STARTING BLOCKS

FIGURE 41 HEALTHCARE BPO MARKET: START-UPS/SMES EVALUATION MATRIX (2023)

10.7.5 COMPETITIVE BENCHMARKING

10.7.5.1 Detailed list of key start-ups/SMEs

TABLE 342 HEALTHCARE BPO MARKET: KEY START-UPS/SMES

10.7.5.2 Competitive benchmarking of key start-ups/SMEs

TABLE 343 STARTUPS/SMES: PROVIDER SERVICE FOOTPRINT**TABLE 344 STARTUPS/SMES: PAYER SERVICE FOOTPRINT****TABLE 345 STARTUPS/SMES: LIFE SCIENCE SERVICE FOOTPRINT****TABLE 346 STARTUPS/SMES: REGIONAL FOOTPRINT****10.8 COMPETITIVE SCENARIO****10.8.1 PRODUCT LAUNCHES****TABLE 347 HEALTHCARE BPO MARKET: SERVICE LAUNCHES/SERVICE APPROVALS, JANUARY 2020–MAY 2024****10.8.2 DEALS****TABLE 348 HEALTHCARE BPO MARKET: DEALS, JANUARY 2020–MAY 2024****10.8.3 EXPANSIONS****TABLE 349 HEALTHCARE BPO MARKET: EXPANSIONS, JANUARY 2020–MAY 2024****10.8.4 OTHER DEVELOPMENTS****TABLE 350 HEALTHCARE BPO MARKET: OTHER DEVELOPMENTS, JANUARY 2020–MAY 2024****10.9 BRAND/PRODUCT COMPARATIVE ANALYSIS****FIGURE 42 HEALTHCARE BPO MARKET: BRAND/PRODUCT COMPARATIVE ANALYSIS****11 COMPANY PROFILES****11.1 KEY PLAYERS**

(Business Overview, Products/Services/Solutions Offered, Recent Developments, MnM View, Key Strengths and Right to Win, Strategic Choices Made, Weaknesses and Competitive Threats)*

11.1.1 ACCENTURE PLC**TABLE 351 ACCENTURE PLC: COMPANY OVERVIEW****FIGURE 43 ACCENTURE PLC: COMPANY SNAPSHOT (2023)****TABLE 352 ACCENTURE PLC: SERVICES OFFERED****TABLE 353 ACCENTURE PLC: DEALS, JANUARY 2020–MAY 2024****11.1.2 COGNIZANT TECHNOLOGY SOLUTIONS CORPORATION****TABLE 354 COGNIZANT TECHNOLOGY SOLUTIONS CORPORATION: COMPANY OVERVIEW****FIGURE 44 COGNIZANT TECHNOLOGY SOLUTIONS CORPORATION: COMPANY SNAPSHOT (2023)****TABLE 355 COGNIZANT TECHNOLOGY SOLUTIONS CORPORATION: SERVICES OFFERED**

TABLE 356 COGNIZANT TECHNOLOGY SOLUTIONS CORPORATION: DEALS, JANUARY 2020–MAY 2024

11.1.3 TATA CONSULTING SERVICES LIMITED

TABLE 357 TATA CONSULTING SERVICES: COMPANY OVERVIEW

FIGURE 45 TATA CONSULTING SERVICES LIMITED: COMPANY SNAPSHOT (2023)

TABLE 358 TATA CONSULTING SERVICES LIMITED: SERVICES OFFERED

TABLE 359 TATA CONSULTING SERVICES LIMITED: DEALS, JANUARY 2020–MAY 2024

11.1.4 XEROX CORPORATION

TABLE 360 XEROX CORPORATION: COMPANY OVERVIEW

FIGURE 46 XEROX CORPORATION: COMPANY SNAPSHOT (2023)

TABLE 361 XEROX CORPORATION: SERVICES OFFERED

TABLE 362 XEROX CORPORATION: DEALS, JANUARY 2020–MAY 2024

11.1.5 WNS (HOLDINGS) LIMITED

TABLE 363 WNS (HOLDINGS) LIMITED: COMPANY OVERVIEW

FIGURE 47 WNS (HOLDINGS) LIMITED: COMPANY SNAPSHOT (2023)

TABLE 364 WNS (HOLDINGS) LIMITED: SERVICES OFFERED

11.1.6 NTT DATA

TABLE 365 NTT DATA: COMPANY OVERVIEW

FIGURE 48 NTT DATA: COMPANY SNAPSHOT (2022)

TABLE 366 NTT DATA: SERVICES OFFERED

TABLE 367 NTT DATA: DEALS, JANUARY 2020–MAY 2024

11.1.7 IQVIA HOLDINGS INC.

TABLE 368 IQVIA HOLDINGS INC.: COMPANY OVERVIEW

FIGURE 49 IQVIA HOLDINGS INC.: COMPANY SNAPSHOT (2023)

TABLE 369 IQVIA HOLDINGS INC.: SERVICES OFFERED

TABLE 370 IQVIA HOLDINGS INC.: SERVICE LAUNCHES, JANUARY 2020–MAY 2024

TABLE 371 IQVIA HOLDINGS INC.: DEALS, JANUARY 2020–MAY 2024

11.1.8 MPHASIS

TABLE 372 MPHASIS: COMPANY OVERVIEW

FIGURE 50 MPHASIS: COMPANY SNAPSHOT (2023)

TABLE 373 MPHASIS: SERVICES OFFERED

TABLE 374 MPHASIS: DEALS, JANUARY 2020–MAY 2024

11.1.9 GENPACT LIMITED

TABLE 375 GENPACT LIMITED: COMPANY OVERVIEW

FIGURE 51 GENPACT LIMITED: COMPANY SNAPSHOT (2023)

TABLE 376 GENPACT LIMITED: SERVICES OFFERED

TABLE 377 GENPACT LIMITED: DEALS, JANUARY 2020–MAY 2024

TABLE 378 GENPACT LIMITED: EXPANSIONS, JANUARY 2020–MAY 2024

11.1.10 WIPRO LIMITED

TABLE 379 WIPRO LIMITED.: COMPANY OVERVIEW

FIGURE 52 WIPRO LIMITED: COMPANY SNAPSHOT (2023)

TABLE 380 WIPRO LIMITED: SERVICES OFFERED

TABLE 381 WIPRO: DEALS, JANUARY 2020–MAY 2024

11.1.11 INFOSYS BPM

TABLE 382 INFOSYS BPM: COMPANY OVERVIEW

FIGURE 53 INFOSYS LIMITED: COMPANY SNAPSHOT (2023)

TABLE 383 INFOSYS BPM: SERVICES OFFERED

11.1.12 FIRSTSOURCE

TABLE 384 FIRSTSOURCE: COMPANY OVERVIEW

FIGURE 54 FIRSTSOURCE: COMPANY SNAPSHOT (2023)

TABLE 385 FIRSTSOURCE: SERVICES OFFERED

TABLE 386 FIRSTSOURCE: DEALS, JANUARY 2020–MAY 2024

TABLE 387 FIRSTSOURCE: OTHER DEVELOPMENTS, JANUARY 2020–MAY 2024

11.1.13 INTERNATIONAL BUSINESS MACHINES CORPORATION

TABLE 388 INTERNATIONAL BUSINESS MACHINES CORPORATION: COMPANY OVERVIEW

FIGURE 55 INTERNATIONAL BUSINESS MACHINES CORPORATION: COMPANY SNAPSHOT (2023)

TABLE 389 INTERNATIONAL BUSINESS MACHINES CORPORATION: SERVICES OFFERED

11.1.14 GEBBS HEALTHCARE SOLUTIONS

TABLE 390 GEBBS HEALTHCARE SOLUTIONS: COMPANY OVERVIEW

TABLE 391 GEBBS HEALTHCARE SOLUTIONS: SERVICES OFFERED

TABLE 392 GEBBS HEALTHCARE SOLUTIONS: DEALS, JANUARY 2020–MAY 2024

11.1.15 CAPGEMINI SE

TABLE 393 CAPGEMINI SE: COMPANY OVERVIEW

FIGURE 56 CAPGEMINI SE: COMPANY SNAPSHOT (2023)

TABLE 394 CAPGEMINI SE: SERVICES OFFERED

*Business Overview, Products/Services/Solutions Offered, Recent Developments, MnM View, Key Strengths and Right to Win, Strategic Choices Made, Weaknesses and Competitive Threats might not be captured in case of unlisted companies.

11.2 OTHER PLAYERS

11.2.1 OMEGA HEALTHCARE MANAGEMENT SERVICES

TABLE 395 OMEGA HEALTHCARE MANAGEMENT SERVICES: OVERVIEW

11.2.2 R1 RCM

TABLE 396 R1 RCM: OVERVIEW

11.2.3 INVENSIS TECHNOLOGIES

TABLE 397 INVENSIS TECHNOLOGIES: OVERVIEW

11.2.4 UNITEDHEALTH GROUP

TABLE 398 UNITEDHEALTH GROUP: OVERVIEW

11.2.5 HCL TECHNOLOGIES LIMITED

TABLE 399 HCL TECHNOLOGIES LIMITED: OVERVIEW

11.2.6 PAREXEL INTERNATIONAL

TABLE 400 PAREXEL INTERNATIONAL: OVERVIEW

11.2.7 ACCESS HEALTHCARE

TABLE 401 ACCESS HEALTHCARE: OVERVIEW

11.2.8 SUTHERLAND GLOBAL

TABLE 402 SUTHERLAND GLOBAL: OVERVIEW

11.2.9 AKURATE MANAGEMENT SOLUTIONS

TABLE 403 AKURATE MANAGEMENT SOLUTIONS: OVERVIEW

11.2.10 AGS HEALTH

TABLE 404 AGS HEALTH: OVERVIEW

12 APPENDIX

12.1 DISCUSSION GUIDE

12.2 KNOWLEDGESTORE: MARKETSandMARKETS' SUBSCRIPTION PORTAL

12.3 CUSTOMIZATION OPTIONS

12.4 RELATED REPORTS

12.5 AUTHOR DETAILS

I would like to order

Product name: Healthcare BPO Market by Outsourcing Models, Provider (Patient Care, RCM), Payer (Claims Management, Billing & Accounts), Life Science (R&D, Manufacturing, Sales & Marketing (Analytics, Research)), & Region (Source, Destination) - Global Forecast to 2029

Product link: <https://marketpublishers.com/r/HE87A5284BFEN.html>

Price: US\$ 4,950.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/HE87A5284BFEN.html>